

**Dear Patients and Families,**

The Robert Wood Johnson University Hospital Kidney and Pancreas Transplant Division is pleased to announce that we have resumed transplant surgeries effective **June 1, 2020**. The COVID-19 outbreak has resulted in unprecedented changes in our daily lives. Therefore, we continue to monitor the evolving COVID situation and follow the guidelines from the Centers for Disease Control and American Society of Transplantation. To help minimize community spread of the virus to our patients and staff we have implemented the following changes to our clinic processes and scheduling:

- 1- All patients will be prescreened for COVID -19 symptoms and risk factors over the phone prior to their visit to the center and again at the time of their visit.
- 2- On-site clinic visits will be converted to telemedicine services to the greatest extent possible
- 3- We will no longer be accepting walk-in patients for any reason. Please call our office to schedule for telemedicine service; if you need to be seen physically or have a procedure done, you will be screened as above and given a specific time to come in to minimize wait time.
- 4- All appointments will be scheduled at specific time intervals to help maintain social distancing and minimize the amount of people in the waiting room.
- 5- Please be on time for your appointment as late arrivals may not be seen.
- 6- Once patients have checked in at the registrar, they may have the option to give their phone number and wait in their car until ready to be seen.
- 7- Restriction of one family member or loved one to accompany patient will be maintained (will also be screened).

***How can you limit your exposure to the virus?***

- Wash your hands with soap and water – frequently and for at least 20 seconds each time.
- If soap and water are not available, use hand sanitizer that contains at least 60% alcohol.
- Avoid touching your face.
- Maintain “social distancing” between others (about six feet apart).
- Avoid contact with people who are sick.
- Cover your mouth and nose if you cough or sneeze (and immediately wash or sanitize your hands).
- Clean and disinfect frequently touched surfaces daily.

We remain committed to your health and wellbeing. Our staff is available for you during regular business hours 8am-4:30pm, M- F, at 732-253-3699. In addition, we continue to have an on-call physician and nurse available 24 hours a day, 7 days a week to address your questions, concerns, or prescription needs.