## **Our Services**

Special Needs Primary Care at Children's Specialized Hospital provides children with special healthcare needs, and their siblings, comprehensive care. Our practice strives to address the developmental and medical needs of children, in addition to behavioral health services. This is done through highly coordinated and effective family-centered medical care involving social workers, patient care coordinators, behavioral health therapists, doctors and nurses.

## **Contact Us**

Special Needs Primary Care at Children's Specialized Hospital

#### Union

2840 Morris Avenue Kenneth Esdale Pavilion Union, NJ 07083 Phone: 908-588-9860

Hours: Monday - Friday 9 a.m. - 5 p.m.

## **Hamilton:**

3575 Quakerbridge Road Hamilton, NJ 08619 Phone: 609-631-2811

Hours: Monday - Friday 8:30 a.m. - 5:00 p.m.

In a true emergency, please call 911. If you need to reach us after hours, please call to be transferred to our after-hours service.



rwjbh.org/childrensspecialized 1-888-CHILDREN



# Special Needs Primary Care at Children's Specialized Hospital



Welcome to Special Needs Primary Care at Children's Specialized Hospital - a family-centered medical home to keep you at the center of all your care. We understand the complexities of raising a child with special healthcare needs. At Special Needs Primary Care, we are proud to provide children with special healthcare needs, and their siblings, outstanding family-centered healthcare.

# What is a Family-Centered Medical Home?

hildren's Specialized Hospital is your medical home, or your healthcare home base. We are your central resource for all of your child's healthcare needs. Our family-centered medical home treats children from birth through 21 years of age, providing comprehensive and specialized coordination of your child's care from start to finish. Together, our healthcare team will provide a simpler approach to your child's health care. Through this partnership, you will receive the best resources and information related to:

- Pediatric specialists providing coordinated care
- Information on health conditions and the latest treatments to better serve your child
- Home care and improved processes
- Equipment and quality service
- Support and respite services to protect and better your health
- Other key resources specific to your needs

#### **Access and Communication**

ur practice is available whenever you need us. Please discuss any special communication or access needs that you and your family have.

If you are referred to a specialist, with your permission, we will share information with them and you in a timely manner.

# As Your Medical Home, We Will:

- Take care of your child when he or she is sick
- Help you plan your child's care and set goals for his or her care
- Discuss any testing or treatment that your child needs
- Coordinate care with you and other care providers
- Partner with you to help you live well and stay well

## **How You Can Prepare for Appointments:**

- Plan to share general information about how your child is doing
- Write down and bring questions and concerns to appointments
- Prepare a list of your child's providers and their contact information
- Provide a complete medical history and any current medications

## **Our Approach**

Our practice strives to address the developmental and medical needs of children in addition to behavioral health services. This is done through highly coordinated and effective family-centered medical care involving social workers, patient care coordinators, behavioral health therapists, doctors and nurses.