

Affiliates: Clara Maass Medical Center Community Medical Center Cooperman Barnabas Medical Center Jersey City Medical Center Monmouth Medical Center Monmouth Medical Center – Southern Campus Newark Beth Israel Medical Center	Robert Wood Johnson University Hospital - New Brunswick Robert Wood Johnson University Hospital - Somerset Robert Wood Johnson University Hospital at Hamilton Robert Wood Johnson University Hospital Rahway Saint Barnabas Behavioral Health Center Trinitas Regional Medical Center
Department: Patient Financial Services	
Title of Policy: Financial Assistance Policy Plain Language Summary	
Effective Date: January 1, 2026	Page Number: 1 of 2
Approved Date: Revision Date:	Approved by:

Purpose Statement:

To ensure that all eligible patients receive emergency and other medically necessary healthcare services provided by at partially or fully discounted rates.

Financial Assistance Policy – Plain Language Summary:

The RWJBarnabas Health Hospitals Financial Assistance Policy (“FAP”) exists to provide eligible patients partially or fully discounted emergent or medically necessary health care. Patients, or the financially responsible individual, seeking financial assistance must complete an application for financial assistance which is summarized below.

Eligible Patients/Services:

The following are a brief description of eligible patients and services. Eligible services will include all emergency and medically necessary healthcare services provided by RWJBarnabas Health Hospitals with some exceptions by provider as noted in the full policy. Eligible patients include all patients who submit a financial assistance application (including required documentation) who are determined to be eligible for financial assistance.

How to Apply:

The FAP, FAP Plain Language Summary and Financial Assistance Applications can be obtained as follows:

- 1). Download a copy via the internet at www.rwjbh.org.
- 2). Request a copy at any point of registration within the hospital campus.
- 3). Contact customer service at 1-877-221-7809. The application may be submitted in person or via mail. You may also contact the hospital directly as noted below.

Clara Maass Medical Center	973-450-2258
Community Medical Center	732-557-8160
Cooperman Barnabas Medical Center	973-322-5451
Jersey City Medical Center	201-204-0004 Ext. 1080
Monmouth Medical Center	732-923-7209
Monmouth Medical Center - Southern Campus	732-363-1900 Ext. 24554
Newark Beth Israel Medical Center	973-926-7517
Robert Wood Johnson University Hospital – New Brunswick	732-937-8741
Robert Wood Johnson University Hospital – Somerset	908-203-5992
Robert Wood Johnson University Hospital at Hamilton	609-249-7524
Robert Wood Johnson University Hospital Rahway	732-499-6169
Saint Barnabas Behavioral Health Center	732-914-1688
Trinitas Regional Medical Center	908-994-8681 or 908-994-8680

Determination of Eligibility:

Generally, patients are eligible for financial assistance through RWJBarnabas Health Hospitals based on their income level as it relates to the Federal Poverty Levels.

- Family income of 200% or less than the Federal Poverty Levels – Full Financial Assistance \$0 billable
- Family income between 201% and 299% - Discounted Financial Assistance billable
- Family income of 300% to 500% of Federal Poverty level – Lesser of 110% of Medicare or AGB is maximum billable.

The FAP and FAP application and FAP plain language summary is also translated into other languages based on the residents of the community served by the hospital represents 5% or 1,000; whichever is less, of the population of individuals likely to be affected or encountered by the Hospital. Translated versions are available as noted above under “How to Apply”.