

Plain Language Emergency Alert Implementation

FAQ

Q: What will be changing?

A: Community Medical Center will be replacing the current color codes with plain language emergency alerts. For example, Code Red will now be announced as “Facility Alert, Fire Alarm + Location”.

Q: Why are we changing?

A: Plain Language Alerts send a clear message to employees, physicians, patients and visitors, empowering each to react immediately as needed to an emergency. Nationwide there is a lack of standardization that has resulted in a remarkably wide range of code words being used to identify critical situations.

Q: What will be announced overhead?

A: All emergency alerts will fall into one of three categories: Facility Alert, Security Alert or Medical Alert. The alert will be followed by a description of the alert, location of the alert and additional instructions as needed.

Q: When will CMC implement plain language alerts?

A: New plain language alerts will begin on Tuesday, December 3, 2019. A crosswalk of the old color codes and new emergency alerts will be made available for all employees and physicians.