

PEER RECOVERY PROGRAM

Tackling Addiction Together

2024

ANNUAL REPORT

JANUARY 1 - DECEMBER 31, 2024

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PROGRAM BACKGROUND

The RWJBarnabas Health (RWJBH) Institute for Prevention and Recovery (IFPR) Peer Recovery Program (PRP) provides in-person and virtual recovery support services for individuals with substance use disorder. PRP employs Recovery Specialists who are in recovery from substance use disorder and provide consultation and peer recovery support as well as clinically trained Patient Navigators who link individuals to appropriate levels of care.¹

PRP, formerly known as the Opioid Overdose Recovery Program (OORP), serves patients 24 hours a day, 7 days a week, in hospitals throughout Essex, Hudson, Mercer, Middlesex, Monmouth, Ocean, Somerset, and Union counties. In addition to serving emergency department patients who received naloxone to reverse an opioid overdose, PRP also serves patients with substance use disorder in emergency departments of all participating hospitals, inpatient units of RWJBH hospitals, and outpatient settings. Participating organizations are listed in the Appendix.

¹<https://www.tandfonline.com/doi/abs/10.1080/00952990.2020.1841218>

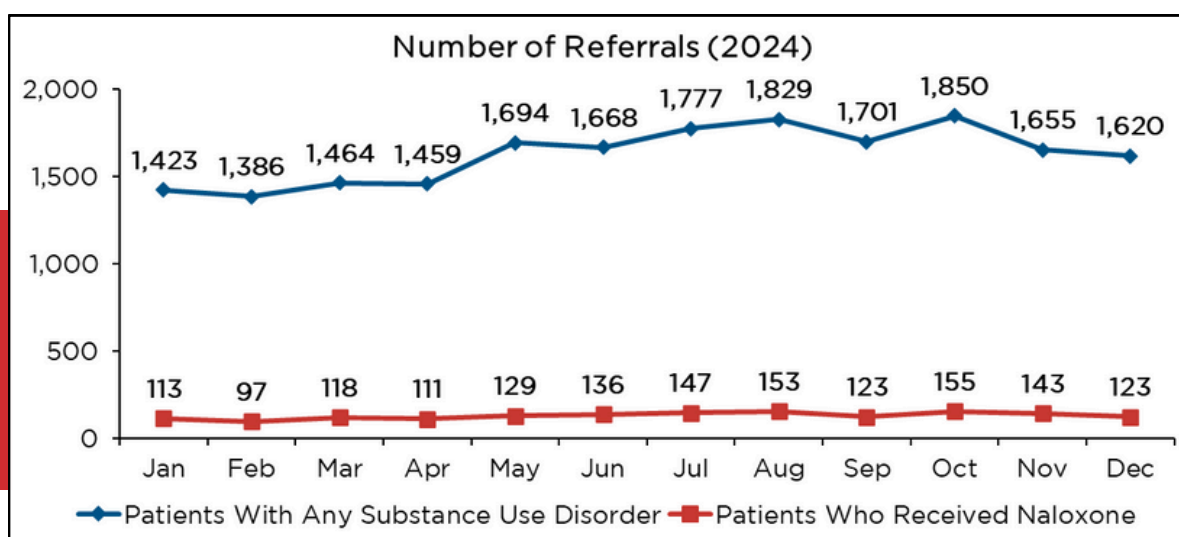
REPORT OVERVIEW

In 2024, Recovery Specialists received referrals during 19,526 patient encounters. During 5,435 follow-up calls conducted one year post-consultation, **131 patients reported being in recovery, representing 2% of eligible patients and 66% of patients who were successfully contacted.**

The 2024 Annual Report presents information on referrals, the population served, and program outcomes, as well as **program updates (see pages 5 and 6).** The Appendix contains data stratified by location. The information included in this report is preliminary and subject to change.

REFERRAL SUMMARY

Recovery Specialists received **19,526 referrals** in 2024. There were 18,478 referrals in 2023, 18,130 referrals in 2022, 16,244 referrals in 2021, 18,475 referrals in 2020, 18,585 referrals in 2019, 9,060 referrals in 2018, 1,898 referrals in 2017, and 720 referrals in 2016. Location-specific data is available in the Appendix.



PROGRAM UPDATES



On October 7, 2024, **Alexis LaPietra, DO, FACEP, Medical Director, IFPR, and System Director of Addiction Medicine, Emergency and Hospitalist Medicine service line, conducted a training on medications for opioid use disorder (MOUD) at Trinitas Regional Medical Center** for PRP leadership, emergency department (ED) physicians, nurses, and other clinical staff to better understand how MOUD can be utilized to improve patient outcomes. This presentation has evolved into a monthly multidisciplinary team meeting to share ideas and implement action plans for patients with opioid use disorder.

On October 8, 2024, **Amanda Kube, PRP Manager, and Rich Hoffman, PRP Supervisor, presented an overview of PRP to the new medical residents at Monmouth Medical Center**, informing them about the roles of Recovery Specialists and Patient Navigators, how to submit referrals and collaborate effectively with PRP, and ways to support patients with substance use disorder. On October 10, 2024, **Amanda and Rich presented to the patient sitters at Monmouth Medical Center Southern Campus**, providing an overview of PRP and explaining how sitters can support patients and families impacted by substance use disorder.

On October 18, 2024, **15 IFPR staff attended the Center for Great Expectations Hope Lives Here Gala** in Somerset. The night was filled with compassion, inspiration, and the collective commitment to rebuilding lives.

On October 22, 2024, **Angela Cicchino, PRP Manager, and Kathryn Maher, PRP Supervisor, presented "Holistic Care for Pregnant Women with Substance Use Disorder" (pictured right) at the New Jersey Association of Mental Health and Addiction Agencies (NJAMHAA) Fall Conference in Princeton.**



PROGRAM UPDATES



On November 13, 2024, **Connie Greene, Senior Vice President, IFPR, was honored for her leadership and pioneering work in behavioral health (pictured right)** by the Mental Health Association in New Jersey (MHANJ) at its 24th Annual Evening of Excellence and 80th Anniversary Celebration in Florham Park.



On November 15, 2024, **Patrick Conley, PRP Manager, and Amanda Kube, PRP Manager, attended the Ocean County Health Department's workshop, "Culture and Ethics in Crisis Response: Prioritizing Self-Care and Resilience,"** presented by Alexandra Lopez, Associate Professor, Rutgers University, in Toms River.

On December 4, 2024, **IFPR's PRP leadership team convened for their quarterly strategic planning meeting** at Cooperman Barnabas Medical Center and focused on evaluating the current PRP workflow. The discussion centered around highlighting PRP's successes, identifying significant areas of impact, and recognizing challenges to optimal service delivery. The team explored several opportunities for improvement, aiming to enhance PRP's effectiveness and patient care.

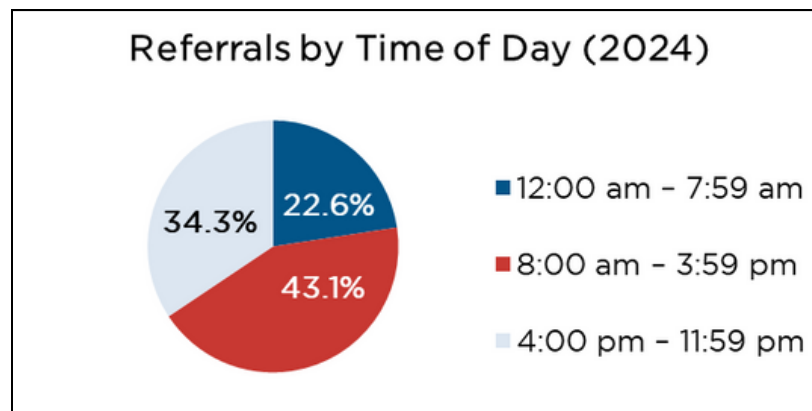
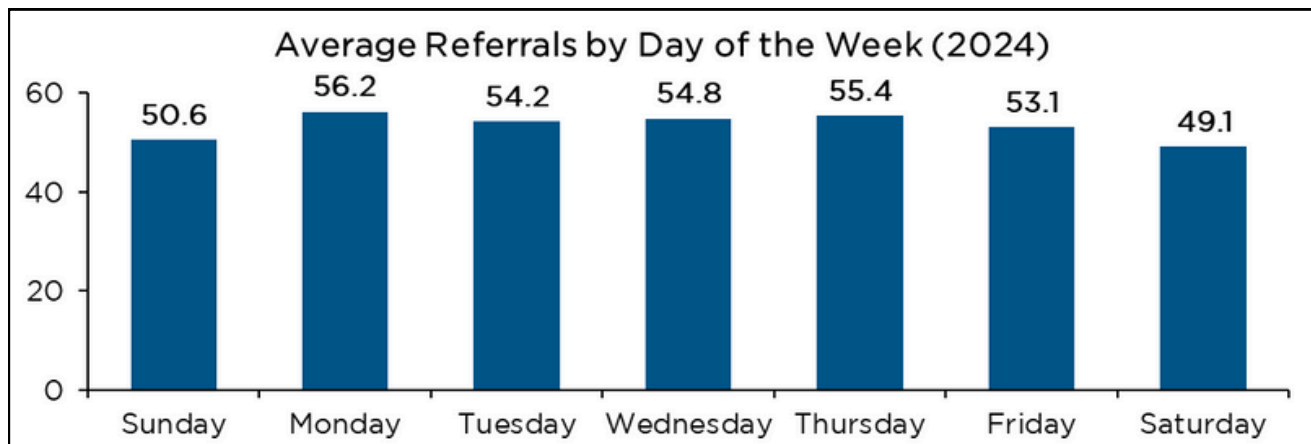
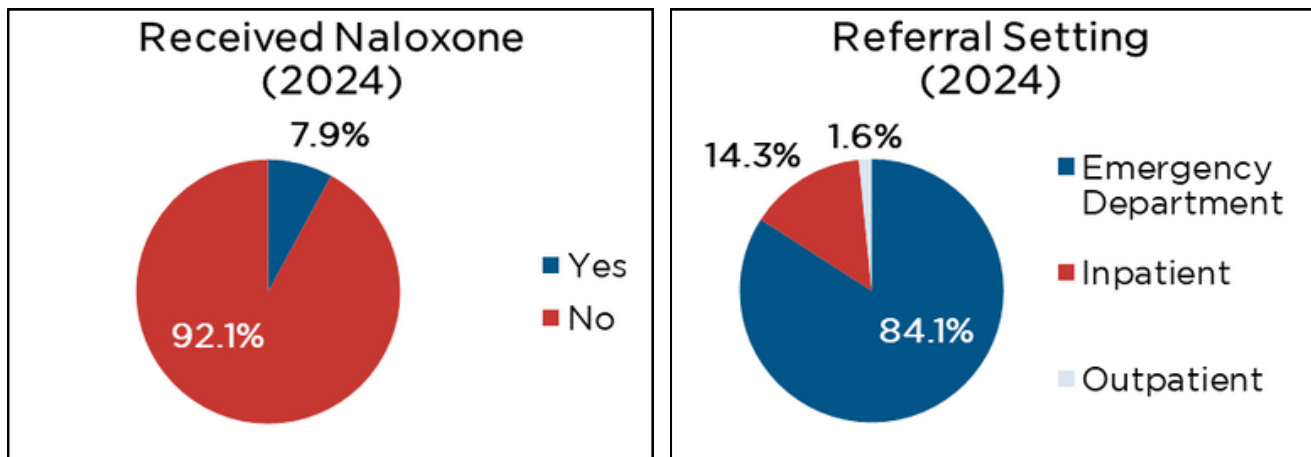
On December 6, 2024, **Amanda Kube, PRP Manager, was interviewed by the New Jersey Prevention Network about the importance of utilizing recovery-oriented language (ROL).** ROL focuses on eliminating stigmatizing language to describe people who may be experiencing substance use or mental health challenges. It also emphasizes strength, hope, and the possibility of growth rather than defining people by their struggles or diagnoses.

If you have any questions about this report, please email Reyna Maybloom, Senior Manager, Data & Analytics, at Reyna.Maybloom@rwjbh.org.

REFERRAL SUMMARY

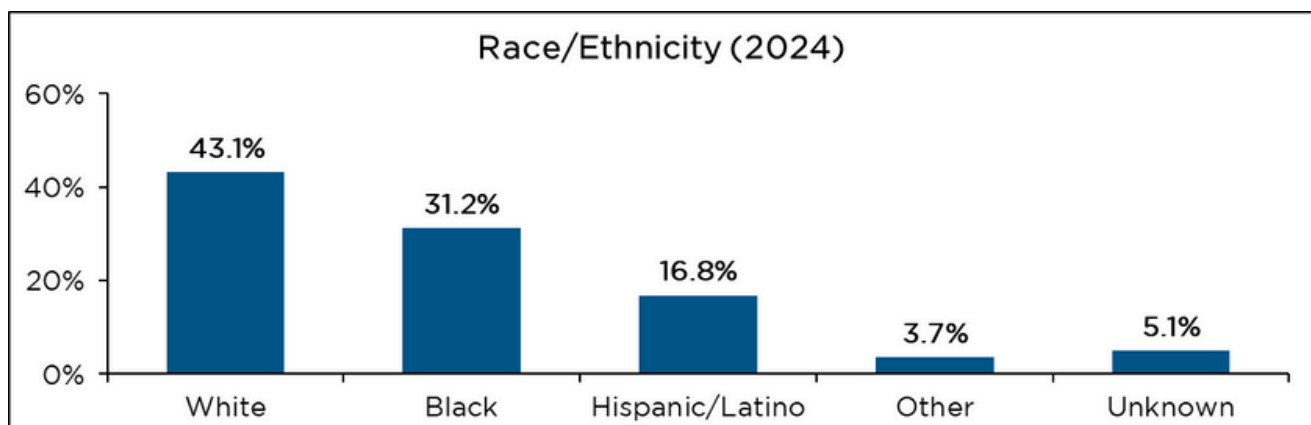
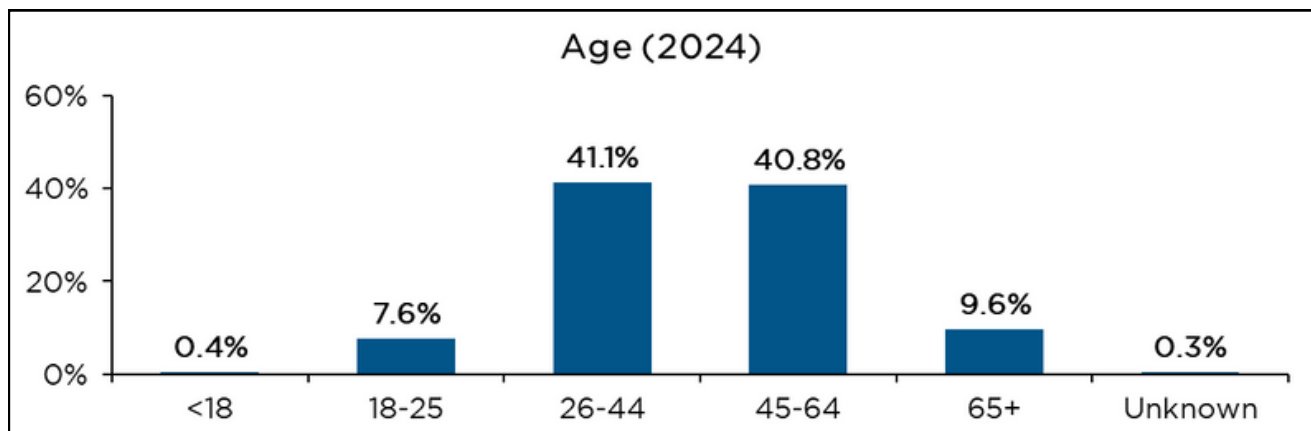
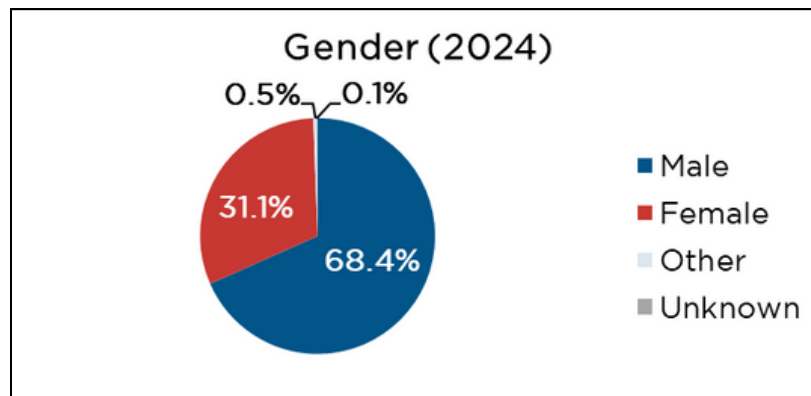
Fewer than one in ten referred patients received at least one dose of naloxone prior to consultation. More than three-quarters of referrals were placed in the emergency department; the remainder were placed in inpatient units and outpatient settings. Referrals by day of the week and time of day are shown below.

Throughout this report, “Unknown” consists of responses of “Do not know” or “Refused” and missing data. Additional data is available in the Appendix.



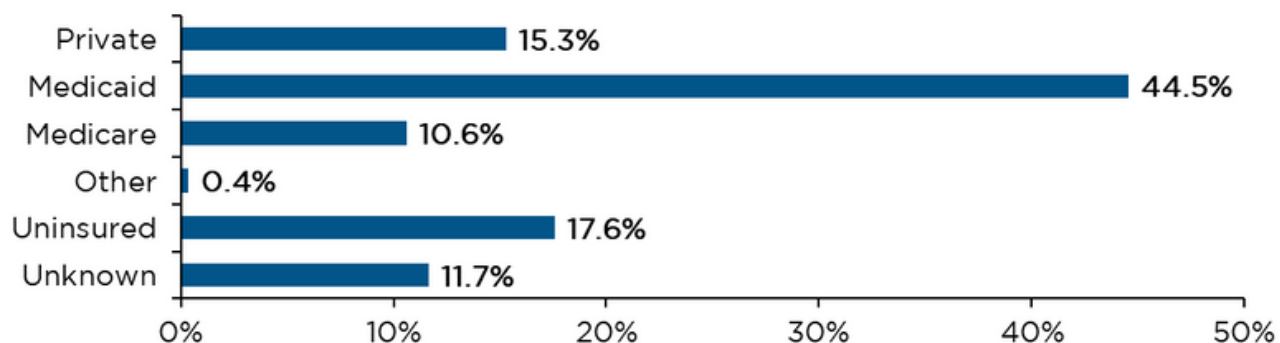
POPULATION SERVED

Of the 19,526 referred patients, approximately two-thirds were male. Most patients were between the ages of 26-44 (41.1%) and 45-64 (40.8%). Approximately four in ten (43.1%) patients were white, 31.2% were Black, and 16.8% were Hispanic/Latino. The majority of patients were covered by Medicaid (44.5%) or were uninsured (17.6%), 14.6% were homeless, and 37.0% did not have access to transportation.

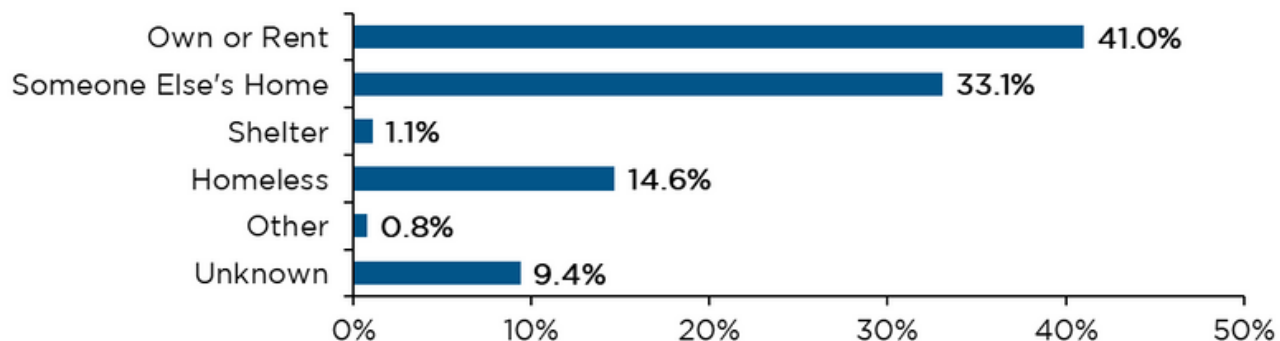


POPULATION SERVED (CONTINUED)

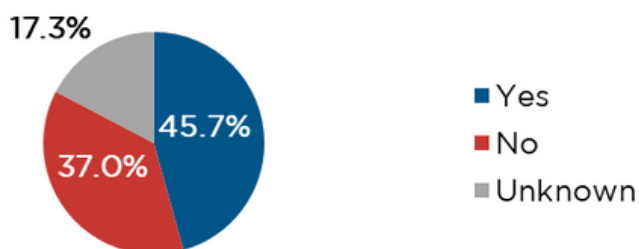
Insurance Status (2024)



Housing Status (2024)



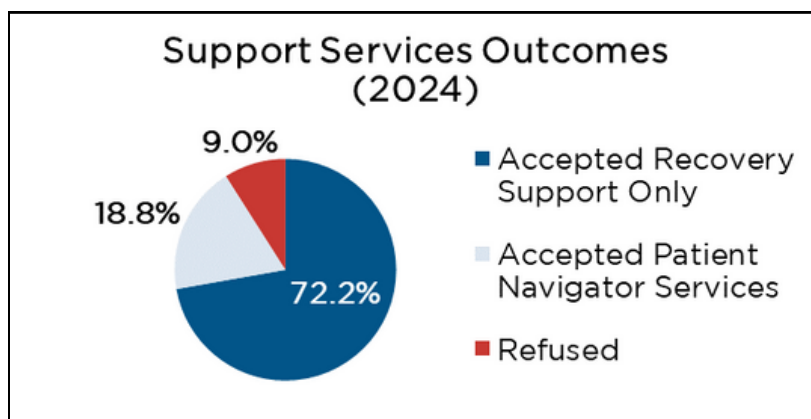
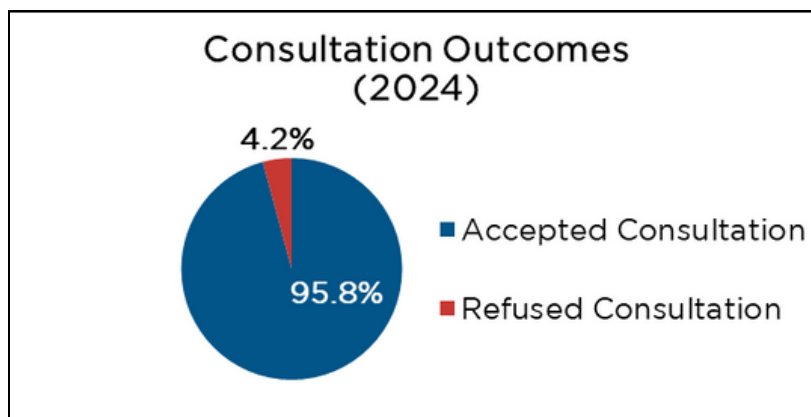
Access to Transportation (2024)



PROGRAM OUTCOMES

To measure success, the Institute for Prevention and Recovery utilizes the Substance Abuse and Mental Health Services Administration's (SAMHSA's) working definition of recovery, which emphasizes the process of change through which individuals improve their health and wellness, live self-directed lives, and strive to reach their full potential.² Four major dimensions—health, home, purpose, and community—support recovery. PRP assists in the process of recovery by providing recovery support services and clinical referrals.

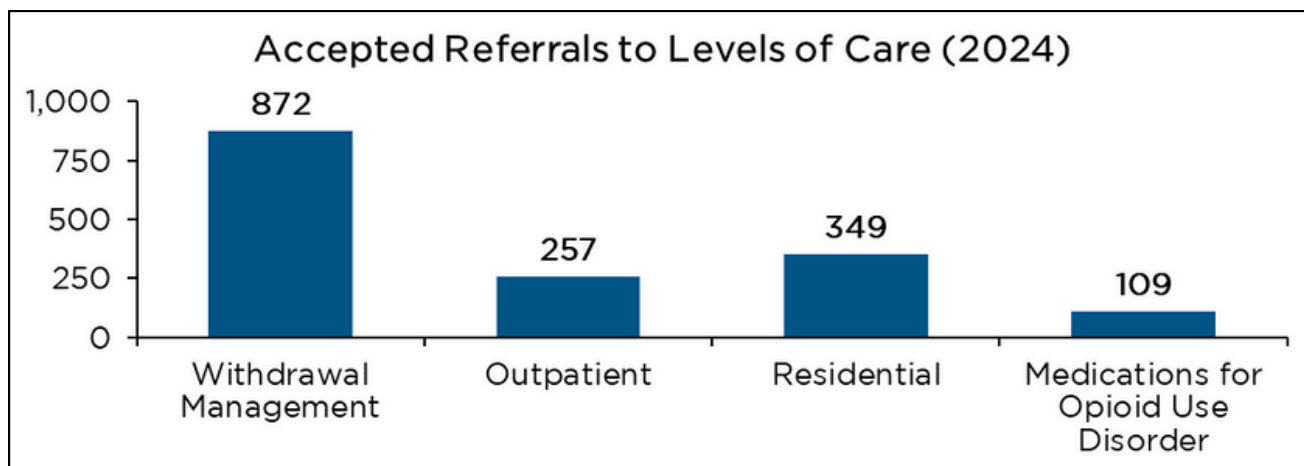
In 2024, 54 patients were not available for consultation (e.g., left against medical advice, were unresponsive, were deceased). **95.8%** of patients available for consultation accepted consultation by a Recovery Specialist. **91.0%** of patients who accepted consultation also accepted some form of support services.



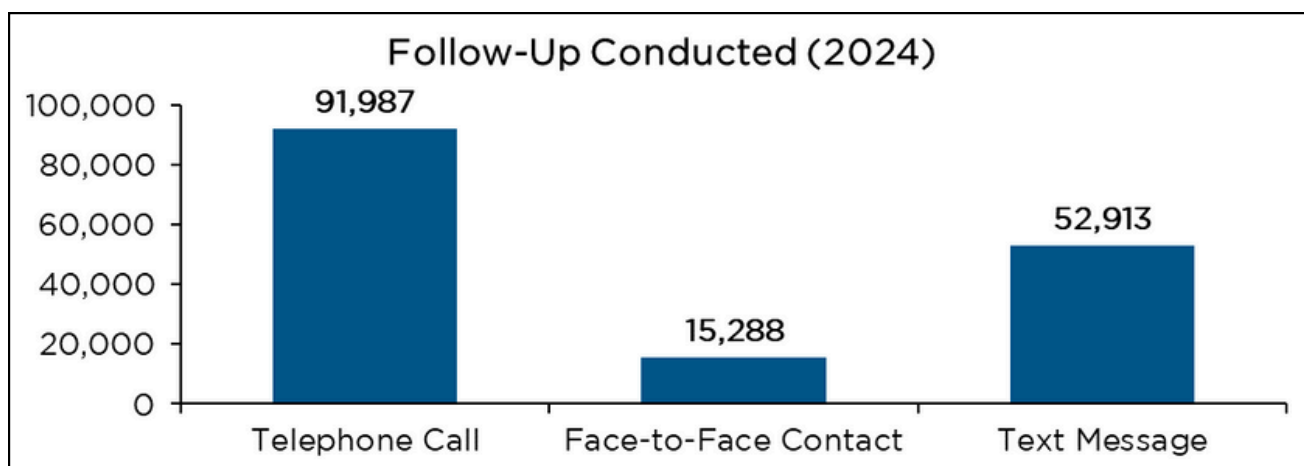
²<https://store.samhsa.gov/sites/default/files/pep12-recdef.pdf>

PROGRAM OUTCOMES (CONTINUED)

In 2024, **patients accepted 1,587 referrals to levels of care** offered by Patient Navigators, including 872 referrals to withdrawal management and 109 referrals for medications for opioid use disorder. Accepted and offered referrals are included in the Appendix.

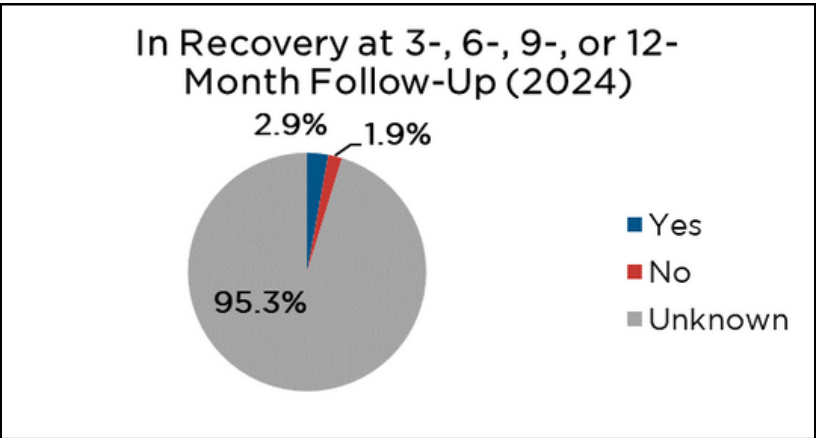
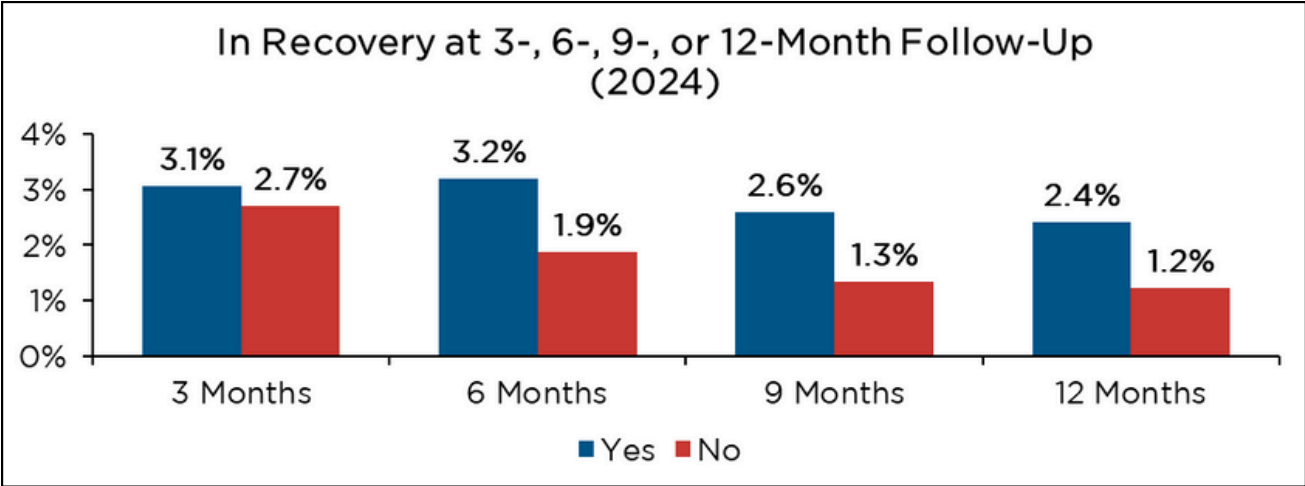


Recovery Specialists follow up with patients for a minimum of eight weeks post-consultation. In 2024, **PRP staff conducted 160,194 instances of follow-up, including 15,288 face-to-face contacts.** Patient Navigators were responsible for approximately one-tenth of all instances of follow-up.



PROGRAM OUTCOMES (CONTINUED)

PRP staff follow up with patients 3, 6, 9, and 12 months post-consultation to assess long-term recovery. In 2024, PRP staff attempted 25,837 of these follow-up calls, and 1,225 patients were successfully contacted. Of patients contacted one year post-consultation, **131 reported currently being in recovery, representing 2.4% of eligible patients and 66.1% of patients who were successfully contacted.**

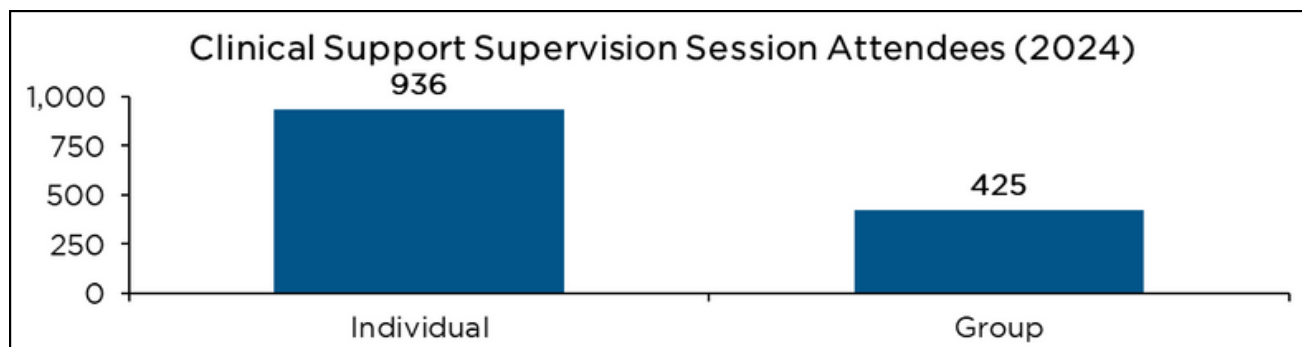


CLINICAL SUPPORT SUPERVISION

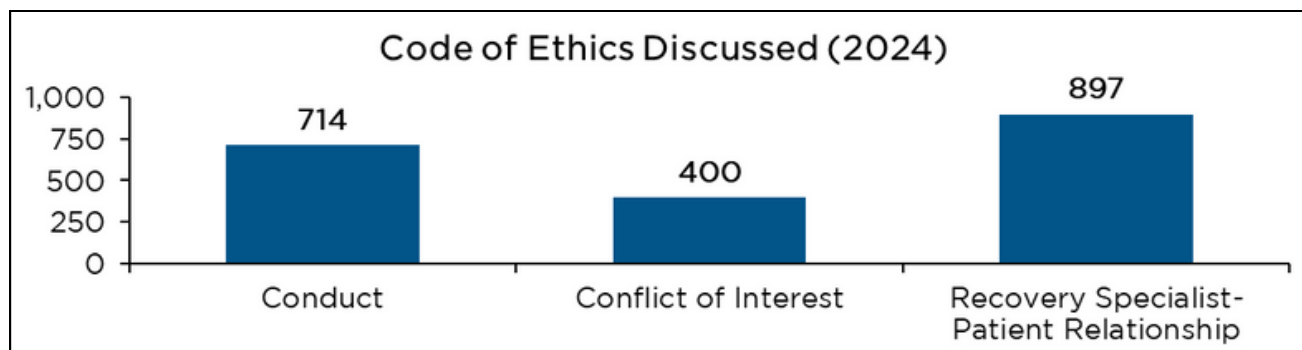
IFPR supports and encourages workforce development for individuals in recovery. To ensure that all PRP Recovery Specialists are National Certified Peer Recovery Support Specialists (NCPRSS) and the best that they can be, IFPR offers support and guidance through Clinical Support Supervision (CSS). Nine Supervisors offer a minimum of one individual and one group supervision session per month to each Recovery Specialist. Supervisors complete the Certified Clinical Support Training offered by the New Jersey Prevention Network (NJPN).

Though separate, CSS works in conjunction with administrative supervision offered by PRP Managers. CSS focuses on the Code of Ethics (NAADAC) and Core Competencies (SAMHSA); professional goals; self-care practices and compassion fatigue awareness; enhancing peer support work and strengthening skills; boundaries; identifying role difference, role drift, and scope of peer work; and teamwork skills.

In 2024, **Clinical Support Supervisors held 936 individual sessions and 70 group sessions averaging six attendees per session.**

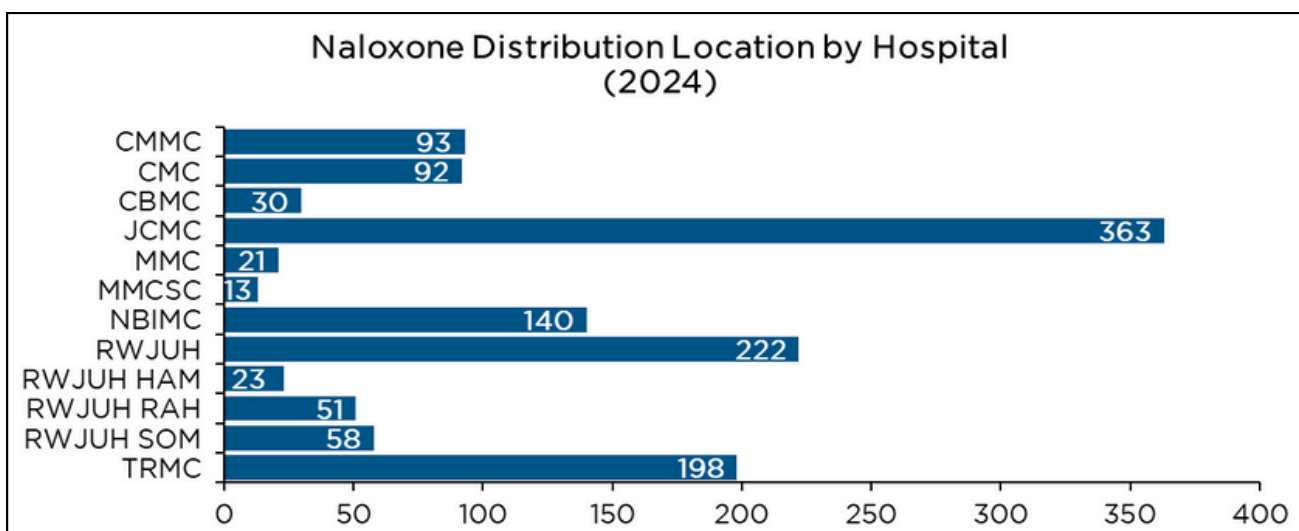
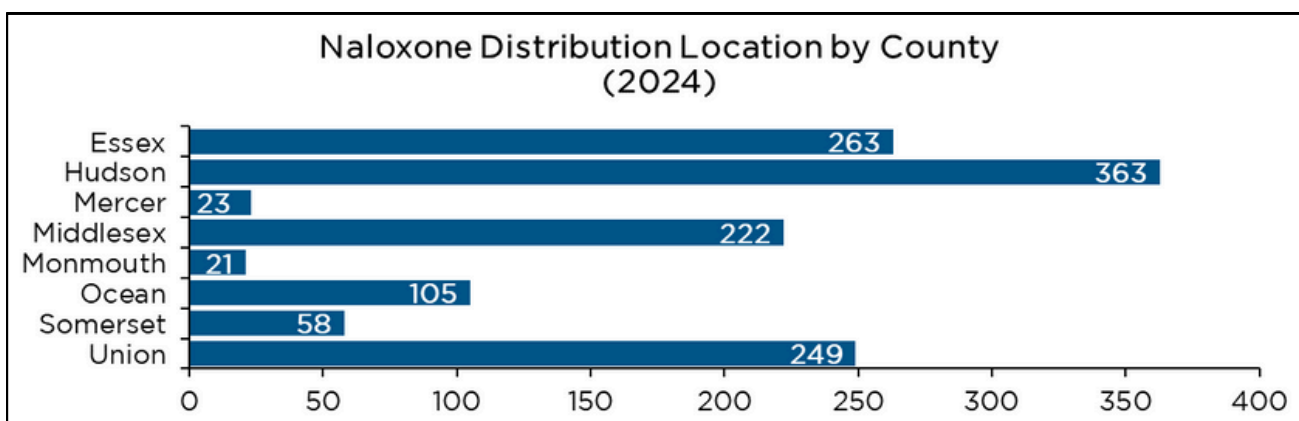
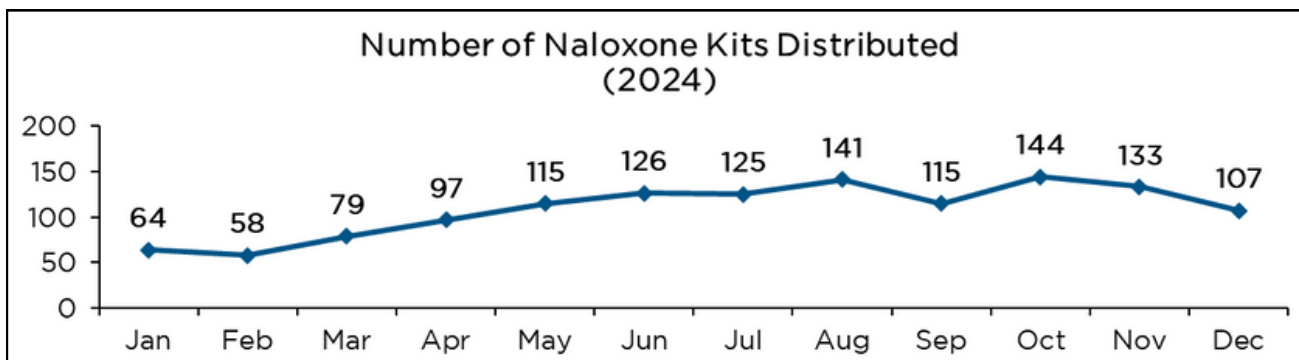


In 2024, Clinical Support Supervisors and Recovery Specialists **discussed ethical conduct in approximately three-quarters of CSS sessions and the Recovery Specialist-patient relationship in more than three-quarters of CSS sessions.** The most frequently discussed Core Competencies were provides support, shares lived experience of recovery, supports collaboration and teamwork, and engages peers in collaborative and caring relationships.



NALOXONE DISTRIBUTION

PRP partners with RWJBarnabas Health's Corporate Pharmacy Division and the Rutgers Opioid Overdose Prevention Network (OOPN) to distribute naloxone. In 2024, **Recovery Specialists distributed 1,304 naloxone kits to patients.** The majority of these kits were dispensed to patients in Hudson County (27.8%), Essex County (20.2%), and Union County (19.1%). Jersey City Medical Center distributed the most kits (n=363).



ED MOUD QUALITY METRIC

In 2023 Quarter 2, RWJBH facilities adopted an incentivized ED quality metric attributed to buprenorphine induction for naloxone-reversed patients in the ED. Patients are excluded from the metric if they have been admitted to the hospital after being treated in the ED, if they are unavailable for services (e.g., PESS), or they were inappropriately referred to PRP (e.g., received naloxone as a precaution). In 2024, **64.1% of patients were administered or prescribed buprenorphine, which surpassed the 2024 goal of 50%. In addition, 84.7% of patients were given a naloxone kit, which surpassed the 2024 goal of 75%.**

JANUARY - DECEMBER 2024

Facility	Opioid OD	Bupe Admin		Bupe Rx		Bupe Admin or Rx		Naloxone Kit	
	#	#	%	#	%	#	%	#	%
CMMC	100	5	5.0%	70	70.0%	71	71.0%	69	69.0%
CMC	80	4	5.0%	48	60.0%	50	62.5%	64	80.0%
CBMC	22	0	0.0%	14	63.6%	14	63.6%	19	86.4%
JCMC	335	6	1.8%	212	63.3%	213	63.6%	288	86.0%
MMC	21	0	0.0%	13	61.9%	13	61.9%	14	66.7%
MMSC	22	0	0.0%	18	81.8%	18	81.8%	10	45.5%
NBIMC	152	6	3.9%	95	62.5%	97	63.8%	117	77.0%
RWJUH	193	6	3.1%	103	53.4%	105	54.4%	177	91.7%
RWJUH HAM*	18	1	5.6%	15	83.3%	15	83.3%	18	100.0%
RWJUH RAH	49	1	2.0%	36	73.5%	36	73.5%	44	89.8%
RWJUH SOM	40	2	5.0%	29	72.5%	29	72.5%	39	97.5%
Total	1,032	31	3.0%	653	63.3%	661	64.1%	859	84.7%

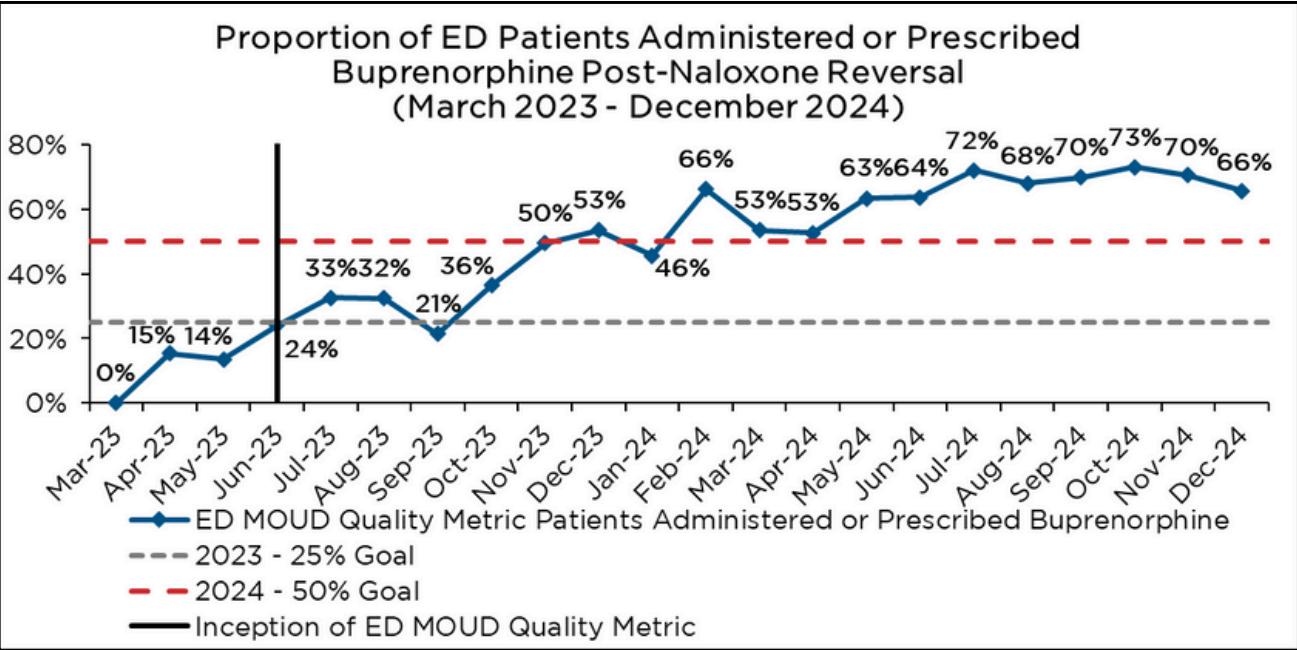
*Note: RWJUH HAM only includes data since the inception of PRP in July 2024

KEY

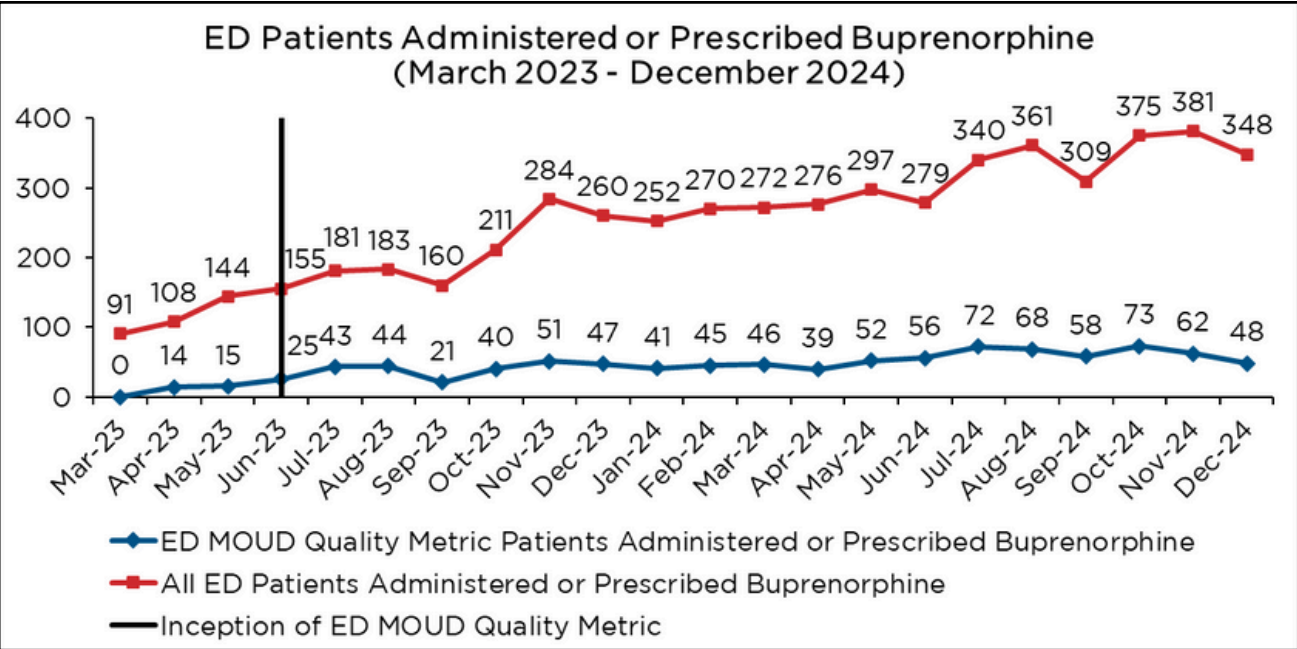
Opioid OD	PRP referrals for ED patients who received naloxone
Bupe Admin	Of PRP referrals for ED patients who received naloxone, patients administered buprenorphine during the same ED visit
Bupe Rx	Of PRP referrals for ED patients who received naloxone, patients prescribed buprenorphine during the same ED visit
Bupe Admin or Rx	Of PRP referrals for ED patients who received naloxone, patients administered or prescribed buprenorphine during the same ED visit
Naloxone Kit	Of PRP referrals for ED patients who received naloxone, patients who received a PRP naloxone kit during the same ED visit

ED MOUD QUALITY METRIC (CONTINUED)

Since the inception of the ED MOUD quality metric, the proportion of patients administered or prescribed buprenorphine post-naloxone reversal has continued to trend upwards.



Buprenorphine administrations and prescriptions have increased for non-naloxone-reversed patients as well as patients included in the ED MOUD quality metric.



APPENDIX

Essex County

1. Clara Maass Medical Center (CMMC), Belleville
RWJBarnabas Health
Launch Date: 9/11/17
2. Cooperman Barnabas Medical Center (CBMC), Livingston
RWJBarnabas Health
Launch Date: 9/11/17
3. Newark Beth Israel Medical Center (NBIMC), Newark
RWJBarnabas Health
Launch Date: 11/7/16

Hudson County

4. Jersey City Medical Center (JCMC), Jersey City
RWJBarnabas Health
Launch Date: 4/3/17
5. RWJBarnabas Health at Bayonne
Bayonne
RWJBarnabas Health
Launch Date: 9/11/17

Mercer County

6. RWJ University Hospital Hamilton (RWJUH HAM), Hamilton
RWJBarnabas Health
Launch Date: 7/1/24

Middlesex County

7. Children's Specialized Hospital
New Brunswick
RWJBarnabas Health
Launch Date: 3/20/20
8. Robert Wood Johnson University Hospital (RWJUH), New Brunswick
RWJBarnabas Health
Launch Date: 9/11/17

Monmouth County

9. Bayshore Medical Center (BMC), Holmdel
Hackensack Meridian Health
Launch Date: 7/1/17
10. CentraState Medical Center (CEN), Freehold
Atlantic Health System
Launch Date: 11/7/16
11. Jersey Shore University Medical Center (JSUMC), Neptune
Hackensack Meridian Health
Launch Date: 10/17/16

12. Monmouth Medical Center (MMC), Long Branch
RWJBarnabas Health
Launch Date: 1/18/16

Ocean County

13. Barnabas Health Behavioral Health Center (BHBHC), Toms River
RWJBarnabas Health
Launch Date: 4/1/18
14. Community Medical Center (CMC), Toms River
RWJBarnabas Health
Launch Date: 1/18/16
15. Monmouth Medical Center Southern Campus (MMCSC), Lakewood
RWJBarnabas Health
Launch Date: 3/14/16
16. Ocean Care Center
Point Pleasant
Hackensack Meridian Health
Launch Date: 6/28/18
17. Ocean Medical Center (OMC), Brick
Hackensack Meridian Health
Launch Date: 10/3/16
18. Southern Ocean Medical Center (SOMC), Manahawkin
Hackensack Meridian Health
Launch Date: 6/20/18

Somerset County

19. RWJ University Hospital Somerset (RWJUH SOM), Somerville
RWJBarnabas Health
Launch Date: 10/27/17

Union County

20. RWJ University Hospital Rahway (RWJUH RAH), Rahway
RWJBarnabas Health
Launch Date: 12/1/17
21. Trinitas Regional Medical Center (TRMC), Elizabeth
RWJBarnabas Health
Launch Date: 1/29/18

Outpatient

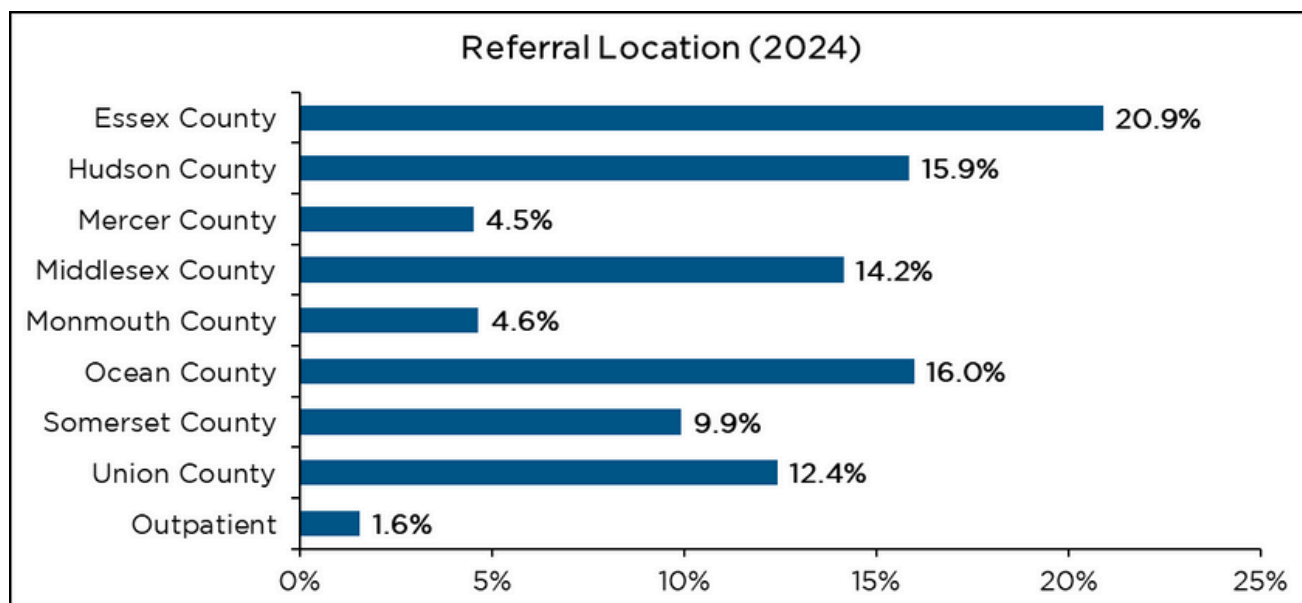
22. RWJBarnabas Health Medical Group
Launch Date: 5/20/20



REFERRALS (2024)

Month and Year	# of Total Referrals*	% of Total Referrals	# of Naloxone Referrals
January 2024	1,423	7.3%	113
February 2024	1,386	7.1%	97
March 2024	1,464	7.5%	118
April 2024	1,459	7.5%	111
May 2024	1,694	8.7%	129
June 2024	1,668	8.5%	136
July 2024	1,777	9.1%	147
August 2024	1,829	9.4%	153
September 2024	1,701	8.7%	123
October 2024	1,850	9.5%	155
November 2024	1,655	8.5%	143
December 2024	1,620	8.3%	123
Total	19,526	100%	1,548

*# of Total Referrals includes referrals for patients who received naloxone and referrals for patients with any substance use disorder.



Note: RWJBarnabas Health at Bayonne and Ocean Care Center are satellite emergency departments and are consolidated in the Appendix with Jersey City Medical Center and Ocean Medical Center, respectively. Children's Specialized Hospital is consolidated in the Appendix with Robert Wood Johnson University Hospital.

REFERRAL LOCATION (2024)

Location	#	%	% of County
Essex County	4,083	20.9%	-
Clara Maass Medical Center	1,511	7.7%	37.0%
Cooperman Barnabas Medical Center	1,004	5.1%	24.6%
Newark Beth Israel Medical Center	1,568	8.0%	38.4%
Hudson County	3,097	15.9%	-
Jersey City Medical Center	3,097	15.9%	100.0%
Mercer County	882	4.5%	-
RWJ University Hospital Hamilton	882	4.5%	100.0%
Middlesex County	2,763	14.2%	-
Robert Wood Johnson University Hospital	2,763	14.2%	100.0%
Monmouth County	906	4.6%	-
Bayshore Medical Center	0	0.0%	0.0%
CentraState Medical Center	7	0.0%	0.8%
Jersey Shore University Medical Center	1	0.0%	0.1%
Monmouth Medical Center	898	4.6%	99.1%
Ocean County	3,122	16.0%	-
Barnabas Health Behavioral Health Center	0	0.0%	0.0%
Community Medical Center	2,363	12.1%	75.7%
Monmouth Medical Center Southern Campus	737	3.8%	23.6%
Ocean Medical Center	8	0.0%	0.3%
Southern Ocean Medical Center	14	0.1%	0.4%
Somerset County	1,940	9.9%	-
RWJ University Hospital Somerset	1,940	9.9%	100.0%
Union County	2,428	12.4%	-
RWJ University Hospital Rahway	595	3.0%	24.5%
Trinitas Regional Medical Center	1,833	9.4%	75.5%
Outpatient	305	1.6%	-
Total	19,526	100%	-

REFERRAL SETTING (2024)

Setting	Emergency Department		Inpatient		Outpatient		Total
	#	%	#	%	#	%	#
Essex County	3,374	82.6%	709	17.4%	-	-	4,083
Clara Maass Medical Center	1,169	77.4%	342	22.6%	-	-	1,511
Cooperman Barnabas Medical Center	817	81.4%	187	18.6%	-	-	1,004
Newark Beth Israel Medical Center	1,388	88.5%	180	11.5%	-	-	1,568
Hudson County	2,546	82.2%	551	17.8%	-	-	3,097
Jersey City Medical Center	2,546	82.2%	551	17.8%	-	-	3,097
Mercer County	835	94.7%	47	5.3%	-	-	882
RWJ University Hospital Hamilton	835	94.7%	47	5.3%	-	-	882
Middlesex County	2,408	87.2%	355	12.8%	-	-	2,763
Robert Wood Johnson University Hospital	2,408	87.2%	355	12.8%	-	-	2,763
Monmouth County	636	70.2%	270	29.8%	-	-	906
Bayshore Medical Center	0	-	0	-	-	-	0
CentraState Medical Center	5	71.4%	2	28.6%	-	-	7
Jersey Shore University Medical Center	0	0.0%	1	100.0%	-	-	1
Monmouth Medical Center	631	70.3%	267	29.7%	-	-	898
Ocean County	2,748	88.0%	374	12.0%	-	-	3,122
Barnabas Health Behavioral Health Center	0	-	0	-	-	-	0
Community Medical Center	2,036	86.2%	327	13.8%	-	-	2,363
Monmouth Medical Center Southern Campus	693	94.0%	44	6.0%	-	-	737
Ocean Medical Center	7	87.5%	1	12.5%	-	-	8
Southern Ocean Medical Center	12	85.7%	2	14.3%	-	-	14
Somerset County	1,632	84.1%	308	15.9%	-	-	1,940
RWJ University Hospital Somerset	1,632	84.1%	308	15.9%	-	-	1,940
Union County	2,245	92.5%	183	7.5%	-	-	2,428
RWJ University Hospital Rahway	523	87.9%	72	12.1%	-	-	595
Trinitas Regional Medical Center	1,722	93.9%	111	6.1%	-	-	1,833
Outpatient	-	-	-	-	305	100.0%	305
Total	16,424	84.1%	2,797	14.3%	305	1.6%	19,526

REFERRALS BY TIME OF DAY (2024)

Location	12:00 am – 7:59 am		8:00 am – 3:59 pm		4:00 pm – 11:59 pm		Total
	#	%	#	%	#	%	#
Essex County	1,033	25.3%	1,732	42.4%	1,318	32.3%	4,083
Clara Maass Medical Center	353	23.4%	654	43.3%	504	33.4%	1,511
Cooperman Barnabas Medical Center	211	21.0%	385	38.3%	408	40.6%	1,004
Newark Beth Israel Medical Center	469	29.9%	693	44.2%	406	25.9%	1,568
Hudson County	761	24.6%	1,368	44.2%	968	31.3%	3,097
Jersey City Medical Center	761	24.6%	1,368	44.2%	968	31.3%	3,097
Mercer County	130	14.7%	414	46.9%	338	38.3%	882
RWJ University Hospital Hamilton	130	14.7%	414	46.9%	338	38.3%	882
Middlesex County	562	20.3%	1,144	41.4%	1,057	38.3%	2,763
Robert Wood Johnson University Hospital	562	20.3%	1,144	41.4%	1,057	38.3%	2,763
Monmouth County	141	15.6%	435	48.0%	330	36.4%	906
Bayshore Medical Center	0	-	0	-	0	-	0
CentraState Medical Center	2	28.6%	3	42.9%	2	28.6%	7
Jersey Shore University Medical Center	0	0.0%	1	100.0%	0	0.0%	1
Monmouth Medical Center	139	15.5%	431	48.0%	328	36.5%	898
Ocean County	654	20.9%	1,335	42.8%	1,133	36.3%	3,122
Barnabas Health Behavioral Health Center	0	-	0	-	0	-	0
Community Medical Center	515	21.8%	978	41.4%	870	36.8%	2,363
Monmouth Medical Center Southern Campus	132	17.9%	351	47.6%	254	34.5%	737
Ocean Medical Center	4	50.0%	2	25.0%	2	25.0%	8
Southern Ocean Medical Center	3	21.4%	4	28.6%	7	50.0%	14
Somerset County	391	20.2%	929	47.9%	620	32.0%	1,940
RWJ University Hospital Somerset	391	20.2%	929	47.9%	620	32.0%	1,940
Union County	696	28.7%	846	34.8%	886	36.5%	2,428
RWJ University Hospital Rahway	137	23.0%	242	40.7%	216	36.3%	595
Trinitas Regional Medical Center	559	30.5%	604	33.0%	670	36.6%	1,833
Outpatient	43	14.1%	205	67.2%	57	18.7%	305
Total	4,411	22.6%	8,408	43.1%	6,707	34.3%	19,526

RECEIVED NALOXONE (2024)

Location	Yes		No		Unknown		Total
	#	%	#	%	#	%	#
Essex County	357	8.7%	3,726	91.3%	0	0.0%	4,083
Clara Maass Medical Center	134	8.9%	1,377	91.1%	0	0.0%	1,511
Cooperman Barnabas Medical Center	34	3.4%	970	96.6%	0	0.0%	1,004
Newark Beth Israel Medical Center	189	12.1%	1,379	87.9%	0	0.0%	1,568
Hudson County	413	13.3%	2,684	86.7%	0	0.0%	3,097
Jersey City Medical Center	413	13.3%	2,684	86.7%	0	0.0%	3,097
Mercer County	23	2.6%	859	97.4%	0	0.0%	882
RWJ University Hospital Hamilton	23	2.6%	859	97.4%	0	0.0%	882
Middlesex County	245	8.9%	2,518	91.1%	0	0.0%	2,763
Robert Wood Johnson University Hospital	245	8.9%	2,518	91.1%	0	0.0%	2,763
Monmouth County	33	3.6%	873	96.4%	0	0.0%	906
Bayshore Medical Center	0	-	0	-	0	-	0
CentraState Medical Center	1	14.3%	6	85.7%	0	0.0%	7
Jersey Shore University Medical Center	1	100.0%	0	0.0%	0	0.0%	1
Monmouth Medical Center	31	3.5%	867	96.5%	0	0.0%	898
Ocean County	149	4.8%	2,973	95.2%	0	0.0%	3,122
Barnabas Health Behavioral Health Center	0	-	0	-	0	-	0
Community Medical Center	117	5.0%	2,246	95.0%	0	0.0%	2,363
Monmouth Medical Center Southern Campus	31	4.2%	706	95.8%	0	0.0%	737
Ocean Medical Center	0	0.0%	8	100.0%	0	0.0%	8
Southern Ocean Medical Center	1	7.1%	13	92.9%	0	0.0%	14
Somerset County	60	3.1%	1,880	96.9%	0	0.0%	1,940
RWJ University Hospital Somerset	60	3.1%	1,880	96.9%	0	0.0%	1,940
Union County	268	11.0%	2,160	89.0%	0	0.0%	2,428
RWJ University Hospital Rahway	56	9.4%	539	90.6%	0	0.0%	595
Trinitas Regional Medical Center	212	11.6%	1,621	88.4%	0	0.0%	1,833
Outpatient	0	0.0%	305	100.0%	0	0.0%	305
Total	1,548	7.9%	17,978	92.1%	0	0.0%	19,526

GENDER (2024)

Location	Male		Female		Other		Unknown		Total
	#	%	#	%	#	%	#	%	#
Essex County	2,648	64.9%	1,399	34.3%	22	0.5%	14	0.3%	4,083
Clara Maass Medical Center	1,004	66.4%	482	31.9%	15	1.0%	10	0.7%	1,511
Cooperman Barnabas Medical Center	669	66.6%	329	32.8%	3	0.3%	3	0.3%	1,004
Newark Beth Israel Medical Center	975	62.2%	588	37.5%	4	0.3%	1	0.1%	1,568
Hudson County	2,245	72.5%	842	27.2%	9	0.3%	1	0.0%	3,097
Jersey City Medical Center	2,245	72.5%	842	27.2%	9	0.3%	1	0.0%	3,097
Mercer County	575	65.2%	304	34.5%	3	0.3%	0	0.0%	882
RWJ University Hospital Hamilton	575	65.2%	304	34.5%	3	0.3%	0	0.0%	882
Middlesex County	1,984	71.8%	763	27.6%	15	0.5%	1	0.0%	2,763
Robert Wood Johnson University Hospital	1,984	71.8%	763	27.6%	15	0.5%	1	0.0%	2,763
Monmouth County	601	66.3%	298	32.9%	7	0.8%	0	0.0%	906
Bayshore Medical Center	0	-	0	-	0	-	0	-	0
CentraState Medical Center	4	57.1%	3	42.9%	0	0.0%	0	0.0%	7
Jersey Shore University Medical Center	1	100.0%	0	0.0%	0	0.0%	0	0.0%	1
Monmouth Medical Center	596	66.4%	295	32.9%	7	0.8%	0	0.0%	898
Ocean County	2,004	64.2%	1,099	35.2%	18	0.6%	1	0.0%	3,122
Barnabas Health Behavioral Health Center	0	-	0	-	0	-	0	-	0
Community Medical Center	1,460	61.8%	892	37.7%	10	0.4%	1	0.0%	2,363
Monmouth Medical Center Southern Campus	530	71.9%	199	27.0%	8	1.1%	0	0.0%	737
Ocean Medical Center	5	62.5%	3	37.5%	0	0.0%	0	0.0%	8
Southern Ocean Medical Center	9	64.3%	5	35.7%	0	0.0%	0	0.0%	14
Somerset County	1,317	67.9%	611	31.5%	12	0.6%	0	0.0%	1,940
RWJ University Hospital Somerset	1,317	67.9%	611	31.5%	12	0.6%	0	0.0%	1,940
Union County	1,782	73.4%	637	26.2%	7	0.3%	2	0.1%	2,428
RWJ University Hospital Rahway	436	73.3%	158	26.6%	0	0.0%	1	0.2%	595
Trinitas Regional Medical Center	1,346	73.4%	479	26.1%	7	0.4%	1	0.1%	1,833
Outpatient	192	63.0%	111	36.4%	1	0.3%	1	0.3%	305
Total	13,348	68.4%	6,064	31.1%	94	0.5%	20	0.1%	19,526

AGE (2024)

Location	<18		18-25		26-44		45-64		65+		Unknown		Total
	#	%	#	%	#	%	#	%	#	%	#	%	#
Essex County	18	0.4%	321	7.9%	1,530	37.5%	1,741	42.6%	464	11.4%	9	0.2%	4,083
CMMC	10	0.7%	140	9.3%	620	41.0%	583	38.6%	157	10.4%	1	0.1%	1,511
CBMC	4	0.4%	97	9.7%	410	40.8%	349	34.8%	143	14.2%	1	0.1%	1,004
NBIMC	4	0.3%	84	5.4%	500	31.9%	809	51.6%	164	10.5%	7	0.4%	1,568
Hudson County	10	0.3%	161	5.2%	1,234	39.8%	1,397	45.1%	285	9.2%	10	0.3%	3,097
JCMC	10	0.3%	161	5.2%	1,234	39.8%	1,397	45.1%	285	9.2%	10	0.3%	3,097
Mercer County	1	0.1%	97	11.0%	344	39.0%	349	39.6%	90	10.2%	1	0.1%	882
RWJUH HAM	1	0.1%	97	11.0%	344	39.0%	349	39.6%	90	10.2%	1	0.1%	882
Middlesex County	18	0.7%	256	9.3%	1,172	42.4%	1,084	39.2%	200	7.2%	33	1.2%	2,763
RWJUH	18	0.7%	256	9.3%	1,172	42.4%	1,084	39.2%	200	7.2%	33	1.2%	2,763
Monmouth County	13	1.4%	77	8.5%	423	46.7%	322	35.5%	71	7.8%	0	0.0%	906
BMC	0	-	0	-	0	-	0	-	0	-	0	-	0
CEN	0	0.0%	0	0.0%	5	71.4%	2	28.6%	0	0.0%	0	0.0%	7
JSUMC	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%	1
MMC	13	1.4%	77	8.6%	418	46.5%	319	35.5%	71	7.9%	0	0.0%	898
Ocean County	7	0.2%	167	5.3%	1,366	43.8%	1,235	39.6%	344	11.0%	3	0.1%	3,122
BHBHC	0	-	0	-	0	-	0	-	0	-	0	-	0
CMC	4	0.2%	132	5.6%	1,008	42.7%	933	39.5%	284	12.0%	2	0.1%	2,363
MMCSC	3	0.4%	33	4.5%	347	47.1%	294	39.9%	59	8.0%	1	0.1%	737
OMC	0	0.0%	1	12.5%	4	50.0%	2	25.0%	1	12.5%	0	0.0%	8
SOMC	0	0.0%	1	7.1%	7	50.0%	6	42.9%	0	0.0%	0	0.0%	14
Somerset County	6	0.3%	233	12.0%	801	41.3%	705	36.3%	192	9.9%	3	0.2%	1,940
RWJUH SOM	6	0.3%	233	12.0%	801	41.3%	705	36.3%	192	9.9%	3	0.2%	1,940
Union County	8	0.3%	171	7.0%	1,031	42.5%	1,005	41.4%	209	8.6%	4	0.2%	2,428
RWJUH RAH	0	0.0%	40	6.7%	273	45.9%	223	37.5%	59	9.9%	0	0.0%	595
TRMC	8	0.4%	131	7.1%	758	41.4%	782	42.7%	150	8.2%	4	0.2%	1,833
Outpatient	2	0.7%	8	2.6%	131	43.0%	137	44.9%	27	8.9%	0	0.0%	305
Total	83	0.4%	1,491	7.6%	8,032	41.1%	7,975	40.8%	1,882	9.6%	63	0.3%	19,526

RACE/ETHNICITY (2024)

Location	White		Black		Hispanic/Latino		Other		Unknown		Total
	#	%	#	%	#	%	#	%	#	%	#
Essex County	931	22.8%	2,167	53.1%	651	15.9%	145	3.6%	189	4.6%	4,083
CMMC	409	27.1%	497	32.9%	410	27.1%	76	5.0%	119	7.9%	1,511
CBMC	380	37.8%	403	40.1%	135	13.4%	37	3.7%	49	4.9%	1,004
NBIMC	142	9.1%	1,267	80.8%	106	6.8%	32	2.0%	21	1.3%	1,568
Hudson County	712	23.0%	1,354	43.7%	770	24.9%	201	6.5%	60	1.9%	3,097
JCMC	712	23.0%	1,354	43.7%	770	24.9%	201	6.5%	60	1.9%	3,097
Mercer County	530	60.1%	206	23.4%	83	9.4%	22	2.5%	41	4.6%	882
RWJUH HAM	530	60.1%	206	23.4%	83	9.4%	22	2.5%	41	4.6%	882
Middlesex County	1,162	42.1%	700	25.3%	447	16.2%	131	4.7%	323	11.7%	2,763
RWJUH	1,162	42.1%	700	25.3%	447	16.2%	131	4.7%	323	11.7%	2,763
Monmouth County	541	59.7%	155	17.1%	135	14.9%	18	2.0%	57	6.3%	906
BMC	0	-	0	-	0	-	0	-	0	-	0
CEN	7	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	7
JSUMC	0	0.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	1
MMC	534	59.5%	154	17.1%	135	15.0%	18	2.0%	57	6.3%	898
Ocean County	2,520	80.7%	240	7.7%	263	8.4%	42	1.3%	57	1.8%	3,122
BHBHC	0	-	0	-	0	-	0	-	0	-	0
CMC	2,085	88.2%	137	5.8%	72	3.0%	28	1.2%	41	1.7%	2,363
MMCSC	420	57.0%	100	13.6%	189	25.6%	14	1.9%	14	1.9%	737
OMC	7	87.5%	0	0.0%	1	12.5%	0	0.0%	0	0.0%	8
SOMC	8	57.1%	3	21.4%	1	7.1%	0	0.0%	2	14.3%	14
Somerset County	1,177	60.7%	342	17.6%	263	13.6%	75	3.9%	83	4.3%	1,940
RWJUH SOM	1,177	60.7%	342	17.6%	263	13.6%	75	3.9%	83	4.3%	1,940
Union County	708	29.2%	881	36.3%	650	26.8%	78	3.2%	111	4.6%	2,428
RWJUH RAH	276	46.4%	178	29.9%	86	14.5%	27	4.5%	28	4.7%	595
TRMC	432	23.6%	703	38.4%	564	30.8%	51	2.8%	83	4.5%	1,833
Outpatient	141	46.2%	54	17.7%	27	8.9%	10	3.3%	73	23.9%	305
Total	8,422	43.1%	6,099	31.2%	3,289	16.8%	722	3.7%	994	5.1%	19,526

INSURANCE STATUS (2024)

Location	Private		Medicaid		Medicare		Other		Uninsured		Unknown		Total
	#	%	#	%	#	%	#	%	#	%	#	%	#
Essex County	562	13.8%	1,814	44.4%	416	10.2%	10	0.2%	670	16.4%	611	15.0%	4,083
CMMC	201	13.3%	736	48.7%	148	9.8%	1	0.1%	240	15.9%	185	12.2%	1,511
CBMC	313	31.2%	245	24.4%	117	11.7%	0	0.0%	154	15.3%	175	17.4%	1,004
NBIMC	48	3.1%	833	53.1%	151	9.6%	9	0.6%	276	17.6%	251	16.0%	1,568
Hudson County	316	10.2%	1,945	62.8%	247	8.0%	16	0.5%	452	14.6%	121	3.9%	3,097
JCMC	316	10.2%	1,945	62.8%	247	8.0%	16	0.5%	452	14.6%	121	3.9%	3,097
Mercer County	241	27.3%	255	28.9%	157	17.8%	1	0.1%	130	14.7%	98	11.1%	882
RWJUJ HAM	241	27.3%	255	28.9%	157	17.8%	1	0.1%	130	14.7%	98	11.1%	882
Middlesex County	464	16.8%	1,087	39.3%	241	8.7%	13	0.5%	368	13.3%	590	21.4%	2,763
RWJUJH	464	16.8%	1,087	39.3%	241	8.7%	13	0.5%	368	13.3%	590	21.4%	2,763
Monmouth County	164	18.1%	338	37.3%	89	9.8%	1	0.1%	231	25.5%	83	9.2%	906
BMC	0	-	0	-	0	-	0	-	0	-	0	-	0
CEN	1	14.3%	2	28.6%	2	28.6%	0	0.0%	1	14.3%	1	14.3%	7
JSUMC	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	1
MMC	163	18.2%	336	37.4%	87	9.7%	1	0.1%	229	25.5%	82	9.1%	898
Ocean County	498	16.0%	1,350	43.2%	476	15.2%	12	0.4%	456	14.6%	330	10.6%	3,122
BHBHC	0	-	0	-	0	-	0	-	0	-	0	-	0
CMC	423	17.9%	1,068	45.2%	407	17.2%	12	0.5%	235	9.9%	218	9.2%	2,363
MMCSC	71	9.6%	272	36.9%	68	9.2%	0	0.0%	221	30.0%	105	14.2%	737
OMC	2	25.0%	4	50.0%	0	0.0%	0	0.0%	0	0.0%	2	25.0%	8
SOMC	2	14.3%	6	42.9%	1	7.1%	0	0.0%	0	0.0%	5	35.7%	14
Somerset County	452	23.3%	739	38.1%	260	13.4%	6	0.3%	349	18.0%	134	6.9%	1,940
RWJUJH SOM	452	23.3%	739	38.1%	260	13.4%	6	0.3%	349	18.0%	134	6.9%	1,940
Union County	246	10.1%	1,023	42.1%	161	6.6%	7	0.3%	733	30.2%	258	10.6%	2,428
RWJUJH RAH	134	22.5%	198	33.3%	49	8.2%	1	0.2%	78	13.1%	135	22.7%	595
TRMC	112	6.1%	825	45.0%	112	6.1%	6	0.3%	655	35.7%	123	6.7%	1,833
Outpatient	40	13.1%	145	47.5%	25	8.2%	3	1.0%	41	13.4%	51	16.7%	305
Total	2,983	15.3%	8,696	44.5%	2,072	10.6%	69	0.4%	3,430	17.6%	2,276	11.7%	19,526

HOUSING STATUS (2024)

Location	Own or Rent		Someone Else's Home		Shelter		Homeless		Other		Unknown		Total
	#	%	#	%	#	%	#	%	#	%	#	%	#
Essex County	1,469	36.0%	1,436	35.2%	52	1.3%	570	14.0%	18	0.4%	538	13.2%	4,083
CMMC	553	36.6%	493	32.6%	12	0.8%	228	15.1%	7	0.5%	218	14.4%	1,511
CBMC	588	58.6%	307	30.6%	4	0.4%	35	3.5%	2	0.2%	68	6.8%	1,004
NBIMC	328	20.9%	636	40.6%	36	2.3%	307	19.6%	9	0.6%	252	16.1%	1,568
Hudson County	1,137	36.7%	1,190	38.4%	53	1.7%	639	20.6%	28	0.9%	50	1.6%	3,097
JCMC	1,137	36.7%	1,190	38.4%	53	1.7%	639	20.6%	28	0.9%	50	1.6%	3,097
Mercer County	554	62.8%	224	25.4%	2	0.2%	54	6.1%	5	0.6%	43	4.9%	882
RWJUHAM	554	62.8%	224	25.4%	2	0.2%	54	6.1%	5	0.6%	43	4.9%	882
Middlesex County	1,161	42.0%	691	25.0%	21	0.8%	459	16.6%	35	1.3%	396	14.3%	2,763
RWJUHAM	1,161	42.0%	691	25.0%	21	0.8%	459	16.6%	35	1.3%	396	14.3%	2,763
Monmouth County	411	45.4%	284	31.3%	8	0.9%	98	10.8%	0	0.0%	105	11.6%	906
BMC	0	-	0	-	0	-	0	-	0	-	0	-	0
CEN	3	42.9%	2	28.6%	0	0.0%	2	28.6%	0	0.0%	0	0.0%	7
JSUMC	0	0.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1
MMC	408	45.4%	281	31.3%	8	0.9%	96	10.7%	0	0.0%	105	11.7%	898
Ocean County	1,235	39.6%	988	31.6%	9	0.3%	379	12.1%	34	1.1%	477	15.3%	3,122
BHBHC	0	-	0	-	0	-	0	-	0	-	0	-	0
CMC	993	42.0%	778	32.9%	5	0.2%	235	9.9%	28	1.2%	324	13.7%	2,363
MMCSC	235	31.9%	199	27.0%	4	0.5%	140	19.0%	6	0.8%	153	20.8%	737
OMC	3	37.5%	4	50.0%	0	0.0%	1	12.5%	0	0.0%	0	0.0%	8
SOMC	4	28.6%	7	50.0%	0	0.0%	3	21.4%	0	0.0%	0	0.0%	14
Somerset County	1,041	53.7%	640	33.0%	11	0.6%	152	7.8%	7	0.4%	89	4.6%	1,940
RWJUHSOM	1,041	53.7%	640	33.0%	11	0.6%	152	7.8%	7	0.4%	89	4.6%	1,940
Union County	879	36.2%	897	36.9%	56	2.3%	465	19.2%	22	0.9%	109	4.5%	2,428
RWJUHAM	297	49.9%	187	31.4%	1	0.2%	37	6.2%	3	0.5%	70	11.8%	595
TRMC	582	31.8%	710	38.7%	55	3.0%	428	23.3%	19	1.0%	39	2.1%	1,833
Outpatient	123	40.3%	107	35.1%	2	0.7%	41	13.4%	4	1.3%	28	9.2%	305
Total	8,010	41.0%	6,457	33.1%	214	1.1%	2,857	14.6%	153	0.8%	1,835	9.4%	19,526

ACCESS TO TRANSPORTATION (2024)

Location	Yes		No		Unknown		Total
	#	%	#	%	#	%	#
Essex County	1,325	32.5%	1,909	46.8%	849	20.8%	4,083
Clara Maass Medical Center	497	32.9%	716	47.4%	298	19.7%	1,511
Cooperman Barnabas Medical Center	648	64.5%	173	17.2%	183	18.2%	1,004
Newark Beth Israel Medical Center	180	11.5%	1,020	65.1%	368	23.5%	1,568
Hudson County	1,520	49.1%	1,129	36.5%	448	14.5%	3,097
Jersey City Medical Center	1,520	49.1%	1,129	36.5%	448	14.5%	3,097
Mercer County	654	74.1%	144	16.3%	84	9.5%	882
RWJ University Hospital Hamilton	654	74.1%	144	16.3%	84	9.5%	882
Middlesex County	1,055	38.2%	1,140	41.3%	568	20.6%	2,763
Robert Wood Johnson University Hospital	1,055	38.2%	1,140	41.3%	568	20.6%	2,763
Monmouth County	449	49.6%	321	35.4%	136	15.0%	906
Bayshore Medical Center	0	-	0	-	0	-	0
CentraState Medical Center	4	57.1%	2	28.6%	1	14.3%	7
Jersey Shore University Medical Center	0	0.0%	1	100.0%	0	0.0%	1
Monmouth Medical Center	445	49.6%	318	35.4%	135	15.0%	898
Ocean County	1,490	47.7%	842	27.0%	790	25.3%	3,122
Barnabas Health Behavioral Health Center	0	-	0	-	0	-	0
Community Medical Center	1,223	51.8%	598	25.3%	542	22.9%	2,363
Monmouth Medical Center Southern Campus	256	34.7%	235	31.9%	246	33.4%	737
Ocean Medical Center	5	62.5%	2	25.0%	1	12.5%	8
Southern Ocean Medical Center	6	42.9%	7	50.0%	1	7.1%	14
Somerset County	1,186	61.1%	541	27.9%	213	11.0%	1,940
RWJ University Hospital Somerset	1,186	61.1%	541	27.9%	213	11.0%	1,940
Union County	1,104	45.5%	1,095	45.1%	229	9.4%	2,428
RWJ University Hospital Rahway	344	57.8%	142	23.9%	109	18.3%	595
Trinitas Regional Medical Center	760	41.5%	953	52.0%	120	6.5%	1,833
Outpatient	136	44.6%	99	32.5%	70	23.0%	305
Total	8,919	45.7%	7,220	37.0%	3,387	17.3%	19,526

CONSULTATION OUTCOMES (2024)

Location	Accepted Consultation		Refused Consultation		Not Available*	Unknown	Total Available
	#	% of Available	#	% of Available	#	#	#
Essex County	3,767	93.4%	267	6.6%	26	23	4,034
CMMC	1,351	91.4%	127	8.6%	14	19	1,478
CBMC	955	95.9%	41	4.1%	4	4	996
NBIMC	1,461	93.7%	99	6.3%	8	0	1,560
Hudson County	3,066	99.1%	28	0.9%	1	2	3,094
JCMC	3,066	99.1%	28	0.9%	1	2	3,094
Mercer County	859	97.6%	21	2.4%	1	1	880
RWJUH HAM	859	97.6%	21	2.4%	1	1	880
Middlesex County	2,628	95.3%	130	4.7%	3	2	2,758
RWJUH	2,628	95.3%	130	4.7%	3	2	2,758
Monmouth County	835	92.7%	66	7.3%	5	0	901
BMC	0	-	0	-	0	0	0
CEN	7	100.0%	0	0.0%	0	0	7
JSUMC	1	100.0%	0	0.0%	0	0	1
MMC	827	92.6%	66	7.4%	5	0	893
Ocean County	2,863	92.2%	242	7.8%	15	2	3,105
BHBHC	0	-	0	-	0	0	0
CMC	2,190	93.1%	162	6.9%	9	2	2,352
MMCSC	651	89.1%	80	10.9%	6	0	731
OMC	8	100.0%	0	0.0%	0	0	8
SOMC	14	100.0%	0	0.0%	0	0	14
Somerset County	1,892	97.8%	42	2.2%	3	3	1,934
RWJUH SOM	1,892	97.8%	42	2.2%	3	3	1,934
Union County	2,401	99.0%	25	1.0%	0	2	2,426
RWJUH RAH	584	98.3%	10	1.7%	0	1	594
TRMC	1,817	99.2%	15	0.8%	0	1	1,832
Outpatient	304	100.0%	0	0.0%	0	1	304
Total	18,615	95.8%	821	4.2%	54	36	19,436

*Not Available includes patients who could not actively accept or refuse consultation by a Recovery Specialist for reasons like leaving against medical advice, being unresponsive, and being deceased.

SUPPORT SERVICES OUTCOMES OF THOSE WHO ACCEPTED CONSULTATION (2024)

Location	Accepted Recovery Support Only		Accepted Patient Navigator Services		Refused		Not Available*	Unknown	Total Available
	#	% of Available	#	% of Available	#	% of Available	#	#	#
Essex County	2,179	57.9%	1,112	29.6%	470	12.5%	0	6	3,761
CMMC	694	51.5%	462	34.3%	191	14.2%	0	4	1,347
CBMC	803	84.2%	116	12.2%	35	3.7%	0	1	954
NBIMC	682	46.7%	534	36.6%	244	16.7%	0	1	1,460
Hudson County	2,701	88.1%	357	11.6%	7	0.2%	0	1	3,065
JCMC	2,701	88.1%	357	11.6%	7	0.2%	0	1	3,065
Mercer County	776	90.3%	79	9.2%	4	0.5%	0	0	859
RWJUHAM	776	90.3%	79	9.2%	4	0.5%	0	0	859
Middlesex County	1,743	66.4%	520	19.8%	362	13.8%	0	3	2,625
RWJUHH	1,743	66.4%	520	19.8%	362	13.8%	0	3	2,625
Monmouth County	445	53.4%	235	28.2%	154	18.5%	0	1	834
BMC	0	-	0	-	0	-	0	0	0
CEN	2	28.6%	5	71.4%	0	0.0%	0	0	7
JSUMC	0	0.0%	1	100.0%	0	0.0%	0	0	1
MMC	443	53.6%	229	27.7%	154	18.6%	0	1	826
Ocean County	1,836	64.2%	444	15.5%	581	20.3%	0	2	2,861
BHBHC	0	-	0	-	0	-	0	0	0
CMC	1,430	65.3%	308	14.1%	452	20.6%	0	0	2,190
MMSCC	400	61.6%	121	18.6%	128	19.7%	0	2	649
OMC	3	37.5%	4	50.0%	1	12.5%	0	0	8
SOMC	3	21.4%	11	78.6%	0	0.0%	0	0	14
Somerset County	1,548	81.8%	292	15.4%	52	2.7%	0	0	1,892
RWJUHSOM	1,548	81.8%	292	15.4%	52	2.7%	0	0	1,892
Union County	1,818	75.7%	541	22.5%	42	1.7%	0	0	2,401
RWJUHHRAH	448	76.7%	109	18.7%	27	4.6%	0	0	584
TRMC	1,370	75.4%	432	23.8%	15	0.8%	0	0	1,817
Outpatient	63	20.7%	240	78.9%	1	0.3%	0	0	304
Total	13,109	70.5%	3,820	20.5%	1,673	9.0%	0	13	18,602

*Not Available includes patients who could not actively accept or refuse consultation by a Recovery Specialist for reasons like leaving against medical advice, being unresponsive, and being deceased.

REFERRALS TO LEVELS OF CARE (2024)

Level of Care	Accepted	Offered	% Accepted
Withdrawal Management	872	953	91.5%
Outpatient	257	328	78.4%
Residential	349	443	78.8%
Medications for Opioid Use Disorder*	109	129	84.5%
Other	0	0	-
Total	1,587	1,853	85.6%

*Referrals are made to opioid treatment programs and office-based opioid treatment for medications for opioid use disorder including buprenorphine, methadone, and naltrexone.

FOLLOW-UP CONDUCTED (2024)

Mode	#	%
Telephone Call	91,987	57.4%
Face-to-Face Contact	15,288	9.5%
Text Message	52,913	33.0%
Email	6	0.0%
Total	160,194	100%

Staff	#	%
Recovery Specialist	143,386	89.5%
Patient Navigator	16,808	10.5%
Total	160,194	100%

IN RECOVERY AT 3-, 6-, 9-, OR 12-MONTH FOLLOW-UP (2024)

Outcome	#	%
Yes	739	2.9%
No	486	1.9%
Unknown	24,612	95.3%
Total	25,837	100%