



# Special Needs Primary Care at Children's Specialized Hospital



We are your family-centered medical home – The American Academy of Pediatrics promotes access to quality medical homes for all children and youth.

Welcome to Special Needs Primary Care at Children's Specialized Hospital – a family-centered medical home to keep you at the center of your child's care. We understand the complexities of raising a child with special healthcare needs. At Special Needs Primary Care, we are proud to provide children with special healthcare needs, and their siblings, outstanding family-centered health care.

## What is a Family-Centered Medical Home?



Children's Specialized Hospital is your medical home, or your healthcare home base. We are your central resource for all of your child's healthcare needs. Our family-centered medical home treats children from birth through 21 years of age, providing comprehensive and specialized coordination of your child's care from start to finish. Together, our healthcare team will provide a simpler approach to your child's health care. Through this partnership, you will receive the best resources and information related to:

Pediatric specialists providing coordinated care

Information on health conditions and the latest treatments to better serve your child

Home care and improved processes

Equipment and quality service

Support and respite services to protect and better your health

Other key resources specific to your needs

## Access and Communication



Our practice is available whenever you need us. Please discuss any special communication or access needs that you and your family have.



If you are referred to a specialist, with your permission, we will share information with them and you in a timely manner.

## As Your Medical Home, We Will:

- Take care of your child when he or she is sick
- Help you plan your child's care and set goals for his or her care
- Discuss any testing or treatment that your child needs
- Coordinate care with you and other care providers
- Partner with you to help you live well and stay well



## How You Can Prepare for Appointments:

- Plan to share general information about how your child is doing
- Write down and bring questions and concerns to appointments
- Prepare a list of your child's providers and their contact information
- Provide a complete medical history and any current medications



## Resources We Want You To Know About

### Children's Specialized Hospital Health Insurance Education

[www.childrens-specialized.org/insurance-education](http://www.childrens-specialized.org/insurance-education)

### Family Voices (local and national)

[www.familyvoices.org](http://www.familyvoices.org)

### Health Resources and Service Administration – Maternal and Child Health

[www.mchb.hrsa.gov](http://www.mchb.hrsa.gov)

### National Center for Medical Home Implementation

[www.medicalhomeinfo.org](http://www.medicalhomeinfo.org)  
800-433-9016 x7621

### Medicaid and Children's Health Insurance Program (CHIP)

<http://www.medicaid.gov/>

### Children's Specialized Hospital Assistance Program

908-301-5193



## Our Services

Special Needs Primary Care at Children's Specialized Hospital provides children with special healthcare needs, and their siblings, comprehensive care. Our practice strives to address the developmental and medical needs of children, in addition to behavioral health services. This is done through highly coordinated and effective family-centered medical care involving social workers, patient care coordinators, behavioral health therapists, doctors and nurses.



## Contact Us

Special Needs Primary Care at  
Children's Specialized Hospital

### **Mountainside:**

150 New Providence Road  
Mountainside, NJ 07092

**Phone:** 908-301-5534

**Hours:** Monday – Friday 8:30 a.m. - 6:00 p.m.

### **Hamilton:**

3575 Quakerbridge Road  
Hamilton, NJ 08619

**Phone:** 609-631-2811

**Hours:** Monday – Friday 8:30 a.m. - 5:00 p.m.

In a true emergency, please call 911.

If you need to reach us after hours, please call  
to be transferred to our after-hours service.

[www.childrens-specialized.org/SpecialNeedsPrimaryCare](http://www.childrens-specialized.org/SpecialNeedsPrimaryCare)



**ChildrensSpecializedHospital.org**  
**1-888-CHILDREN**