## **NURSING ANNUAL REPORT**













Robert Wood Johnson | RWJBarnabas University Hospital



## Message from the Chief Nursing Officer

It is my honor to present the 2016 Robert Wood Johnson University Hospital (RWJUH) New Brunswick Nursing Annual Report. I am so proud of each and every one of our nurses for their commitment, dedication and passion for delivering high-quality, safe care to our patients, families and to our community.

It has been an exciting and historic year for RWJUH New Brunswick. In early 2016, Barnabas Health and Robert Wood Johnson Health System announced the completion of the merger of our two state-of-the-art health systems to form the most comprehensive health system in the state of New Jersey – RWJBarnabas Health. This partnership created a new organization that touches approximately 5 million people - more than half of the state's population – which will prove to advance the health of the region.

Our newly integrated health system enables over 10,000 registered nurses from every part of the state to collaborate in providing the very best care for all of our patients. Our vision for leading the nation in exemplary professional practice, patient experience, research and innovation, and empirical outcomes is enhanced greatly through our system-wide collaboration.

As we reflect on 2016, we appreciate the challenges that our health care organization faced in areas such as patient volume, demand for service excellence, quality, safety, and creating efficiencies while containing cost. Nursing at RWJUH New Brunswick has retained its focus on continuing our journey towards exceeding the standard for delivering exceptional care to our patients and families.

Following a rigorous re-designation process, RWJUH
New Brunswick earned Magnet® recognition for nursing
excellence from the American Nurses Credentialing
Center (ANCC) for the fifth consecutive time. RWJUH
New Brunswick is one of only seven organizations

internationally to achieve this distinction. Earning this prestigious designation affirms RWJUH New Brunswick's status as an international leader in nursing practice and research. It is a tremendous honor for me to share in honoring and recognizing our nurses' talent, dedication and expertise.

In this report, I know you will enjoy reading about the many notable achievements of our frontline staff nurses, nursing leaders and ancillary staff. I am sure you will take great pride in reading about your strong commitment to care, which has positively impacted our diverse community, our journey to superior care, and our fervent dedication to nursing research and innovation. RWJUH New Brunswick nurses represent the frontline of health care delivery as they provide the highest quality, compassionate care at the bedside. It is also true that our nurses are leaders, innovators and researchers striving to transform healthcare as we know it today. Whether it is enhancing discharge planning through our new discharge hospitality suite, working with case managers to ensure veterans can access essential services in our healthcare system or pursuing research that ultimately establishes best practices that are shared among the nursing profession both regionally and nationally, RWJUH New Brunswick's nurses are at the forefront of nursing practice.

I would like to sincerely thank all of our nurses, physicians, inter-professional teams and our academic partners from Rutgers School of Nursing for making a difference in the lives of so many. RWJBarnabas Health and RWJUH New Brunswick are fortunate to have such a great team of professionals, which I am honored to lead.

Lori A. Colineri DNP, RN, NEA-BC Senior Vice President and Chief Nursing Officer RWJBarnabas Health – Southern Region Robert Wood Johnson University Hospital Visiting Professor Rutgers School of Nursing, Rutgers, The State University of New Jersey







# RWJUH EARNS FIFTH PRESTIGIOUS MAGNET® DESIGNATION FOR NURSING EXCELLENCE









RWJUH New Brunswick's Nursing Team celebrates its 5th Magnet designation for nursing excellence.

Following a rigorous re-designation process, Robert Wood Johnson University Hospital (RWJUH) New Brunswick earned Magnet® recognition for nursing excellence from the American Nurses Credentialing Center (ANCC) for the fifth consecutive time in 2016. RWJUH New Brunswick is one of only seven organizations internationally to achieve this distinction.

With this achievement, RWJUH New Brunswick retains its place among an elite group of health care providers that belong to the Magnet community. Approximately 7% of hospitals in the nation have achieved Magnet recognition.

"We are very proud to achieve Magnet status for the fifth time," said Lori Colineri DNP, RN, NEA-BC, Senior Vice President and Chief Nursing Officer for RWJUH and RWJBarnabas Health, Southern Region "It validates the exceptional bedside care that our nurses provide every day to our patients, and it reflects the commitment of our nursing team and our entire organization to pursuing extensive research, performing community outreach and sharing best practices with our colleagues in the healthcare field. Earning this prestigious designation affirms RWJ's status as an international leader in nursing practice. It's a tremendous honor to have our nurses' talent, dedication and expertise recognized."

To achieve Magnet status, RWJUH New Brunswick underwent an exhaustive review by a team of ANCC appraisers in April 2016. The process begins with the submission of an electronic application, followed by written documentation demonstrating both qualitative and quantitative evidence regarding patient care and outcomes. After the organization meets specific requirements, appraisers make an on-site visit to thoroughly assess and validate the organization's application. Following the site visit, the Commission on Magnet Recognition reviews the completed appraisal report and determines if Magnet recognition will be granted.

According to the ANCC, health care organizations achieving Magnet status demonstrate evidence of "higher percentages of satisfied RNs, lower RN turnover and vacancy, improved clinical outcomes and improved patient satisfaction." By receiving this fifth Magnet designation, RWJ re-affirms its position as an international leader in nursing practice.



RWJUH honors the 2016 Emerging Nurse Leader Program Graduates.

## Mentorship and Succession Planning

## Program Prepares the Next Generation of RWJUH's Nursing Leaders

Possessing natural leadership skills and having the necessary tools to succeed as a leader are two very different things. To bridge this gap, Robert Wood Johnson University Hospital (RWJUH) established an Emerging Nurse Leader Program. The program identifies potential nurse leaders within the organization and draws upon a wide range of disciplines in the hospital to provide comprehensive training that gives aspiring leaders the necessary tools to succeed in their new roles.

"In nursing, we often take a great clinician, take them out of clinical and place them in the leadership role without giving them the opportunity to learn leadership skills," explains Lori Colineri, Senior Vice President and Chief Nursing Officer for RWJBarnabas Health Southern Region and RWJUH. "When we start the program and review the curriculum we ask the nurses, 'How many of you were born with this knowledge?' I think we all know the answer."

The program, which launched at RWJUH in 2014, features a five-module curriculum that includes training in finance, human resources management, interpersonal skills, patient experience and business skills.

Dr. Colineri said she and her team have conducted a study of the finance component to determine the impact it made on the inaugural class of emerging leaders.

"We surveyed the participants before and after to determine if they felt they had developed skill and competency in this area and there was a correlation," Dr. Colineri said. "The initial feedback has been very positive. They feel confident and supported."

Ekene Ejimofor, BSN, RN, MHM, is one Nursing Director who benefitted from the program. Ejimofor was a Nurse Manager on 6 Tower when the Nursing Director left the organization. He moved into the role of Interim Director and now serves as Director of the unit. Completing the Emerging Nurse Leader Program helped him make a smooth transition.

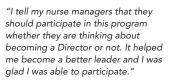
"The program really prepared me for the budgeting aspect of the job," Ejimofor explained. "What they teach you is not the sort of thing you can learn in school. It really showed me how the decisions we make as leaders connect to the numbers in our budgets."

Ejimofor believes the program came at the perfect time in his career allowing him to take the next step. He now encourages all of his nurse managers to enroll.

"I tell my nurse managers that they should participate in this program whether they are thinking about becoming a Director or not," Ejimofor said. "It helped me become a better leader and I was glad I was able to participate."

Ultimately, Dr. Colineri believes the Emerging Nurse Leader Program will transform nursing care at the bedside.

"To be a leader, our frontline nursing staff must have basic skills to identify an issue and change the way we do things," Colineri notes. "These skills are necessary to guide and motivate their teams to drive change that will benefit our patients. Nursing leadership is the cornerstone for achieving excellence in patient care and for driving the success of front line staff. Our nurse managers are future leaders in our organization, and through our Emerging Nurse Leader Program they have acquired important education, skills, and competencies needed to prepare them for the next steps of nursing leadership."



– Emerging Nurse Leader Graduate Ekene Ejimofor, BSN, RN, MHM.





### **Emerging Nurse Leader Program Graduates**

Geralene Angeles, BSN, RN, CPEN - Pediatric ED Averee Castillo, BSN, RN - 4 West Kelly Crescenzo, MSN, RN, CPN - Adolescents Nancy Eccles, BSN, RNC-EFM - Labor & Delivery Ekene Ejimorfor, BSN, RN - 6 Tower Susan Elliott, BSN, RN - Same Day Surgery Mary Ellen Ferrara, BSN, RN, CCRN - Medical ICU Melanie Fryar, BSN, RNC-NIC - NICU Amber Gervasi, MSN, RN, PCCN - 5 Tower Yanina Gonzalez, BSN, RN - 9 Tower Dora Goodwill, MSN, RN - Labor & Delivery Joy Hultman, MSN, RN - Pediatric ICU Teresa Hunnemeder, BSN, RN-BC - 4 West Tracey Koplik, MSN, RN, CCRN - NICU Sarah Lawrence, BSN, RN - 6 North Jennifer Mackown, BSN, RNC-BC - Pediatrics Marie Marzan, MS, BSN, RN-BC - Respiratory Care Unit Awina Nueva, RNC-OB - Labor & Delivery Adeola Obayanju, MSN, MBA, RN, OCN - 8 Tower Esther Osoro, BSN, RN, OCN - 5 North Phillip Palmer, BSN, RN-BC - South Building Medical Unit Jolanta Sojka, BSN, RN, OCN - Same Day Chemo Unit Beth Vergara, BSN, RN - 4 West Jeanette Walker, BSN, RN - 4 North

Pauline Walters, MSN, RN - 9 Tower



## Commitment to Community and Popualtion Health

Quarters for Meds Program: Spare Some Change, Save a Life

In his role as Director of Care Transitions at Robert Wood Johnson University Hospital (RWJUH), Andrew Thomas, APN, is always thinking about ways to identify and address any gaps in care provided to patients after they return home from the hospital. A constant challenge to ensuring a patient stays healthy at home is making sure the patient has the necessary coverage or funding to gain access to all of the life-sustaining medications he or she may need.

While at his desk between patient appointments, Thomas saw a solution to this problem in the form of spare change and an empty prescription vial. It's a potential solution for an issue that often leads to thousands of hospital readmissions across the United States every year.

"I noticed that a quarter fits perfectly in the vial," Thomas explains. "As I dropped more quarters into the vial, you could fit a total of 40 quarters in each vial, which is the equivalent of \$10."

To the average person, \$10 may not seem like much, but for someone without insurance and in need of medicine, it can cover the cost of two months' worth of essential, life-sustaining prescription medications. It's a simple concept, but a perfect marriage – many people have spare change lying around, but others don't have the funds to pay for their medicine.

Thomas along with the Robert Wood Johnson University
Hospital Foundation launched the "Quarters 4 Meds"
campaign to encourage employees to fill empty prescription
vials with quarters. Funds were collected and donated to
the Robert Wood Johnson University Hospital Foundation's
Medication Assistance Fund to benefit patients who lack
the necessary insurance coverage to afford their medicine.

"Our initial plan was to pilot the program at RWJ, but then take it across New Jersey and hopefully, national in the future," Thomas says.

Since the launch, the program has expanded to include student groups at Rutgers Robert Wood Johnson Medical School and New Brunswick Health Sciences and Professions High School. To date, nearly \$10,000 has been raised.

Now that RWJUH is part of RWJBarnabas Health, New Jersey's largest health system, Thomas sees even greater opportunity for expanding the program.

"Newark Beth Israel Medical Center plans to launch the campaign at its hospital soon," Thomas says.

Because "Quarters 4 Meds" is a simple concept that makes an immediate, tangible impact, Thomas believes it is a perfect fit for community groups and organizations to use for service projects.

Because many individuals in New Jersey are uninsured or their insurance does not cover the total cost of their life-sustaining medications, Thomas believes it's necessary for healthcare providers to be more creative and focus their efforts on identifying and bridging gaps in care for patients. It makes more sense to keep individuals healthy at home rather than have them return repeatedly to the Emergency Department to address serious health issues that could have been prevented.

"I truly believe this may be the only way we can move the needle to provide safe, effective and efficient care while reducing health care costs," Thomas said.



Andrew Thomas, APN, launched the Quarters 4 Meds program at RWJUH to help medically underserved patients through the RWJUH University Hospital Foundation's Medication Assistance Fund.

## VETS Business Resource Group Drives Change to Transform Care for United States Veterans

Robert Wood Johnson University Hospital (RWJUH)
Specialty Care Transport Unit Manager and United States
Air Force Reservist Margaret "Meg" Chandler, MSN, RN,
ACNP, NREMT-P, became keenly aware of the unique
needs United States Veterans have as patients while she
was working in another hospital's post-cardiac surgery
unit several years ago.

"There were several men on my floor who had served during the Vietnam conflict era or before," Chandler recalled. "At night they became confused and forgot where they were. They sometimes experienced specific delusions related to their past combat. It was a frightening experience for them and it required a different level of empathy for me and my colleagues to calm their fears and reassure them."

Now, as part of RWJUH's VETS (Veterans Engaging Through Service) Business Resource Group, Chandler actively works with other hospital employees who currently serve or have served in the United States Armed Forces to ensure that the needs of veterans who require treatment at RWJUH are met, both in the hospital and when they return home following discharge.

As a reservist, Chandler has worked closely with a broad range of veterans, including those who have experienced combat and those who have not. Because many of the VETS BRG members have been exposed to these

different experiences and perspectives, it gives them unique insight to help the veterans they care for and assist colleagues who are making the transition to civilian life.

The VETS BRG formed at RWJUH in 2014. Since that time the group has launched a rounding program to identify U.S. Veterans who have been admitted to the hospital for treatment and meet with them for one-on-one social visits, Veteran to Veteran. In addition, the group is currently working with RWJUH's Social Work and Case Management teams to provide additional staff training and offer them comprehensive knowledge of the resources that are available to veterans at the local, county, state and national levels.

"The term 'Veteran' encompasses a big tent these days," Chandler explains. "A Veteran may be a 25-year-old who is still serving, someone who is homeless with no access to resources or someone who is older and may not know where to start to access resources. Being part of the VETS BRG enables us to use information from that part of our life to better serve these patients."

Working with her colleagues to serve other Veterans within the BRG framework has empowered the group to channel their experiences and effect change that will improve care for an underserved patient population.

"Being part of a group such as this makes a big difference," Chandler notes. "It provides us with more credibility and creates a stronger message. The BRG gives us a mechanism for us to pilot new programs which can become the new standard of care. You can make a small change, see how it works and transform care at the bedside."





## Interprofessional Decision Making Group



## Geriatric NICHE Forum Helps Staff Effectively Manage Care for Older Adult Patient Population

It's no secret that America's population is living longer. In fact, 65 percent of the patients treated at Robert Wood Johnson University Hospital (RWJUH) are 65 or older. This reality means there is an increasing need for healthcare providers to effectively manage conditions impacting older adults so they can "age in place" and remain healthy at home.

Led by nursing staff, RWJUH's Geriatric NICHE Forum, brings together a multidisciplinary team of caregivers to constantly assess and focus on best practices for caring for RWJUH's geriatric patient population.

"Older adults have different needs and can face more health-related challenges," explains Donna Prete, MSN, RN-BC, NE-BC, a Nursing Education Specialist who chairs the Forum. "As we age, our physiology changes and we face a higher incidence of disease. We work together to create an environment where we can effectively maintain older adults' self-worth and independence."

The Forum, which meets monthly, consists of nursing, physicians (including a faculty geriatrician from Rutgers Robert Wood Johnson Medical School), pharmacy, speech and hearing, and case management.

Forum member Stefanie Magan, RN, CNII, is a staff nurse on 4 West, a NICHE-certified medical telemetry unit at RWJUH. Magan notes that a significant issue in managing the health of older adults is the number of co-morbidities they are dealing with. Specifically, older patients may have multiple health issues such as diabetes and heart disease simultaneously.

"In many cases they are dealing with multiple issues that also represent leading causes of death in this population," Magan explains. "They also have chronic conditions that sometimes require multiple medications. Medication management is extremely important for older adults."

During the Forum's monthly meetings, members will review items such as the BEERS Criteria. Established by the American Geriatric Society, the BEERS Criteria for Potentially Inappropriate Medication Use in Older Adults provides guidelines and outlines a list of medications that caregivers should avoid prescribing to older adults. Other topics may include the implementation of the diversional activity box (an activity box with puzzles, games and toys to divert patients' attention and keep them calm) and how to properly complete a Confusion Assessment Method (used to determine and assess delirium in older adults). The group also established a page on the Bridge, RWJUH's Intranet for employees, with information and resources for staff to help them better manage care for older adults.

Each May, the Forum holds an Older Adult Awareness Month Fair in RWJUH's Courtyard. The celebration serves as an education fair for staff and public alike. There are stations with valuable information on a broad range of issues facing older adults, such as sensory loss, falls, meeting the needs of diverse patient populations, and medication management among others.

Although it began as a staff education event, both Magan and Prete noticed that individuals visiting the hospital for appointments or to see loved ones often attend to learn more about these issues.

"The information is relevant to anyone who has contact with or cares for older adults," Magan says.

The group also hosts monthly Lunch and Learn sessions for staff, featuring topics such as "Dementia vs. Delirium."

"Staff members are encouraged to bring back what they learn to their floors," Magan notes. "We are able to give nurses a broader sense of the resources that are available to them."



## Pain Committee Charts New Paths to Pain Management

There is no exact science to addressing a patient's pain. One patient's tolerable pain threshold can be completely different than what is tolerable for another patient.

Robert Wood Johnson University Hospital's (RWJUH) Pain Committee understands this challenge and takes a multidisciplinary approach to ensure that patients' pain is constantly assessed and that frontline staff have the necessary training and knowledge to manage patients' pain effectively.

RWJUH's Pain Committee features a broad range of disciplines including pharmacy, anesthesia, nursing informatics, a medical librarian, nurse educators, clinical nurse specialists and nursing staff representing oncology, cardiology, post-surgical care, trauma, pediatrics and recovery among others.

According to Carol Ann Semanchik-Thiel, MSN, RN-BC, who works on the 4 Tower Telemetry/Cardiac Unit, the committee's main goal is to ensure that staff is current with their training and is well versed in the use of new equipment such as pain control analgesic pumps.

The committee also studies and pilots alternative ways to manage patients' pain according to Sandia Royal, MSN, MPA, RN, CCRN, CNRN, Clinical Nurse Educator.

Pain Committee member Dawn Marie DeVito, BSN, RN, CPAN, Clinical Nurse Educator for Perioperative Services, said the committee has initiated a pilot project using the Skylight Interactive Patient Television system which makes alternative and holistic pain management options available to patients. These methods include bed-top yoga and guided imagery. They also utilize pet and art therapy as alternatives to traditional pain management methods.

While it's important to offer new methods, DeVito believes that effective pain management results from frontline nursing staff's relationship with their patients.

"A lot of it is building relationships with our patients," DeVito said. "We explain the side effects of opioids and focus a lot on improving pain assessments and making more frequent assessments."

In addition, the committee has identified a Pain Management Nurse Champion for every unit. The Champion serves as a pain management training and education resource for other clinical staff on the unit, helping them stay current on best practices, training and education. Each Champion completes a two-day course to receive their certification. The Committee also hosts an Annual Pain Carnival to engage staff and keep their training current.

DeVito, Royal and Semanchik-Thiel are particularly excited about a pilot project that launched on RWJUH's 8 Tower Nursing Unit in May. The Committee selected 8 Tower to be completely immersed in complementary and alternative pain management therapies, which will be incorporated into the daily nursing plan of care. Baseline metrics such as HCAHPS scores and levels of opioid use will be measured after three months to evaluate the effectiveness of the program.

"Once we establish the true benefits of using methods such as bed-top yoga and art therapy, hopefully we can branch out and extend it to other units," said DeVito.

RWJUH's Pain Committee ensures that frontline nursing staff has the necessary training and knowledge to effectively manage patients' pain.



## **Recognition of Nursing**

### **EDUCATIONAL ACHIEVEMENTS**

The following nurses obtained a Bachelor of Science in Nursing (BSN) degree in 2016:

Stephen Dominiecki, BSN, RN, CCRN | Thomas Edison State College

Daniel Gonzalez, BSN, RN, CCRN | Thomas Edison State College

April Jackson, BSN, RNC-NCC | Phoenix University

Gurdeep Kals, BSN, RN | Grand Canyon University

Maris Manguiat, BSN, RN | Thomas Edison University

Jocelyn Martinez, BSN, RN, CMSRN | Rutgers, The State University of New Jersey

Annie Philip, BSN, RN | Grand Canyon University

Barbara Annette Rivas, BSN, RN-BC | Chamberlain College of Nursing

Yanin Suarez-Reyes, BSN, RN | Rutgers, The State University of New Jersey

### The following nurses obtained a Master of Science (MSN) degree in 2016:

Grace Amaechi, MSN, RN | Walden University

Jessica Ascione, MSN, RN | Rutgers University, The State University of New Jersey

Geraldine Buerano, MSN, RN | Drexel University

Carolyn Catalano, MSN, RN-BC | Rutgers University, The State University of New Jersey

Karina Campos, MSN, RN, APN | New York University

Amy Dahl, MSN, RN, PCCN, OCN | University of Pennsylvania

Margalie Johnson, MSN, RN | Kean University

Desere McKenzie, MSN, RN | Rutgers University, The State University of New Jersey

Ashley Mickiewicz, MSN, RN, OCN | University of Mary

Merianne Ramil, MSN, RN, CCRN, CMC | Walden University

Emily Ramiro, MSN, RN, APN | Monmouth University

Vickie Riskie, MSN, RN, NE-BC, OCN | Walden University

Megan Saccente, MSN, RN | PACE University

Carol Ann Semanchik-Thiel, MSN, RN-BC | Kean University

Balraj Singh, MSN, RN, CCRN | Western Governors University

Grace Stanbury, MSN, RNC-MNN | Phoenix University

Ragitha Subodh, MSN, RN, CCRN | Rutgers University, The State University of New Jersey

#### PROFESSIONAL NURSING CERTIFICATION

Congratulations to the following nurses for achieving advanced certifications in their specialty in 2016:

Christopher Alfano, BSN, RN, CCRN | Acute Critical Care Nursing (Adult)

Billie Bellamy, MSN, RN, CCRN, NE-BC | Nurse Executive

Stephanie Belonia, RN, CCRN | Acute Critical Care Nursing (Adult)

Michelle Bentsen, BSN, RN, PCCN | Progressive Care Certified Nurse

Geraldine Buerano, MSN, RN, APN, FNP-BC | Family Nurse Practitioner

Amy Cheng, BSN, RN, CCRN | Acute Critical Care Nursing (Adult)

Christopher Collicut, BSN, RN, CCRN | Acute Critical Care Nursing (Adult)

Diana Costa, BSN, RN, NE-BC, OCN | Nurse Executive and Certified Oncology Nurse

Debra Cristelli, BSN, RN, CAPA | Certified Ambulatory Perianesthesia Nurse

Jennifer Cruz, BSN, RN, CCRN | Acute Critical Care Nursing (Adult)

Sandra Deegan, BSN, RN, RNC-OB | Inpatient Obstetric Nursing

Michele Dickson, BSN, RN, CAPA | Certified Ambulatory Perianesthesia Nurse

Ivone Dolan, RN, RN-BC | Medical-Surgical Registered Nurse

Imaude Gilbert, BSN, RN-BC | Medical-Surgical Registered Nurse

April Giron, RN, CCRN | Acute Critical Care Nursing (Adult)

Nicolette Gonzalez, RN, RNC-OB | Inpatient Obstetric Nursin

Joanna Gurdak, BSN, RN-BC | Medical-Surgical Registered Nursey

Sheila Hernandez, BSN, RN, PCCN | Progressive Care Certified Nurse

Tracey Koplik, BSN, RN, CCRN, CPLC | Certified in Perinatal Loss Care

Lauren Bassett, BSN, RN-BC | Medical-Surgical Registered Nurse

Nancy Lipschutz, BSN, RN, CCRN, CMC, ACHF | Advanced Certification in Heart Failure

Joselyn Martinez, BSN, RN, CMSRN | Certified Medical-Surgical Registered Nurse

Jessica O'Keefe, BSN, RN-BC | Medical-Surgical Registered Nurse

Arpita Patel, BSN, RN, RNC-MNN | Maternal Newborn Nursing

Andrea Penczak, BSN, RN, CCRN | Acute Critical Care Nursing (Adult)

Donna Prete, MSN, RN, NE-BC, RN-BC | Gerontological Nurse

Merianne Ramil, MSN, RN, APN, CCRN-CMC, AGACNP-BC | Adult-Gerontology Acute Care Nurse Practitioner

Stephanie Rodriguez, RN, CMSRN | Certified Medical-Surgical Registered Nurse

Cara Rosvanis, RN, CCRN | Acute Critical Care Nursing (Adult)

Maria Rose Santos, BSN, RN, CCRN | Acute Critical Care Nursing (Adult)

David Stefanowicz, BSN, RN, CMSRN | Certified Medical-Surgical Registered Nurse

Ragitha Subodh, MSN, RN, APN, CCRN, AGACNP-BC | Adult-Gerontology Acute Care Nurse Practitioner

Sonia Thoonskuhy, BSN, RN-BC, CCRN | Acute Critical Care Nursing (Adult)

Tatum Torres, RN, CMSRN | Certified Medical-Surgical Registered Nurse

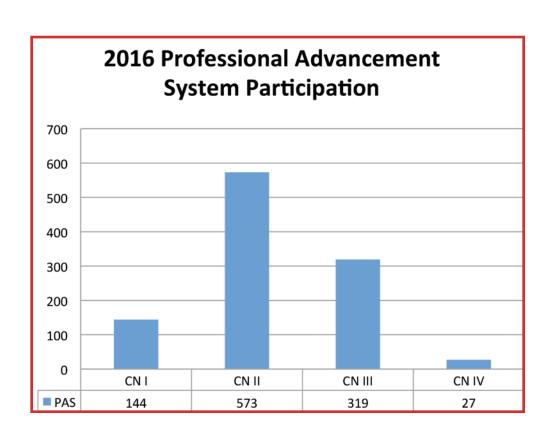
Stefanie Torres-Olivos, BSN, RN-BC | Medical-Surgical Registered Nurse

Lisa Ventola, MSN, RN, APN, ACNPC, AGACNP-BC | Adult Gerontology Acute Care Nurse Practitioner

Suk-Ying Wang, MSN, RN-BC, APN, CNRN, SCRN | Certified Stroke Registered Nurse

Sharon Wanga Ayoki, BSN, RN, CCRN, CSC | Cardiac Surgery Subspecialty Certification

Carla Williams, BSN, RN, CMSRN | Certified Medical-Surgical Registered Nurse



### PROFESSIONAL ADVANCEMENT SYSTEM PARTICIPATION

The nursing Professional Advancement System (PAS) offers nurses at Robert Wood Johnson University Hospital the opportunity to demonstrate achievement of increasing levels of excellence in nursing practice. It provides a structure for professional growth through caring, outreach, research, and education. The PAS is a peer review process that fosters, recognizes, and rewards excellence in professional nursing practice and is an incentive program for retaining clinical nurses at the bedside. In 2016 there was an increase in the total number of nurses participating in the PAS to 1,063, with an increase in nurses attaining Clinical Nurse 2, Clinical Nurse 3, and Clinical Nurse 4 designations.

## **RECOGNITION AND HONORS**

Name	Award	Organization
Ester Caballero, MSN, RN, CCRN-CSC	Presidential Award on Nursing Education	Philippine Nurses Association of New Jersey - Middlesex County Subchapter
Melissa Ciccarelli, MSN, RN-BC	Outstanding Clinical Faculty Award	New Jersey City University
Lori Colineri, DNP, RN, NEA-BC	Global Nursing Leadership Award	18th Fiesta in America - 8th People's Ball
AnnMarie Crowley, BSN, RN	Nurse of the Year Award NJ - Rising Star	March of Dimes
Arlex Matulac, MSN, RN	Leadership Award	Philippine Nurses Association of New Jersey - Middlesex County Chapter
Joanne Mercurio, MSN, RN, CNOR, RNFA	Nurse of the Year Award NJ - Surgical Services	March of Dimes
Timothy Murphy, MSN, RN, APN, CEN, TCRN, ACNP-BC	Nurse of the Year Award NJ - Adult Critical Care	March of Dimes
Ma Rhudelyn Rodrigo, MSN, RN, CCRN	Nurse of the Year Award NJ - General Adult Care	March of Dimes
Sonja Schwartzbach, BSN, RN, CCRN	Northeast Region Rising Star GEM Award	Nurse.com
Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN	Administrator of the Year Award	Health Sciences Library Association of New Jersey
Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN	Inducted as a Fellow	Academy of Emergency Nursing



## 2016 DAISY Award Recipients



### Top photo:

Staff members of the Medical Intensive Care Unit honor Katherine Murphy, RN, CCRN, (front row, 3rd from right) as she receives the DAISY Award which acknowledges compassionate care provided by extraordinary nurses.

## Middle photo:

Janine Jacobs, RN, 2 Core (right), celebrates her DAISY Award with her colleague Shalonda Stallings, BSN, RN. The award recognizes the incredibly meaningful difference nurses make in the lives of patients and their families.

#### Bottom photo:

**Edna Chan, RN**, French Street Orthopedics, receives the hand-carved "Healer's Touch" sculpture as part of the DAISY Award. The design of the sculpture represents the bond of care and trust that exists between healer and patient.

## 2016 Nurse Residency Graduates

Adetola Abimbola, BSN, RN
Allyssa Anderson, BSN, RN
Valine Bogue, BSN, RN
Cindy Chung, BSN, RN
Kirsten Doherty, BSN, RN
Lindsay Horvath, BSN, RN
Stephanie Huang, BSN, RN
Jennifer Lee, BSN, RN
Fumi Ogundare, BSN, RN
Michelle Portadin, BSN, RN
Laura Ann Sharlow, BSN, RN
Elizabeth Shek, BSN, RN
Ryan Siegel, BSN, RN
Carly Snodgrass, BSN, RN
Lauren Torpey, BSN, RN



Nurse Residency Graduates 2016

## **2016 Nursing Awards Recipients**



Advanced Practice Provider Award 2016 Aimee Meister, MSN,RN, APN, ANP-BC

> Exemplary Professional Practice Award 2016 Carol Ann Semanchik-Thiel, BSN, RN-BC

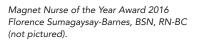




Friend of Nursing Award 2016 Faith Orsini and Christopher Duffy



Virginia H. Joseph Award 2016 Theresa Goldstein, RN, CEN





New Knowledge, Innovations and Improvements Award 2016 Ma Rhudelyn Rodrigo, MSN, RN, CCRN



Nursing Technologist Award 2016 Carlos Alaban



Structural Empowerment Award 2016 Magnet Ambassador Council





## **EXEMPLARY PROFESSIONAL PRACTICE**

The true essence of a Magnet® organizations stems from the nurses' exemplary professional practice. RWJUH nurses are competent, accountable, autonomous practitioners who uphold ethical, safety, and regulatory standards while striving for excellence through the application of evidence-based practice. RWJUH nurses embrace the principles of exemplary professional practice as evidenced by our professional practice model and overarching care delivery model that places the patient and family in the center of all we do.

The Family-Centered Care Steering Committee engages nurses to create a family-centered environment within The Bristol-Myers Squibb Children's Hospital at RWJUH.

## **Care Delivery System**

Family-Centered Care Steering Committee Uses
Parental Feedback to Improve Patient Experience

Whether it is through surveys, direct feedback or social media, more businesses and healthcare providers than ever are seeking feedback from consumers to improve the service they provide.

The Bristol-Myers Squibb Children's Hospital (BMSCH) at Robert Wood Johnson University Hospital is no different. In response to this trend, BMSCH established a Family-Centered Care Committee that draws upon the feedback from frontline nursing and interdisciplinary staff, patients and caregivers to develop new programs or processes to enhance the quality of care and improve the patient experience at BMSCH.

According to Linda Maldonado, MA, RN, CCLS, Family-Centered Care Coordinator for BMSCH, The Family-Centered Care Steering Committee works in partnership with the BMSCH Family Advisory Board, whose members include parents whose children have received treatment on the hospital's Pediatric Hematology/Oncology or Neonatal Intensive Care Units among others.

"We work closely with the advisory board to come up with ideas and the steering committee helps us execute the ideas," Maldonado explained.

A significant change resulting from nursing and interdisciplinary staff and parent feedback is the current nursing bedside shift change report. This report involves nursing staff who are ending their shift giving a direct, comprehensive report about their patients to nursing staff that is about to begin a shift.

"It really helps increase patient satisfaction," explains Kathy Soriano, MS, RNC, NE-BC, Director of BMSCH's Pediatric and Adolescent Units. "It puts the families at ease to see that everything is being communicated directly from one nurse to the other. They can also ask staff any questions they may have."

An ongoing committee initiative involves identifying and focusing on patients who are re-admitted with diagnoses requiring a length of stay of more than five days.

"When we identify these patients, we get all the disciplines providing care into one room to make sure that we are all clear on the plan of care," Soriano says. "We then schedule a family meeting with the team to keep them informed. We try to be as proactive as possible."

Maldonado said the group is currently working on a BMSCH welcome video to better orient patients about what their experience will be like once they arrive at the hospital. The video will be directed at all patients, but an emphasis will be placed on getting the video to patients and families ahead of time before they come to BMSCH for scheduled procedures.

The Committee also is getting ready to launch the "Hello My Name is..." campaign at BMSCH. Adopted from a program implemented at hospitals in the United Kingdom, the campaign seeks to educate staff and remind them to fully introduce themselves during every patient and family encounter.

"When there are multiple care providers it can become confusing and unsettling for parents and children," Maldonado explains. "We want to make sure they are fully informed and at ease throughout their stay."

Soriano said the program will be piloted in the Pediatric Intensive Care Unit and Neonatal Intensive Care Unit before extending to other BMSCH units.







### Cardiac Care Units Create New Standard of Care

As a nationally distinguished academic medical center and a cardiovascular center of excellence, Robert Wood Johnson University Hospital (RWJUH) regularly addresses some of the most complex cardiac cases in the state and region.

Caring for these patients requires thorough communication and seamless transition between a large, multidisciplinary team of caregivers, particularly nursing staff.

Rather than see a challenge facing them, nursing staff on RWJUH's Surgical Cardiac Intensive Care Unit East (SICU East) and 2 Core, a 39-bed progressive cardiothoracic step-down unit, identified an opportunity to improve and transform care by implementing a nurse-to-nurse bedside transfer process for patients transitioning from one unit to the other.

According to 2 Core Nursing Director Patricia "Trish" James, MS, RN, CCRN, in the past, patient transfer instructions were often conveyed via telephone and direct interaction did not always occur between the patient's primary nurse on SICU East and his or her new primary nurse on 2 Core, the receiving unit.

By having the patient's primary nurses complete the transfer and communicate directly at the patient's bedside in the new unit, the receiving nurse is made aware of any potential issues the patient faces during his or her recovery.

"It gives us a chance to identify and fix a potential problem before it arises," said Erin Miley, BSN, RN, CCRN, Nurse Manager for SICU East. "There may be an issue related to the patient's IV lines or the patient may have or be at risk for pressure ulcers. Whatever the issue may be, we identify it up front and mutually agree upon a plan of care. It's a collaborative process."

James said that during the bedside transfer, the primary nurses review a checklist of items and establish the best way to address them. The checklist contains 12 categories and a section where any discrepancies can be noted for follow-up by the care team. Checklist items range from current orders to pharmacy medications to skin assessment among many others.

"If you identify something that should be there, but it is not, you have the opportunity to address the problem," explains Matthew Emerick, BSN, RN, CEN, CFRN, Assistant Director, Cardiac Critical Care, SICU East. "It eliminates the 'middle man' in the transfer process and improves communication."

The new process has already made a positive impact on patient care, quality and satisfaction. Emerick notes that out of 235 cases reviewed from October 2015 through February 2016, 96 percent of the patient transfers occurred seamlessly.

"Nurse to nurse report is beneficial for both the patient and the nurse," notes 2 Core Nurse Dina Pilapil, BSN, RN, CN2.

While the new process is intended to enhance the quality of care, it also calms the anxiety of patients transferring from one unit to the other, James notes. After developing a bond with a nurse on SICU East, it's reassuring for the patient to know that their primary nurses are sharing information directly and gives the patient a chance to become acquainted with his or her new nurse.

"It helps us manage each other up, while making the patient feel it is okay to leave the unit for their new one," James said.

2-Core Nurse Angel Castillo, RN-BC, adds, "If we have issues or questions about the IV lines, medications, equipment, cardiac rhythm or skin assessment, we evaluate together instead of calling to clarify."

Miley said the new process has improved overall communication between units. They are able to anticipate each other's needs and work together to solve problems if either unit is experiencing high volume or addressing a difficult case.

"We can sometimes transfer up to nine patients a day and they will try to work with us if we are experiencing high volume," Miley said. "They let us know what their needs are and we let them know what our needs are."



## A New Vision for Improving Patient Flow and Discharge Planning

Improving patient flow and the discharge process simultaneously presents a daunting challenge for many hospitals.

As a major academic medical center and a destination for tens of thousands of patients seeking its specialty care and services each year, Robert Wood Johnson University Hospital (RWJUH) faces this challenge on a daily basis. Last year, hospital leadership called upon a multidisciplinary team led by nursing to develop a unique solution that has transformed the way the hospital manages both patient flow and the discharge planning process for its patients.

In 2016, RWJUH opened a Discharge Hospitality Suite to better manage the process of getting patients to beds from areas such as the Emergency Department (ED) and Post-Anesthesia Care Unit (PACU) faster while effectively enhancing discharge flow and planning for patients well enough to return home.

A multidisciplinary team that included physicians, case managers, nursing directors, front line nurses, pharmacists, RWJ's patient experience team and risk management formed following a recommendation from the hospital's Patient Flow Work Group and Patient Flow Steering Committee.

"The goal was to identify and implement processes to improve the time from points of entry, the ED, Cath Lab, and PACU to an inpatient bed more efficiently by decreasing the time patients receive their discharge order to the time they actually leave the room to return home," explained Cheryl Myers, MSN, RN, Nursing Director for RWJUH's Discharge Hospitality Suite.

Located on the first floor of the hospital just off the main lobby, the Discharge Hospitality Suite is staffed by two registered nurses who are discharge RN specialists, a unit clerk and a patient transporter dedicated to the suite. The nurses receive detailed education from clinical nurse specialists on the discharging unit specific to each patient population. The suite is open from 8 a.m.-9:30 p.m., Monday through Friday.



Staff in RWJUH's Discharge Hospitality Suite.

The suite is not a holding area where patients spend idle time waiting to return home. Instead, they receive enhanced education about managing their condition and their medications while at home. They can have their prescriptions filled by staff at the hospital's Walgreen's location or at their pharmacy of choice. In addition, staff assists patients with scheduling follow-up appointments for testing, treatments, or physicians visits. Patients also receive a thorough review of their prescribed medications list. Staff makes discharge call-backs within 24 hours of the patient returning home to answer any questions. The suite also features HD flat-screen televisions and light refreshments. There is free parking for patients who have driven themselves or for family members and friends picking them up.

Improving patient and family readiness for discharge, addressing detailed disease-specific discharge instructions, ensuring access and understanding of home medications, and stressing the importance of follow up with his or her healthcare provider, can reduce readmission rates for diagnoses such as chronic pulmonary obstructive disorder, heart failure, pneumonia and acute myocardial infarction. Empowered and educated patients and caregivers contribute to compliance with the plan of care at home.

"The process helps patients and caregivers with their transition from the hospital to home," Myers notes.

"The ultimate goal is to improve the patient's overall discharge experience."

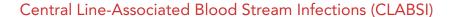




## **OUTCOMES**

## Catheter-Associated Urinary Tract Infections (CAUTI)

In 2016, catheter-associated urinary tract infections (CAUTI) at RWJUH decreased by 26%. Units that had zero CAUTIs for the year were 1Tower, 2 East/2 West, 3 Tower, Adolescent Unit, Bone Marrow Transplant Unit, Children's Hematology/Oncology, Labor and Delivery, Pediatrics, South Building Medical Unit, and Transitional Care Unit.



RWJUH reduced Central Line-Associated Blood Stream Infections (CLABSI) by 35% in 2016. Units that had zero CLABSIs for the year were 2 Core, 3 Tower, 6 Tower, 8 Tower, 9 Tower, French Street Orthopedics, Labor and Delivery, Neonatal Intensive Care Unit, Pediatric Intensive Care Unit, Surgical-Intensive Care Unit-Core, and Transitional Care Unit.



Nurses attend CLABSI Education Fair in the Courtyard.

### Falls

In 2016, RWJUH out-performed the national benchmark for academic medical centers in outcomes related to patient falls. The hospital ranked in the top decile for total falls, and for falls with injury ranked between the top quartile and top decile.

Same-Day Surgery Nurses assist a patient.







Shown at the dedication of The Betty Wold Johnson Center for Nursing Education from left to right are: Robert Wood Johnson, IV; Thomas Gorrie, PhD; Christopher Wold Johnson; Betty Wold Johnson; Meg Gorrie; and Robert Campbell.

## Robert Wood Johnson University Hospital Unveils Betty Wold Johnson Center for Nursing Education

In 2016, Robert Wood Johnson University Hospital officially unveiled the Betty Wold Johnson Center for Nursing Education, made possible by her generous gift to the RWJ University Hospital Foundation. This gift supports both the Center and nursing education and development at RWJUH.

A portion of the gift supports the Training Center, which features four training/lecture rooms and two simulation labs that closely resemble a medical/surgical patient room and an operating room suite.

Within those labs are several high-fidelity simulation mannequins that simulate everything from childbirth to complicated lifesaving procedures across the lifespan. The mannequins can breathe, sweat, talk, blink and have light-sensitive pupils.

This dedicated training space allows both educators and providers to focus on learning without distractions. As a major academic medical center and the principal teaching hospital of Rutgers Robert Wood Johnson Medical School, RWJUH's health care providers are constantly exposed to cutting-edge technology and new techniques. This new Center gives RWJUH nurses and other allied healthcare professionals an excellent training facility which will help them remain leaders in their profession.

"Nurses are at the forefront of patient care," Mrs. Johnson added. "As the daughter of a physician and a nurse, I understand the increasingly vital role our nurses play in healthcare. I am happy to be able to provide them with the support they need to advance in their profession."

According to Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN, Assistant Vice President of RWJUH's Center for Professional Development, Innovation and Research, the new Center has made training much more contemporary and accessible for nurses at RWJUH. Ultimately, she believes, the technology and availability of the Center will enhance nursing practice at the hospital. For example, among the high-fidelity simulation mannequins is a state-of-the-art premature neonate that fits in the palm of an adult hand.

"Pre-mature neonates are so high-risk and vulnerable," Zavotsky notes.

"Being able to practice your techniques on a mannequin so similar to what you will encounter on the unit helps our nurses gain more confidence in their practice. This Center will save many lives."

It is estimated that more than 3,000 healthcare professionals will be trained in the lab each year. This includes nursing professionals, physicians, respiratory technicians and CCTs among other providers. To date, 1,800 nurses have received training in the Center along with 200 physicians and other interdisciplinary teams.

The remaining portion of the gift is an endowment dedicated to nursing education programs at RWJUH. The gift will provide in perpetuity scholarships, ongoing courses, seminars, sponsorships to conferences. It will also include the Betty Wold Johnson Scholar in Residence Lecture Series featuring internationally known scholars and research professionals. This year, Dr. Ann Hamric, a world-renowned expert on the topic of moral distress in nursing, spoke to 100 nurses representing hospitals across RWJBarnabas Health System.

"We are deeply grateful to Mrs. Johnson for her generous donation," said Lori Colineri, DNP, RN, NEA-BC, Senior Vice President and Chief Nursing Officer for RWJBarnabas Health's Southern Region. "As a major academic medical center and teaching hospital, our nurses care for patients with unique challenges and extremely complex diagnoses. This gift will help us consistently provide professional education, training and development programs which will give our nurses the opportunity to keep pace with the constant innovation and evolution of nursing practice. We thank Mrs. Johnson for being a champion for nurses and nursing education in our communities."

From left to right: Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN, Assistant Vice President of RWJUH's Center for Professional Development, Innovation and Research; Lori Colineri, DNP, RN, NEA-BC, Senior Vice President and Chief Nursing Officer for RWJBarnabas Health's Southern Region and RWJUH; and Betty Wold Johnson.





Kathleen Zavotsky and Lori Colineri simulate a procedure on an infant training mannequin for Betty Wold Johnson.

## RWJUH Nurses Showcase Discovery on Nursing Research Day

Because nurses are on the frontline of providing care at Robert Wood Johnson University Hospital (RWJUH) every day, they are often the first to identify opportunities for improvement and drive innovation to better meet the needs of patients. From experience, come ideas. Ideas result in innovation.

For the past 12 years, RWJUH nurses have had the opportunity to showcase their innovations and research skills during Nursing Research Day. Held in the hospital's Courtyard each November, Nursing Research Day features poster presentations and lectures highlighting projects by nursing staff on a broad range of topics.

According to Event Coordinator Dawn Marie DeVito, BSN, RN, CPAN, Clinical Nurse Educator for Perioperative Services, the event has grown over the years to now include the RWJBarnabas Health Southern Region hospitals. The goal is to extend it system wide in the future.

"It has really evolved into a special event," DeVito explains. "It has motivated nurses to come up with new ideas and pursue new research studies and performance improvement projects. It is also an excellent opportunity to share information, learn from each other and discover ways to deliver the highest quality care."

"Research day is such a positive, energized experience, we are so fortunate to have a day that allows the staff to share with everyone all of their impressive accomplishments," adds Robin McManus, Co-Chair of the Research Steering Commitee. RWJUH nursing staff is making amazing research contributions to the practice of nursing."

Working at an academic medical center like RWJUH provides a natural environment to encourage inquiry, research, innovation and performance improvement initiatives. RWJUH nursing staff has taken advantage of this opportunity. DeVito said that 260 nurses participated in Research Day last year and she anticipates that number to exceed 300 this year.

Each Nursing Research Day has a specific theme. For example, last year's theme was "Gems of inquiry...not just a PEARL." "That theme emphasized how you can take a 'diamond in the rough' thought or idea and polish it into something that becomes a study," DeVito notes.

Kathleen Evanovich Zavotsky PhD, RN, CCRN, CEN, ACNS-BC, FAEN, Assistant Vice President, The Center for Professional Development, Innovation and Research said, "The 11th Annual Nursing Research Day: 'Gems of Inquiry...not just a PEARL' was a tremendous success, which clearly shows how the culture of inquiry is imbedded into our everyday nursing practice. This conference has helped maintain the momentum of scientific work needed as we continue well into the 21st century."

The 12th annual Nursing Research Day titled, "Things that are Better Together," highlights the power of collaboration across disciplines, academia, and all system organizations.

Much of the research featured at Research Day has been shared at national conferences and symposia through podium and poster presentations. Some has been published in prestigious journals. For example, "Motivation and Personal Challenges While Enrolled in Higher Education: The Pathway to Becoming a Baccalaureate Nurse," was published in the Journal of Nursing Education and Practice

"Staff is really engaged and there is always a lot of collaboration and sharing of ideas." DeVito says.
"Research Day truly inspires us all. It opens the gates to nursing research and empowers nurses to continuously seek new knowledge and innovation."



## **RESEARCH STUDIES**

Research Study	Principal Investigator	Co-Investigators
Benefits of Yoga in Nursing Directors	Lori Colineri DNP, RN, NEA-BC	Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN; Christopher Duffy, MLIS
Effects of Chewing Gum on Hospitalized Post-operative Surgery Patients: A Randomized Controlled Trial	Melissa Reynolds, MSN, RN, PCCN	Melissa Ciccarelli, MSN, RN-BC; Christopher Duffy, MLIS; Alberto Rodriguez, BSN, RN, NE-BC; Ka Ying Lee, BSN, RN-BC, OCN, WCC; Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN
Moral Distress and Coping in Operating Room Nurses	Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN	Jennifer Pirozzi, BSN, RN, CNOR, CSSE; Kripa Patel, BSN, RN, CNOR
Mother's Perception of Education and Support for Breastfeeding	Kathleen Mahoney, PhD, MSN, RN, APN, RNC-OB, C-EFM	Betty Pro, BSN, RN; Lisa Laws, MSN, NNP-BC, RNC-NIC
Resilience and Coping in Nurses Across RWJ Health System	Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN	Kathleen Mahoney, PhD, MSN, RN, APN, RNC-OB, C-EFM
Self-concept, Professional Values and Leadership Skills among New Graduate Nurses: A Pilot Study Comparing Nurses in a Residency Program with Nurses in a Non-residency Program	Sarah Kelly, PhD, RN	Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN; Myrna Young, MSN, RN, CNOR

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#### Kathleen Mahoney, PhD, MSN, RN, APN, RNC-OB, C-EFM

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## Kathleen Mahoney, PhD, MSN, RN, APN, RNC-OB, C-EFM

Suzanne Gregory, MS, RN, APN, CCRN

Mahoney, K & Gregory, S. (2016, January).

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#### Sonja Mitrevska-Schwartzbach, BSN, RN, CCRN

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#### Vittoria Pontieri-Lewis, MS, RN, APN, ACNS-BC, CWOCN

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It's a burden you carry: Describing moral distress in emergency nursing.

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#### Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN

Melissa Ciccarelli, MS, RN, RN-BC

Vittoria Pontieri-Lewis, MS, RN, APN, ACNS-BC, CWOCN

Sandia Royal, MSN, MPA, RN, CCRN, CNRN

Elizabeth Russer, MSN, RN, PCCN

Zavotsky, K., Ciccarelli, M., Pontieri-Lewis, V., Royal, S., & Russer, E. (2016).

Nursing morbidity and mortality: The clinical nurse specialist role in improving patient outcomes.

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#### Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN

Sandia Royal, MSN, MPA, RN, CCRN, CNRN

Linda M. Tamburri, MS, RN, APN, CCRN

Jennifer M. Joiner, MS, RN, APN, CCRN-CSC

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Are we missing an opportunity? Emergency Medicine Open Journal, 2(1), 5-10. doi: 10.17140/EMOJ-2-120

### Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN

Zavotsky, K., & Chan, G. (2016). Exploring the relationship among moral distress,

coping and the practice environment in emergency department nursing.

Advanced Emergency Nursing Journal, 38(2), 133-146.

## **POSTER PRESENTATIONS**

Poster Presenters	Name of Presentation	Conference Name or Sponsor
Tamara Alexander, BSN, RN John Lalli, Pharm D Ashley Mickiewicz, MSN, RN, OCN	Minute Meds Improving HCAHPS Scores	National Association of Clinical Nurse Specialists Annual Conference
Victoria Aquino, BSN, RN, OCN Anusuya Govindarajan, BSN, RN, OCN Surinder Kaur, BSN, RN, OCN Lauren LiBrizzi, BSN, RN, OCN Ashley Mickiewicz, MSN, RN, OCN Myrna Young, MSN, RN, CNOR	Peer Teaching from the Start for Central Line Care	ONS Congress: The Oncology Nursing Society's Annual Conference
Tapshi Bhaumik, BSN, RN, CMSRN Susan Elliott, BSN, RN Karin Graulich, MSN, RN Mary Anne Hermann, RN Patricia Toth, RN	Splish-Splash - How We Managed to Give our Patients an Antiseptic Bath	ASPAN's 35th National Conference
Maryann Brookes, BSN, RN, CCRN Adeluisa DeGuzman, MSN, RN, CCRN Lisa Falcon, MSN, RN, NE-BC, TCRN Sandia Royal, MSN, MPA, RN, CCRN, CNRN Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN	Perceptions on Moral Distress Among Critical Care Nurses	American Nurses Credentialing Center National Magnet Conference
Adeluisa DeGuzman, MSN, RN, CCRN Maryann Brookes, BSN, RN, CCRN	Influence of Interdisciplinary Collaboration on Moral Distress in Critical Care	American Nurses Credentialing Center National Magnet Conference
Adeluisa DeGuzman, MSN, RN, CCRN	Influence of Interdisciplinary Collaboration on Moral Distress in Critical Care	American Nurses Credentialing Center Pathway to Excellence Conference
Anthony Filippelli, MSN, RN, CEN, NE-BC	Improving Quality During Acute Stroke Management Using a Team Approach	New Jersey Emergency Nurses Association Annual Emergency Care Conference

Poster Presenters	Name of Presentation	Conference Name or Sponsor
Anthony Filippelli, MSN, RN, CEN, NE-BC	Mental Health, Depression, and Suicide in the Elderly	New Jersey Emergency Nurses Association Annual Emergency Care Conference
Anthony Filippelli, MSN, RN, CEN, NE-BC	Emergency Department High Risk Medications	New Jersey Emergency Nurses Association Annual Emergency Care Conference
Anthony Filippelli, MSN, RN, CEN, NE-BC	Improving Quality During Acute Stroke Management Using a Team Approach	American Nurses Association Quality Conference
Anthony Filippelli, MSN, RN, CEN, NE-BC	Hidden Truth: Mental Health and Elderly	Annual NICHE Conference
Anthony Filippelli, MSN, RN, CEN, NE-BC Mackenzie Murphy, MSN, RN, CPEN	Cannabinoid Hyperemesis: An Educational Program in the Pediatric ED	Emergency Nurses Association Annual Conference
Sweet Jessica Galvarole, BSN, RN, OCN Anusuya Govindarajan, BSN, RN, OCN Surinder Kaur, BSN, RN, OCN Ashley Mickiewicz, MSN, RN, OCN Laura Sharlow, BSN, RN	Central Line Policy: Creating Consistency on the Unit	ONS Congress: The Oncology Nursing Society's Annual Conference
Claudia Pagani, MSN, RN-BC Myrna Young, MSN, RN, CNOR Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN	A Collaborative Approach in Promoting the Nursing Profession to Minority Paraprofessionals in an Academic Medical Center	New Jersey League for Nursing Convention
Claudia Pagani, MSN, RN-BC Myrna Young, MSN, RN, CNOR Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN	A Collaborative Approach in Promoting the Nursing Profession to Minority Paraprofessionals in an Academic Medical Center	New Jersey Organization of Nurse Leaders

Poster Presenters	Name of Presentation	Conference Name or Sponsor
Donna Prete, MSN, RN-BC, NE-BC Teresa Savino, MS, BSN, RN	Utilization of Personal Care Bags to Promote Safety in the Older Adult	Annual NICHE Conference
Donna Prete, MSN, RN-BC, NE-BC Linda Tamburri, MS, RN, APN, CCRN	Enhancing Nurses' Understanding of Geriatric Loss through Simulation	Annual NICHE Conference
Donna Prete, MSN, RN, BC, NE-BC Linda Tamburri, MS, RN, APN, CCRN	Enhancing Nurses' Understanding of Geriatric Loss through Simulation	Meridian Health Annual NICHE Conference
Donna Prete, MSN, RN, BC, NE-BC Linda Tamburri, MS, RN, APN, CCRN	Enhancing Nurses' Understanding of Geriatric Loss through Simulation	American Nurses Credentialing Center National Magnet Conference
Melissa Reynolds, MSN, RN, PCCN	Simulation at the Bedside	ONS Congress: The Oncology Nursing Society's Annual Conference
Nicole Rolston, MSN, RN-BC	Strengthening the Foundation for the Future of Nursing Through a Summer Study Hall Program at an Academic Medical Center	43rd Annual National Conference on Professional Nursing Education and Development
Jessa Torres-Manalastas, BSN, RN, CCRN	Better for Baby: NRP Practice Changes Coming in 2017	Philippine Nurses Association of America National Convention
Michael Valendo, MSN, RN, NE-BC, CEN	Using Lean Principles to Reduce ED Length of Stay for Admitted Patients	New Jersey Emergency Nurses Association Annual Emergency Care Conference
Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN	Moral Distress and Coping in Emergency Department Nurses	Eastern Nursing Research Society 28th Annual Scientific Sessions
Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN	Exploring the Relationship between Worry and Motivation in Patients Undergoing a Screening Colonoscopy	Eastern Nursing Research Society 28th Annual Scientific Sessions
Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN	Moral Distress and Coping in Emergency Department Nurses	New Jersey Philippine Nurses Association Annual Meeting

## **PODIUM PRESENTATIONS**

Podium Presenters	Name of Presentation	Conference Name or Sponsor
Tamara Alexander, BSN, RN Ashley Mickiewicz, MSN, RN, OCN	Minute Medication- Increasing HCHAPS score	National Association of Clinical Nurse Specialists Annual Conference
Patricia Andrews, BSN, RN, OCN AnnMarie Crowley, BSN, RN Ashley Mickiewicz, MSN, RN, OCN Myrna Young, MSN, RN, CNOR	Multi-Dimensional Culture of Mentoring for Nurse Protégés	ONS Congress: The Oncology Nursing Society's Annual Conference
Patricia Andrews, BSN, RN, OCN AnnMarie Crowley, BSN, RN Ashley Mickiewicz, MSN, RN, OCN Myrna Young, MSN, RN, CNOR	Multi-Dimensional Culture of Mentoring for Nurse Protégés	Sigma Theta Tau National Conference
Patricia Andrews, BSN, RN, OCN AnnMarie Crowley, BSN, RN Ashley Mickiewicz, MSN, RN, OCN Myrna Young, MSN, RN, CNOR	Multi-Dimensional Culture of Mentoring for Nurse Protégés	North Central New Jersey ONS Chapter Meeting "Best of ONS"
Ray Bennett, BSN, RN, SCRN, CEN, CFRN, CTRN	Why Do We Need to Transfer this Stroke Patient? Indications for Advanced Care at Comprehensive Stroke Centers	New Jersey Emergency Nurses Association Annual Emergency Care Conference
Ray Bennett, BSN, RN, SCRN, CEN, CFRN, CTRN	Alphabet Soup of Stroke Assessment in the Care of the Acute Stroke Patient	New Jersey Emergency Nurses Association Annual Emergency Care Conference
Ray Bennett, BSN, RN, SCRN, CEN, CFRN, CTRN	Why Do We Need to Transfer this Stroke Patient? Indications for Advanced Care at Comprehensive Stroke Centers	17th Annual Southeastern Seaboard Emergency Nurses Symposium
Ray Bennett, BSN, RN, SCRN, CEN, CFRN, CTRN	Alphabet Soup of Stroke Assessment in the Care of the Acute Stroke Patient	17th Annual Southeastern Seaboard Emergency Nurses Symposium

Podium Presenters	Name of Presentation	Conference Name or Sponsor
Ray Bennett, BSN, RN, SCRN, CEN, CFRN, CTRN	Stroke - The New Frontier	New Jersey Medical Services Conference
Ester Caballero, MSN, RN, CCRN-CSC Sandia Royal, MSN, MPA, RN, CCRN, CNRN	The Role of the CNS/CNE in Implementing a Pan Ice Therapeutic Targeted Temperature Management	National Association of Clinical Nurse Specialists Annual Conference
Lori Colineri, DNP, RN, NEA-BC	Nursing in the Midst of Healthcare Merger and Acquisition	Philippine Nurses Association, Essex County Chapter Conference
Lori Colineri, DNP, RN, NEA-BC	The Future of Nursing in the 21st Century	Garden State Chapter of the National Association of Hispanic Nurses
Lori Colineri, DNP, RN, NEA-BC	Care Act Implementation: Scanning the States	American Association of Retired Persons Roundtable Panel Discussion
Lori Colineri, DNP, RN, NEA-BC	Developing Current Leaders and Leaders of the Future	Chief Nursing Officer Exchange Summit
Lori Colineri, DNP, RN, NEA-BC	Creating a Nursing Culture that Foster Diversity and Continuing Education to Create and Maintain a Workforce Prepared to Keep Up with Shifts in Demographics and Health Care Needs	New Jersey League for Nursing Annual Convention
Dawn Marie DeVito, BSN, RN Irene Sudah, BSN, RN, CNOR	It is Getting Hot in Here and Not Just OR	National Association of Clinical Nurse Specialists Annual Conference
Kathy Easter, MSN, RN, CCRN-K	Clinical Nurses: Frontline Leaders Across the Health Care Continuum	Garden State Chapter of the National Association of Hispanic Nurses
Kathy Easter, MSN, RN, CCRN-K	Two Documents in Two Months: Magnet Tips for Success	New Jersey Council of Magnet Organizations

Podium Presenters	Name of Presentation	Conference Name or Sponsor
Lisa Falcon, MSN, RN, NE-BC, TCRN	Nursing Leadership in Trauma Systems &Model Trauma Systems in Trauma	Congreso de Trauma de Colombia; Bogota, Columbia
Lisa Falcon, MSN, RN, NE-BC, TCRN	Self-Leadership	American Association of Critical Care Nurses Regional Conference
Anastasia Jacobs, MHA, BSN, RN	The Recruitment and Retention Puzzle- How to Make all the pieces fit	National Association of Healthcare Recruiters Conference
Kathleen Mahoney, PhD, MSN, RN, APN, RNC-OB, C-EFM	Indicators of Post-Partum Depression	Eastern Nursing Research Society 28th Annual Scientific Sessions
Kathleen Mahoney, PhD, MSN, RN, APN, RNC-OB, C-EFM	Faculty Testing and Fetal Monitoring	Advance Life Support in Obstetrics
Kathleen Mahoney, PhD, MSN, RN, APN, RNC-OB, C-EFM	Indicators of Postpartum Depression Risk in NJ	Central Jersey Family Health Consortium
Kathleen Mahoney, PhD, MSN, RN, APN, RNC-OB, C-EFM	Indicators of Postpartum Depression Risk in NJ	AWHONN National Convention
Kathleen Mahoney, PhD, MSN, RN, APN, RNC-OB, C-EFM	Postpartum Depression	Rutgers, Robert Wood Johnson Medical School - OB GYN Grand Rounds
Kathleen Mahoney, PhD, MSN, RN, APN, RNC-OB, C-EFM	The Creta Sisters and their Evil Cousin Previa: Placental Anomalies	Southeastern Pennsylvania Chapter AWHONN
Kathleen Mahoney, PhD, MSN, RN, APN, RNC-OB, C-EFM	Case Studies in Postpartum Depression	NJ Obstetrical and Gynecological Society

Podium Presenters	Name of Presentation	Conference Name or Sponsor
Tracey Malast, MSN, RN	Taking Matters to the Heart: The Journey to Achieve Zero Pressure Ulcers in Cardiac Surgery	American Nurses Association Quality Conference
Arlex Matulac, MSN, RN	Innovation in the OR, Reinventing the TEAM Approach	Philippine Nurses Association of New Jersey- Middlesex County Chapter
Timothy Murphy, MSN, RN, APN, CEN, TCRN, ACNP-BC	Collections, Denials, and Appeals, Basic Trauma Finance and Business Course	Trauma Center Association of America
Timothy Murphy, MSN, RN, APN, CEN, TCRN, ACNP-BC	Performance Improvement: How to Make a Difference	Trauma Center Association of America
Claudia Pagani, MSN, RN, RN-BC	The Role of the Nursing Professional Development Specialist as a Transformational Leader during a Hospital Merger	Corporal Michael J. Crescenz Department of Veteran Affairs Medical Center
Jennifer Pirozzi, BSN, RN, CNOR	Sharps Safety in the OR	Association of Surgical Technologists Annual Conference
Vittoria Pontieri-Lewis, MS, RN, APN, ACNS-BC, CWOCN	Overcoming Road Blocks: Tube Care and Complications	Wound Ostomy Continence Nurse International Conference; Montreal, Canada
Vittoria Pontieri-Lewis, MS, RN, APN, ACNS-BC, CWOCN	Nightmares on St. Catherine Street: Managing Complex Wounds	Wound Ostomy Continence Nurse International; Montreal, Canada
Nicole Rolston, MSN, RN-BC Claudia Pagani, MSN, RN-BC Myrna Young, MSN, RN, CNOR	Transforming a Bedside Nurse to the Board Room	New Jersey League for Nursing Convention

Podium Presenters	Name of Presentation	Conference Name or Sponsor
Sandia Royal, MSN, MPA, RN, CCRN, CNRN	Compassion Fatigue	Garden State Chapter of the National Association of Hispanic Nurses
Thalia Thomas, MSN, RN	Breast Cancer Awareness	Garden State Chapter of the National Association of Hispanic Nurses
Michael Valendo, MSN, RN, NE-BC, CEN	Using Lean Six Sigma Principles to Reduce ED Length of Stay for Admitted Patient	Emergency Nurses Association National Meeting
Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN	Assessing and Maintaining Competency in Psychiatric Nurses	National Association of Clinical Nurse Specialists Annual Conference
Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN	Assessing and Maintaining Competency in Psychiatric Nurses	New Jersey Emergency Nurses Association Annual Emergency Care Conference
Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN	Exploring the Relationship between Coping and Moral Distress in Emergency Department Nurses	New Jersey Emergency Nurses Association Annual Emergency Care Conference
Kathleen E. Zavotsky, PhD, RN, CCRN, CEN, ACNS-BC, FAEN	Moral Distress and Coping in Emergency Department Nurses	Emergency Nurses Association Annual Conference