

Citrix Install

Go to https://remote.rwjbh.org

• Enter your credentials on the following screen. Make sure to select correct domain.

User name	TESTUSER
Password	
Security Code	
Domain	SBHCS
	Log On

• Refer to 2FA enrollment guide for Security code.

Citrix Install:

After login you will be presented with this screen. Select "Detect Receiver"

	Welcome to Citrix Receiver
citrix Receiver	Use Citrix Receiver to access your applications and desktops.
	Detect Receiver

• You will then be prompted with this screen. Select the "I agree" check box and click download. If you already have citrix installed just click on "Already Installed" right under the download button. See EX:

citrix Receiver	Just a moment, we're detecting if Citrix Receiver is already installed.
	If Citrix Receiver is detected, you will see a window in a few seconds. Please choose Launch Application.
	If no window appears, proceed to download.
	I agree with the Citrix license agreement
	Detect again Already installed Security details

The Citrix application will download. After the download open the completed download file. This will begin the citrix install. Click on start > I agree and next >Install (Do not select "Enable single sign on">Finish. See EX:



After Install is complete select continue on the web browser. EX



A list of applications will appear. You will now be able to click on the application and use it remotely. Give time for the application to open and connect to our servers. Ensure that the "ALL" option is selected in order to display all your applications. See EX:



If there any issue's with passwords contact our Enterprise Helpdesk @ 855-453-1950