

Install Citrix Receiver (Mozilla Firefox)

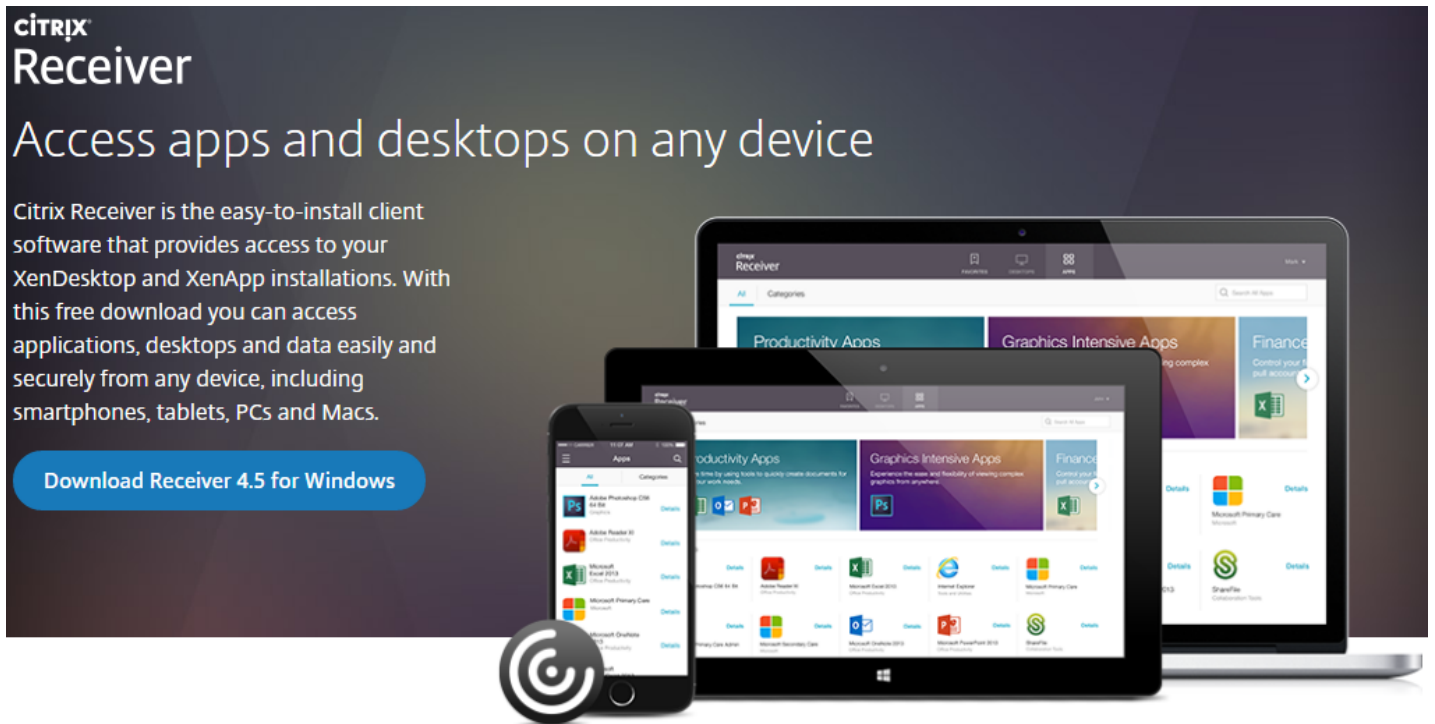
Details

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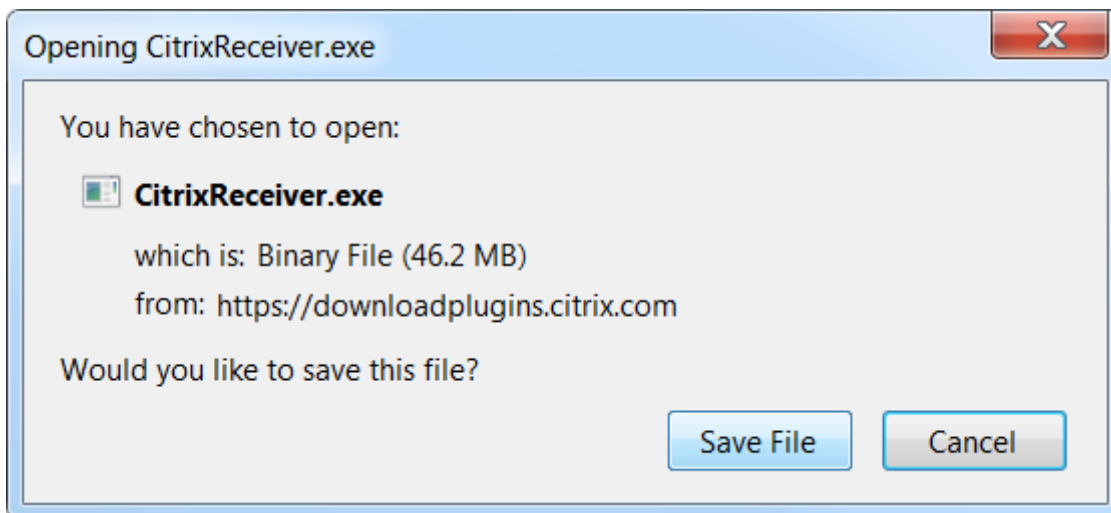
Last Updated: 10 October 2016

1. Navigate to <http://receiver.citrix.com>
2. Click the blue "Download Receiver (version number) for Windows" button.

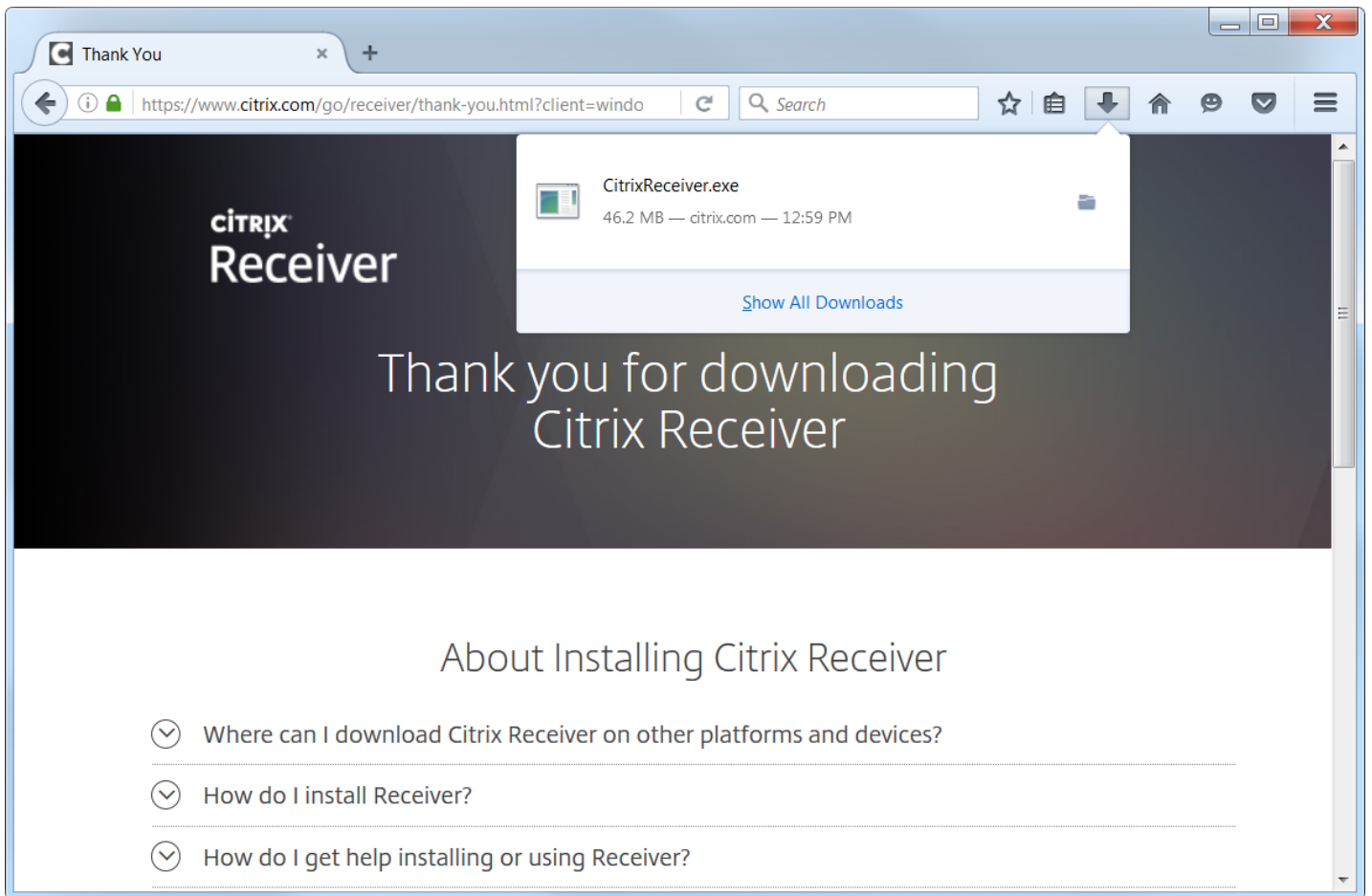


3. The Opening CitrixReceiver.exe window may appear. Click on the Save File button.

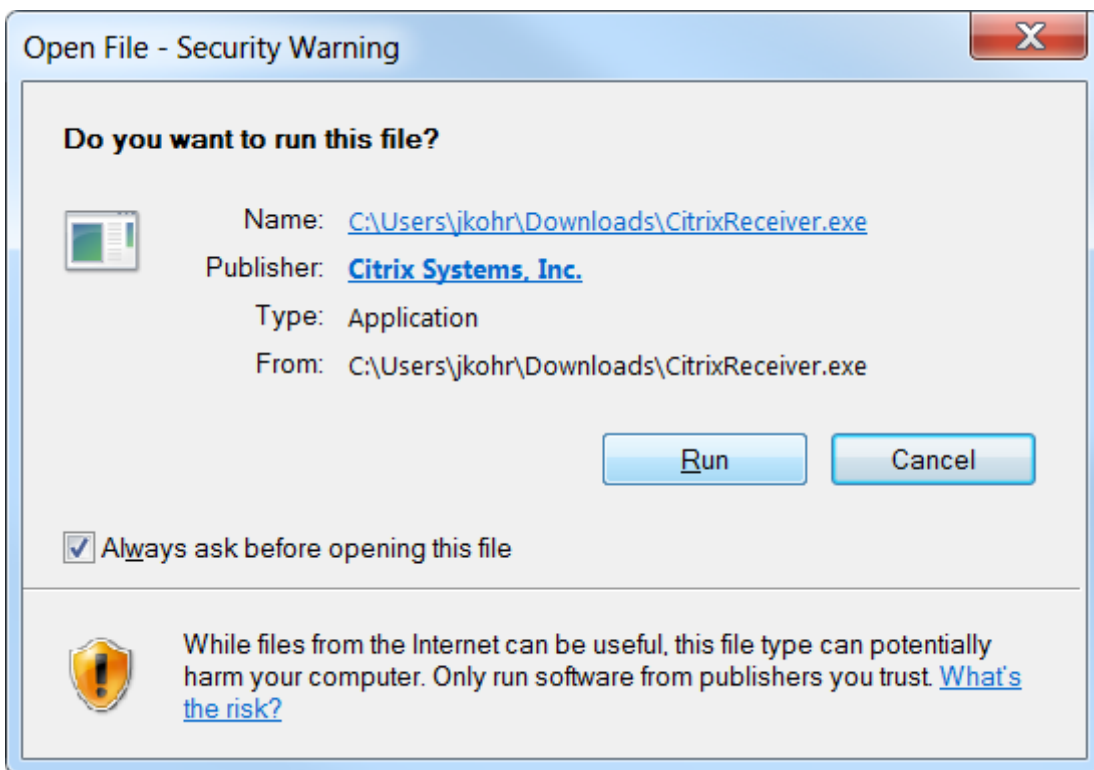
Note: The file size may vary.



4. Wait until the file finishes downloading. Once the file finishes downloading, the arrow down icon should appear blue. Click on the arrow down icon, a list of recently downloaded items should appear. Click on CitrixReceiver.exe.



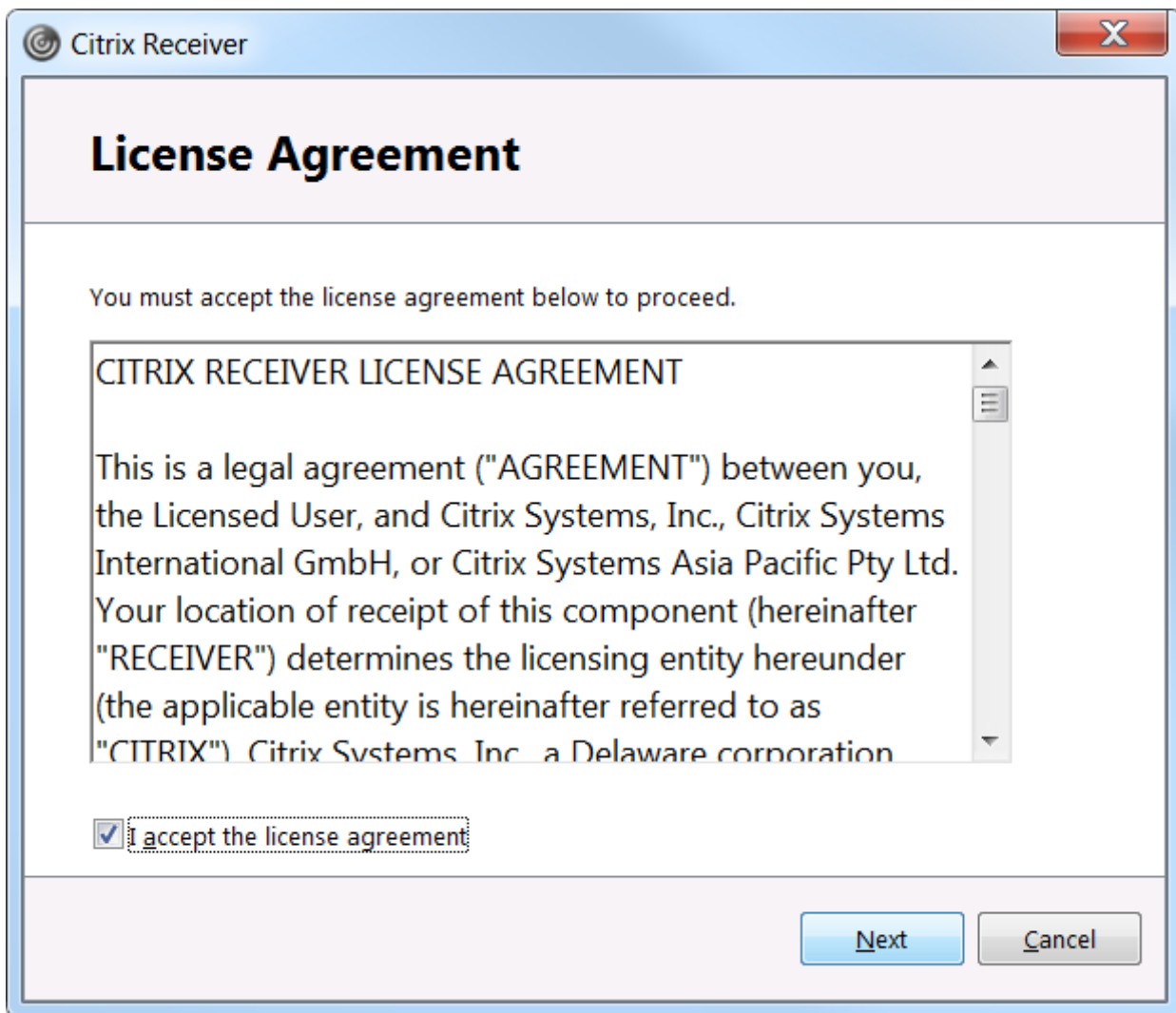
5. The Open File - Security Warning window may appear. Click on the Run button.



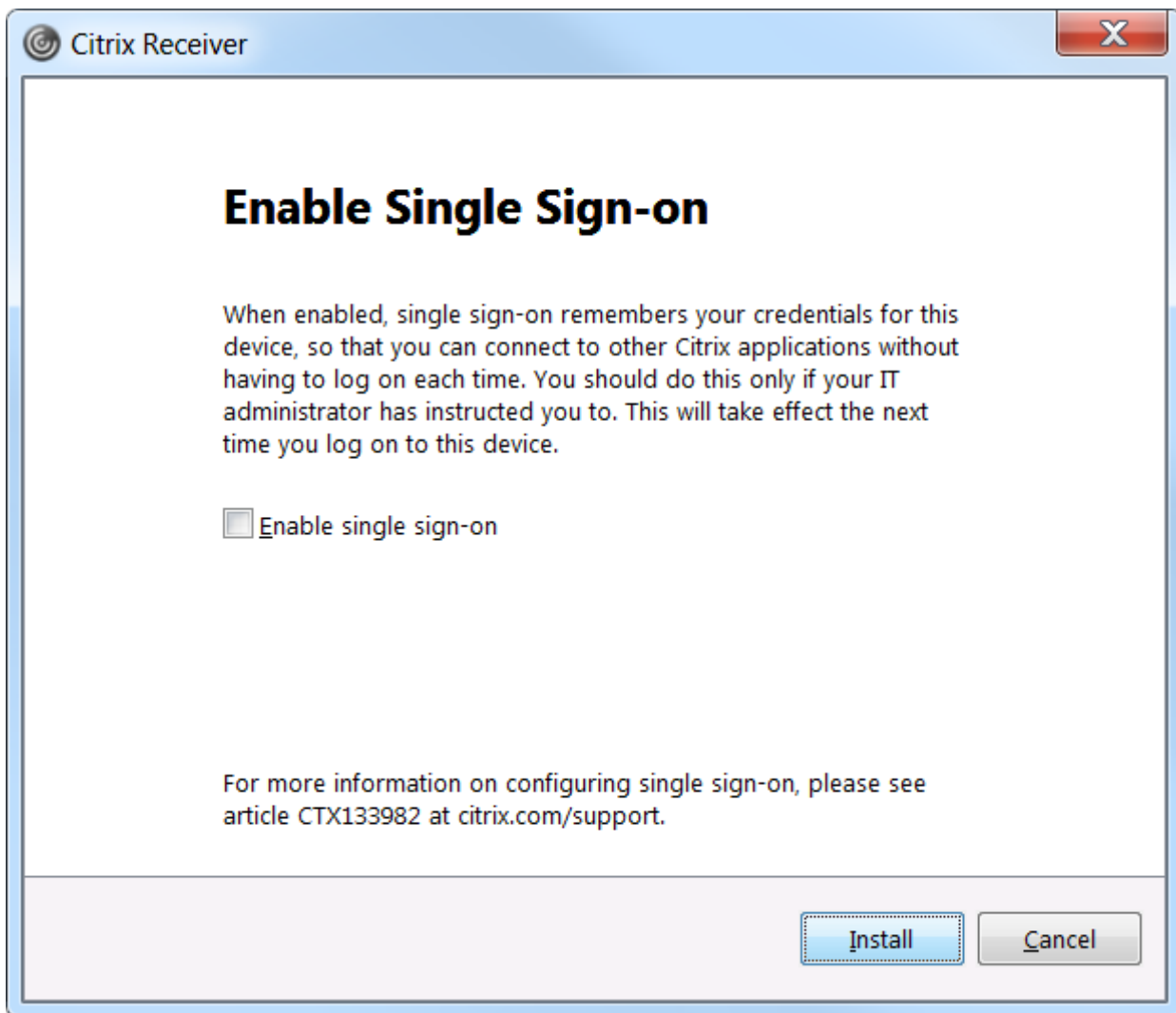
6. The Citrix Receiver installation window should now appear. Click on the Start button.



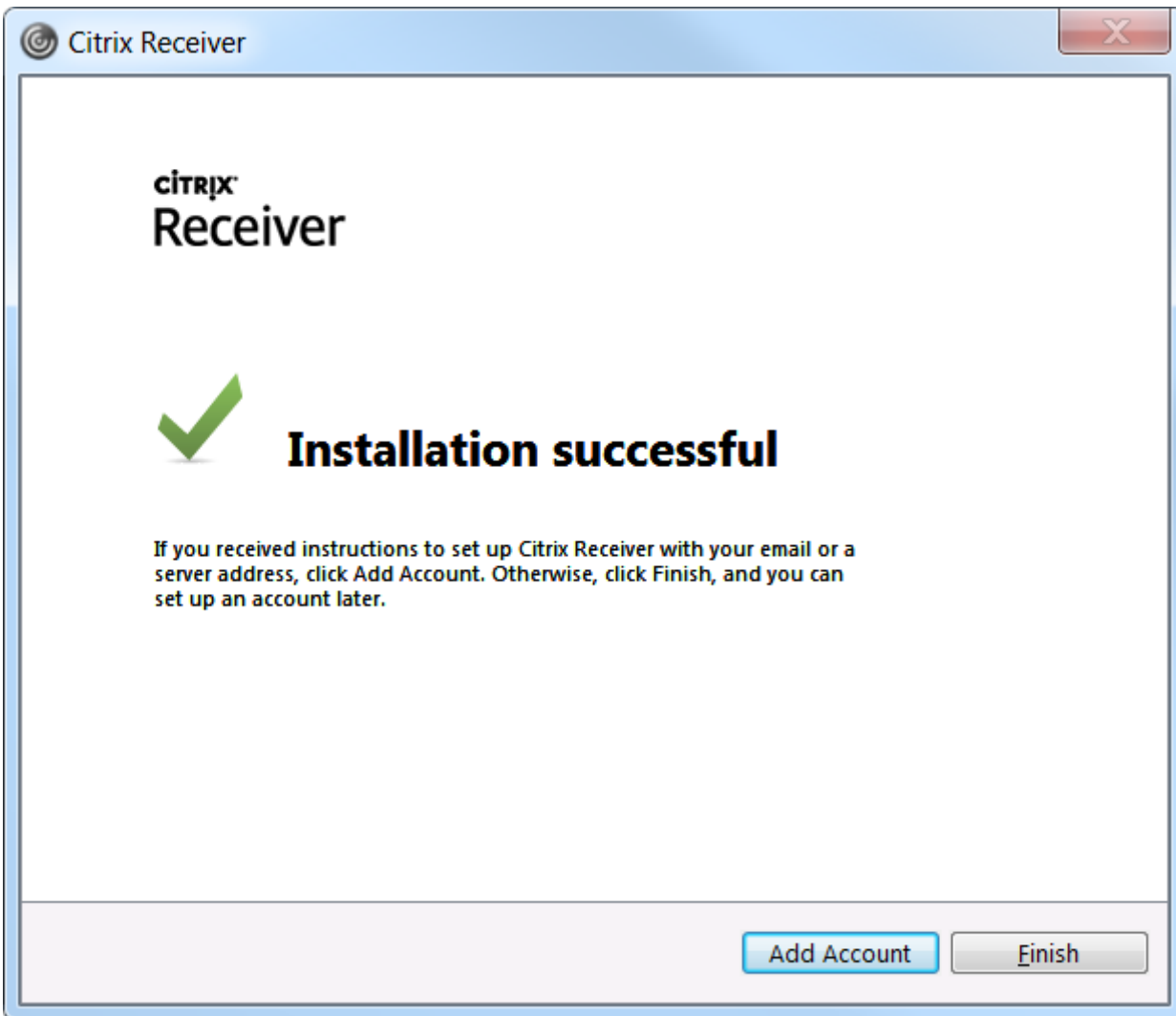
7. Check the "I accept the license agreement" checkbox, then click on the Next button.



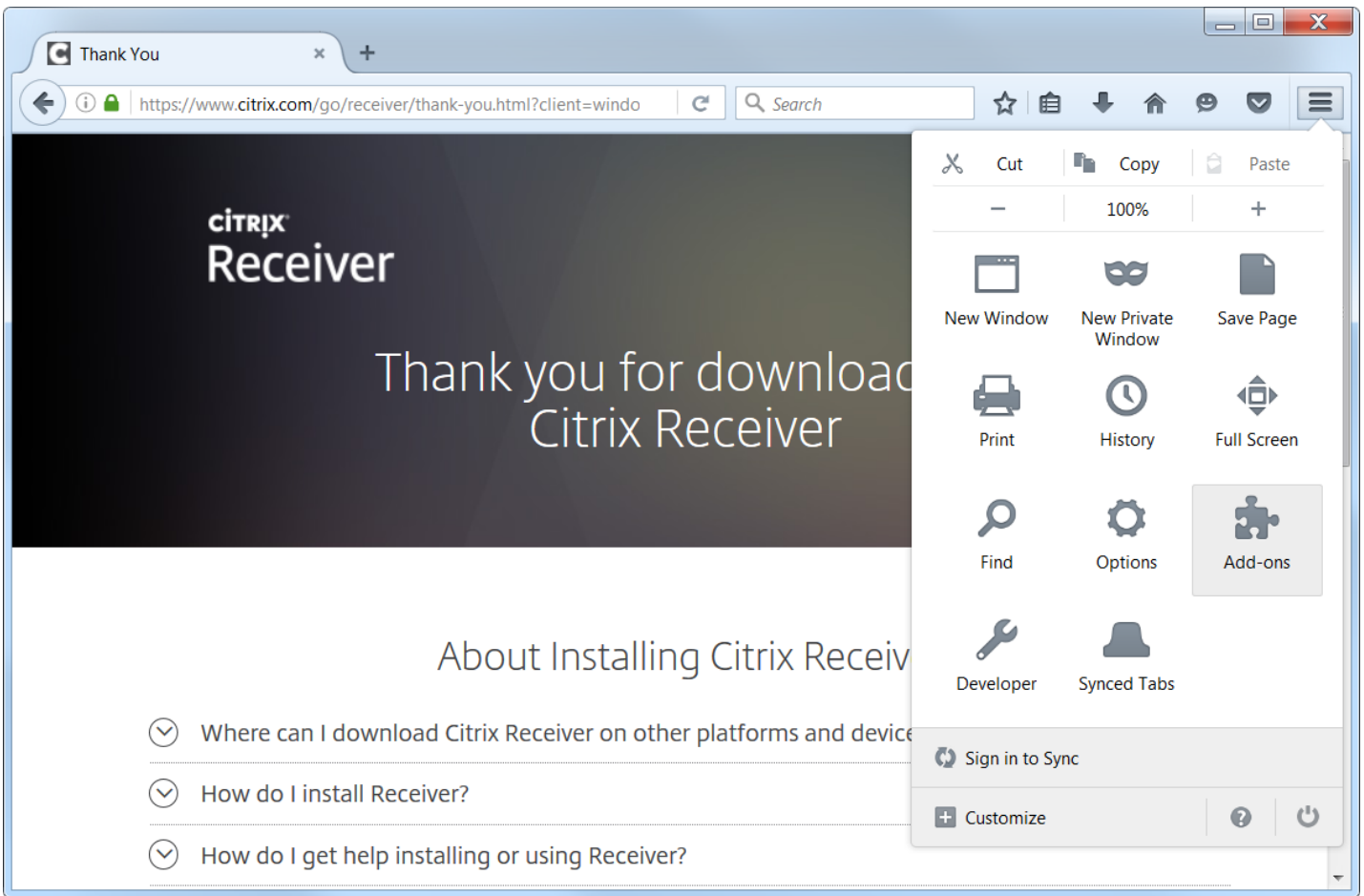
8. Click on the Install button.



9. Once the program finishes installing, you should see the screen pictured below. From here there are two options:
- You can click the Finish button, then proceed to access the Citrix applications through the web at <http://rwjra.rwjh.edu>. If you choose this option, please follow the rest of the steps below as apps will have issues launching in Firefox without these changes.
 - You can click the Add Account to configure the Citrix Receiver application on the computer and access Citrix applications through the receiver directly. Note that this method is not recommended for shared PCs. Follow the steps provided in Configure Citrix Receiver.
- Note:** If you choose option A, you can always configure citrix receiver later. If you choose option B, you can still access your applications through <http://rwjra.rwjh.edu>.



10. In Firefox, click on the three-line menu button. Then, click on the Add-ons button.



11. Click on the Citrix Receiver drop-down menu and click on the Always Activate option. Then, click on the Citrix URL-Redirection Helper Plugin drop-down menu and click on the Always Activate option.

