

MEDICAL STAFF of COMMUNITY MEDICAL CENTER

MINUTES of the QUARTERLY STAFF MEETING November 25, 2019

I. CALL TO ORDER:

The meeting was called to order by Joseph Albanese, DO, Vice President of the Medical Staff at 6:00 pm in Auditoriums A, B and C.

II. APPROVAL OF MINUTES: The minutes of the September 23, 2019 meeting were approved electronically on October 1, 2019.

III. CORRESPONDENCE: NONE

IV. TREASURER'S REPORT: Members were provided with a copy of the 3rd Quarter 2019 Treasurer's report in the meeting packet that was distributed.

V.

VI. CHIEF EXECUTIVE OFFICER'S REPORT:

Mr. Ahearn reported that the hospital is doing well and thanked the Members of the Medical Staff for their support. Our Leapfrog graded was reaffirmed as an "A". The ED renovation project started this week and RDU was moved to the 3rd floor. The outpatient Women's Center opened 6 weeks ago and 285 patients have been seen so far. Our 4th Cath Lab opened on October 14th. Renovations to 2D are wrapping up and the next unit will be 3E. To date we have invested 18 million dollars in projects. Mr. Ahearn introduced our new CMO – Dr. Meika Neblett. Please join her for breakfast tomorrow in the Medical Staff Lounge.

VII. UNFINISHED BUSINESS: NONE

VIII. NEW BUSINESS:

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| A. Foundation ~ Rick Pallamary | Mr. Pallamary presented an overview of the upcoming events from the Foundation and how the donations raised by the Foundation are used to benefit patient care. | Members made aware. | No follow up required. |
| B. Versalus ~ Dr. Santangelo & Shawna Kates | Discussed the two midnight rule and how Versalus will assist the Medical Staff. | Members made aware. | No follow up required. |
| C. CPOE | Goal is $\geq 85\%$. YTD overall is 81.99%. Dr. Albanese stressed that we need to reach this goal. We all have a responsibility to do this. Members asked that when remoting in if it is possible to only do one login. Mr. Ahearn responded that he will look into this. | Members made aware. | Update as needed. |

| <u>TOPIC</u> | <u>FINDINGS/CONCLUSIONS</u> | <u>RECOMMENDATIONS/ ACTION TAKEN</u> | <u>FOLLOW-UP</u> |
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| D. HCAHPS Physician Communication Score | The domain score continues to improve. The scores were reported as follows: 2016 – 72.9%; 2017 – 73.6%; 2018 – 74.0% and 2019 YTD – 75.4%. We are in the 13 th percentile. | Members made aware. | Update as needed. |
| E. Emergency Department / Observation Unit Flow | Memo was distributed regarding the new process. | Members made aware. | No follow up required. |
| F. Census Alerts | Memo was distributed regarding the utilization of text messaging when there is a dangerously high census. | Members made aware. | No follow up required. |
| G. Patient Blood Management Guidelines | Guidelines were distributed to all Members for their review. | Members made aware. | No follow up required. |
| IX. <u>MEDICAL STAFF REMINDERS:</u> | | | |
| A. Get Your Flu Shot & PPD | Available tonight in the Room Scheduling office until 7:00 pm. Please see schedule in the meeting packet for additional dates/times. | Members made aware. | No follow up required. |
| B. Breakfast to meet Dr. Neblett, New CMO | All Members were invited to meet Dr. Neblett for breakfast on Tuesday, November 26 th in the Medical Staff Lounge from 7:30 am to 9:00 am. | Members made aware. | No follow up required. |
| C. VNA Health Group | Members were provided with information on the Provider Portal. | Members made aware. | No follow up required. |
| D. Medical Staff Dinner Dance ~ December 13, 2019 | Invitations have been sent out. Members were reminded to please respond by November 29 th . | Members made aware. | No follow up required. |
| E. Foundation Winter Ball ~ January 25, 2020 | Members were provided with information on the January 25, 2020 event. | Members made aware. | No follow up required. |

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| F. Implementation of Plain Language Emergency Alerts | Members were provided with information on the new emergency alerts going into effect December 3 rd . | Members made aware. | No follow up required. |
| G. AMION Implementation | Members were informed that a new scheduling app will be implemented in 2020 for the ED Service Call schedules. | Members made aware. | No follow up required. |


X. **NEXT QUARTERLY STAFF MEETING:** Monday, January 27, 2020

XI. **ADJOURNMENT:**

There being no further business to discuss, the meeting was adjourned at 6:25 pm.

These minutes were sent for electronic approval to all members of the Medical Staff and were approved on **December 3, 2019**

Respectfully submitted,



Joseph Albanese, DO
Vice President of the Medical Staff