## **Saint Barnabas Medical Center**

2017 Nursing Annual Report



Defined by Quality, Distinguished by Service

Saint Barnabas Medical Center RWJBarnabas HEALTH

Let's be healthy together.

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## President and Chief Executive Officer's Message

Congratulations on an outstanding year. Together, we accomplished so much including the historic opening of the Cooperman Family Pavilion. Saint Barnabas Medical Center's nursing staff shapes our patient's experience. Your caring, dedication and expertise is at the heart of the care we deliver.

This past year, Saint Barnabas Medical Center's Nursing Department submitted a 2,000-page application to the American Nurses Credentialing Center (ANCC) for recognition as a Magnet® designated hospital. The comprehensive application showcased our evidence-based practices, quality outcomes and patient and staff satisfaction. It reflects several years of cultural transformation, hard work and preparation. Congratulations on reaching an important step in our journey towards Magnet accreditation.

You should be proud of all that was accomplished in 2017. Under the leadership of Jennifer O'Neill, DNP, APN, NEA-BC, the Nursing Department continues to innovate and advance the nursing profession both within our walls and nationally. I thank each of our nurses for passionately supporting our mission to provide compassionate care, healthcare excellence and superior service to our patients and their families every day.

Sincerely,

Stephen P. Zieniewicz, FACHE President and Chief Executive Officer



## Chief Nursing Officer's Message

As Chief Nursing Officer for Saint Barnabas Medical Center (SBMC), I am so pleased to present you with our 2017 Nursing Annual Report. I am confident you will enjoy reading about the accomplishments of our outstanding team of professional nurses and patient care staff.

Integral to our health care team, it is our nurses who take the lead in ensuring the delivery of our mission to each and every patient by providing compassionate care in a setting of healthcare excellence and superior service. Time and time again, I am delighted to hear from our patients and their families who say the care they received made them feel like family.

In 2017, we continued our journey towards Magnet® designation by reaching an important milestone: our first Magnet application was submitted in August and deemed complete. The work presented in the document demonstrates the growth of our Nursing Department in transformational leadership, empowerment of staff and collaboration with the health care team as we continue to improve patient outcomes and enhance the lives of the community we serve.

As we place a high value on evidence based practice, we consistently worked to embed best current evidence in all aspects of care. Our success in these areas is supported by the commitment of our nursing staff towards professional development. In 2017, we surpassed our goal as 80 percent of our nurses are prepared at the baccalaureate or graduate degree level in nursing. We also held several onsite certification courses and currently, 28 percent are certified in their nursing specialty.

We look forward to an exciting 2018, as we continue our focus on safety and innovation and research, as well as providing exceptional care for our patients and their families. Saint Barnabas Medical Center will continue to be successful because of the talents of our nurses and their unending dedication to our patients and our organization. I am proud to be an SBMC nurse and honored and humbled to be their leader.

Jennylu A. O'Nell DNP. APA

Sincerely,

Jennifer O'Neill, DNP, APN, NEA-BC

Chief Nursing Officer's Message Saint Barnabas Medical Center



## **Nursing Leadership**

Jennifer O'Neill, DNP, APN, NEA-BC Vice President and Chief Nursing Officer, Saint Barnabas Medical Center



Caroline Kornutik MSN/ ED, RN, CNOR Director of Perioperative Services



Maggie Lundberg-Cook MPA, RN, CCRN Director of Cardiac, Critical Care and Wound Care Services



Maria A. Brilhante MSN, APN, CMSRN Director of Nursing/Patient Care Services Care and Wound Care Services



Sheila Collier BSN, RNC Director of Maternal/ Child Services



Deanna Paxos, MSN, RN-BC, CNL Director of Clinical Excellence and Innovation



Carmelita Manning, MSN, RN Director, Nursing Education and Research



Leanne Sanabria, BSN, RN Director of Medical/Surgical Services



Lindsay A. Cianciotto MSN, RN, CNL Director of Nursing Finance



Vince Silvestri, MSN, RN Leo Lunney, BSN, RCIS



Director of Emergency Services Director of Nursing, Cardiac Cath Lab/Non-Invasive Cardiology and Research



Ginger Weatherston, BS, MAS Administrative Director

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## Mission, Vision and Value Statements

#### Saint Barnabas Medical Center

Mission: To provide compassionate care, healthcare excellence, and superior service to our patients and their families.

Vision: To advance the health and quality of life in our community.

Values: We ensure the safety of our patients, community and each other by consistently demonstrating our values of exceptional communication, outstanding teamwork, professional integrity, accountability, innovation and resilience as we strive towards becoming a high reliability organization.

## **Nursing**

Mission: To promote the health and well-being in our community through compassionate nursing care and innovation.

Vision: We the nurses, as an integral member of the healthcare team, believe in the empowerment of self and others to maintain optimum health. We strive to achieve healthcare excellence by fostering collaborative relationships centering on the patient and family.

Values: Compassion, Accountability, Respect, Innovation, Nursing Excellence, Genuine

#### **Patient and Family Centered Care**

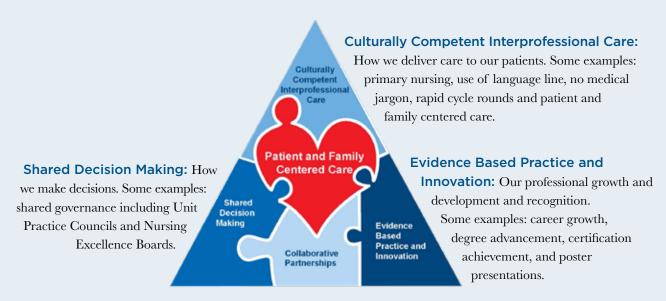
Saint Barnabas Medical Center Professional Practice Model's (PPM) is a schematic describing how nurses practice, collaborate, communicate and develop professionally. Our PPM is rooted in theory by Joanne Duffy's Quality Caring Model. It embraces her theory of caring relationships, placing Patient and Family Centered Care within the heart at the center of this model. Surrounding the heart are four different shaded blue Puzzle Pieces that represent four of the components of a PPM.



Mission: Organization's fundamental purpose.

Nursing Values: Shared beliefs/ideals about what is good and desirable.

**CARING Acronym:** Compassionate, Accountability, Respect, Integrity, Nursing Excellence, Genuine



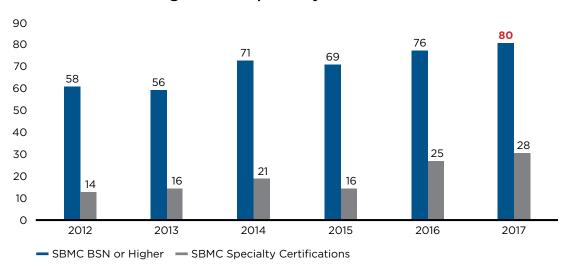
#### **Collaborative Partnerships: Our relationships**

with interdisciplinary team members – physicians, social workers, therapists, dieticians, and pharmacists. Some examples: interdisciplinary rounds and organizational committees.

## **People**

**Structural Empowerment:** structures and processes in place that provide an innovative environment where strong professional practice thrives

## RN's with BSN or Higher and Specialty Certifications



#### **Onsite Courses:**

To support the continuing education of staff, SBMC held several onsite Certification Courses throughout 2017. As a result, more than 300 members of the nursing team, listed below, achieved or maintained board certification during 2017 in their nursing specialty. In doing so, they help enhance the quality of care we provide and contribute towards better patient outcomes.

Rurn	Intanci	ive Care	llnit د
Duili	11166113	rve care	Ollic

Kristine Eckert	CCRN
Leeann Bodnar	CCRN
Kathleen M Cumello	CCRN
Irene C Dalisay-Macavinta	CCRN
Michelle Wagner	CCRN

#### **Cancer Center**

Margaret Correale	OCN
Moira M Davis	OCN

Cardiac Care Unit		Cardio Thoracic Intensive	Care Unit	
Christa Joy Villaluna CCRN	CCRN	Janeth Hughes-Schmidt	CCRN	
Mary Lucy Detizio	CCRN	Jane P Gensaya	CCRN	
Michelle Rice	CCRN	Theresa Burrow	CCRN	
Emma Anonuevo	CCRN	Nicole Layng	CCRN	
Janet Meyer	CCRN	Lucia Russini Gerardo-Floresca	CCRN	
Tara B Deleon	PCCN	Susan Jacob	CCRN	
Alma Carter	CCRN	Maristel Tenorio	CCRN	
Iteona Roundtree	CCRN	Rowena Durand	CCRN	
Cardiac Services		Natasha Lopez	CCRN	
Catherine Ponterio	HNB-BC	Juliet Salas	CCRN	
Darria Lloyd	PCCN	Antoinette Cadacio	CCRN	
Irene V Padre	CCRN	Eduard Agapay	CCRN	
Bindu P George PCCN		Cardio Thoracic Operating Room		
Jenny T Guevarra	CCRN	Andrene Coombs	CNOR	
Rebeca Kane	CCRN	Inja Yeo	CNOR	
Joanne Goldstein	APHN-BC	Maria Elena De La Mota	CNOR	
Claudia A Irmiere	CCRN	Lorna Cano	CNOR	
Michele Gibson CCRN	CCRN	Case Management		
Barbara Shannon-Brown	CCRN	Barbara D Sandberg	RN-BC	
		Belkis S Ramirez	CCM	
		Noreen M Kechner	CCM	
		Bockmi Jung	CCM	
		Elizabeth Gonzlez Phillips	CCM	
		Deborah Rinaldi	CCM	
		Celeste M Brown	CCM	
		Mary Ellen Pierson	CCM	
		Tammy Derovira	CCM	
		Ethel Patino	CCTC	
		Janice Imbriano	CCM	

Emergency Department		Family Centered Care (continued)		
Nicole Tomasello	CEN	Alma Astorga	RNC-MNN	
Alice Caggiano	CEN	Melissa Beth Campbell	RNC-MNN	
Susan Dibenedetto	CEN	Ingrid Steinwandthner	RNC-MNN	
Lydia Garbarino	CEN	Float Pool		
Arlene Arnold	CPEN	Latoya Pearson	RNC-MNN	
Beata Lesniowska	CEN	Nadreka Monique Hawthorne	RN-BC	
Janice Iglesias	CPEN	Nadeka Shanique Hawthorne	RN-BC	
Linglingay Tolentino	CEN	Megan Maniscalco	HC-BC	
Anna De Jesus	CEN	Susan M Govlick	CCRN	
Karyn M. Quinn	CPEN	Shirley S Santos	CCRN	
Mary Jane Hartwick	CEN			
Karen Mcclellan	CEN	Gastrointestinal (GI)/ Endocronology (ENDO)		
Rosalin Thottumari	CEN	Rose Marie Pagan	CGRN	
Melissa B Delmauro	CEN	Waichun Chak	CGRN	
Amanda Boutin	CEN	Hemodialysis		
Family Centered Care		Cielito Lou Villanueva	CNN	
Jennifer Rodriguez	RNC-MNN	Joanna Christine P Chin	CNN	
Tracey Martino	RNC-MNN	Infection Control		
Lisa Werdann	RNC-MNN	Danielle Marie Debono	OCN	
Alison Gilmartin	RNC-MNN	Christie Wielenga	OCN	
Grace Kao	RNC-MNN	Denise Marie Kubek	OCN	
Maureen Russo (Fralley)	CMSRN	Elise E. Kumar	CIC	
Mary Garrity	RNC-MNN	Karen Williams	CIC	
Barbara Reisinger	RNC-LRN	Eileen Yaney	CIC	
Kaitlin Hulbert	RNC-MNN	Renita S. Larang	CIC	
Alisa Gregory	IBCLC	Infusion Center		
Rosalind Eyerman	RNC-MNN	Silvia M Mariano	OCN	
Kimberly Bader	RNC-MNN	Lynn Haytaian	OCN	
Carol Di Popolo	RNC-MNN	Suzanne Russo	OCN	
Virginia Huffman	RNC-LRN	Kathleen Phillips	OCN	
Susan Renee Dirocco	IBCLC			
Beth Gallic	CLC			

Intensive Care Unit		Labor and Delivery (continued)		
Maryann Buletza	SCRN	Lani Nimfa Dumdum	RNC-OB	
Aishia Trinidad	CCRN	Kathleen Gilrain	RNC-OB	
Hillary Salmon	CCRN	Amanda Marie Rogers	FNP-BC	
Linda Price	CCRN	Lois Ferrarie	WHNP-BC	
Rizaline Lendio	CCRN	Judith Anne Barry	RNC-OB	
Kenneth Lao	CCRN	Chunping Zheng	RNC-OB	
Michael Bange	CCRN	Erin Guzman	RNC-OB	
Matthew J. Meyer	CCRN	Lynice Holmes	RNC-OB	
Shaina Chapin	CCRN	Kelly Calleros	WHNP-BC	
Claire Long	CCRN	Lois Sheptuck	RNC-OB	
Melissa Mccarthy	CCRN	Anna Zielinski	RNC-OB	
Elena Arias	CCRN	Bindu Joseph	RNC-MNN	
Intravenous Therapy		Medical/Surgical		
Noela Debuque	CRNI	Maria Cheng	RN-BC	
Labor and Delivery		Deborah A Priestman	RN-BC	
Donna Schaarschmidt	RNC-OB	Olga Pierson	CMSRN	
Stephanie Rosant	RNC-OB	Kimberly Snitkin	RN-BC	
Heather Grundy	RNC-OB	Erin Lee Fink	RN-BC	
Jennifer Terrone	RNC-OB	Sheila Townsend	RN-BC	
Donna Schaarschmidt	RNC-OB	Melissa Wardrope	PCCN	
Stephanie Rosant	RNC-OB	Rosalinda Comendador Espina	RN-BC	
Heather Grundy	RNC-OB	Lynda A Yonitch	RN-BC	
Jennifer Terrone	RNC-OB	Kathleen Ruehl	CNL	
Yueli Zhou	RNC-OB	Maria Elena Seron	OCN	
Kim Weinstein	RNC-OB	Sherril Card-Gordon	OCN	
Kelly Gecht	RNC-OB	Marsha Horowitz	OCN	
Barbara Bochen	IBCLC	Michele B Dolisca	OCN	
Kristina Barkey	RNC-OB	Marie C Louis	CMSRN	
Patricia Peirano	RNC-OB	Jane J. Mone	RN-BC	
Linda Russ	RNC-OB	Jessica M Callejo	RN-BC	
Emily Allig	RNC-OB	Beverly S. Antoine-Williams	RN-BC	
Kelly Hlavin	RNC-OB	Zaneta Dziedzic	RN-BC	
Galina Gendelman	RNC-OB	Gift Maxino Horn	RN-BC	

Neonatal Intensive Care Unit		Nursing Administration	
Jean Couper	RN-BC	Deanna Paxos	CNL
Diane Sudol	RNC-NIC	Vincent Silvestri	CPHQ
Cathleen Mckay	RNC-NIC	Sheila Collier	RNC-MNN
Carol Stypulkoski	RNC-NIC	Caroline A Kornutik	CNOR
amela Stone	RNC-NIC	Maria Brilhante	CMSRN
resencia Lardizabal	RNC-NIC	Margaret Lundberg	CCRN
net Camasta	RNC-NIC	Lauren Pigninelli Kushi	CMSRN
aureen Dunn	RNC-NIC	Jennifer A. O'Neill	NEA-BC
mberly Brennan	RNC-NIC	Nursing Education	
ren Verbeke	RNC-NIC	Lydita R Atanacio	RN-BC
mantha Steenbock	RNC-NIC	Amy Labar	CEN
ndra Lopez	RNC-NIC	Naomi Fox	CCRN
artha Dominique	RNC-NIC	Stacie Carr-Dreher	CCRN
thi Josephine Furtadao	RNC-NIC	Peta-Kaye Johnson	CEN
ria Victoria Espiritu	RNC-NIC	Taleen Mannherz	CCI
ra M. Romeo	RNC-NIC	Operating Room	
na Articona	RNC-NIC	Susan K Lombardo	CNOR
yn Sison	RNC-NIC	Cindy Mascolo	CNOR
elle Veenhuizen	RNC-NIC	Gesilda Wasserman	CNOR
rna Timonera	RNC-NIC	Josephine C Perez	CNOR
Tutscheck	RNC-NIC	Nancy C Martins	CNOR
onica Crawford	RNC-NIC	Caitlin Dodge Maccourtney	CNOR
th Mack	RNC-NIC	Lisa Chaia	CNOR
nifer Nielsen	RNC-NIC	Marcian Laqui	CNOR
dy Garcia	RNC-NIC	Amy Brys	CNOR
ette Castro	RNC-NIC	Robert Ryan Ong	CNOR
ria R. Lozano	CCRN	Dana M Krueger	CNOR
ol Stypulkoski	RNC-NIC	Lisa Quinn	CNOR
ie Lynn Beins	RNC-NIC	Helen Gaughan	CNOR
en Steffen	RNC-NIC	Josefina J Elsayed	CNOR
rse Managers		Jaclyn Perrine	CNOR
a Katz	CCRN	Pamela Schwartz	CNOR
athleen Arcidiacono	OCN	Karin Hoetzel	CNOR
oata Verga	RN-BC	Marcio Goncalves	CNOR

Operating Room (continued	d)	Radiation Oncology	
Sabrina Jordan	CNOR	Sally Apollon	OCN
Alexa Miller	CNOR	Dawn Heintz	OCN
Preethi Pushparathinam	CNOR	Same Day Surgery	
Christine Anderson	CNOR	Anita Aranjuez	RN-BC
Heather Maguire	CMSRN	Gertruda Ramos	RN-BC
Jessica Meade	CNOR	Julia M Fitzpatrick	HN-BC
Aamina Ali	CNOR	Michelle Mitchell	HN-BC
Pediatrics		Heather Patten	RN-BC
Deborah Ann Kelleher	RN-BC	Julianne Bosse Spizzoucco	RN-BC
Kristen Irene Dunn	CPN	Stroke	
Pediatric Intensive Care Ur	nit	Susan Quimby	SCRN
Erica Addesa	CCRN	Telemetry	
Maureen J. Carranza	CCRN	Kathleen P Devlin	CMSRN
Pediatrics Subspecialty Pra	actice	Christopher B Tiamson	RN-BC
Chung-Huey Ho	RN-BC	Imelda Perez-Bulos	PCCN
Debra M Cummings	CDE	Rizalina S. Tan-Dizon	RN-BC
Post Anesthesia Care Unit		Kristen A Carrotto	PCCN
Jacquellen R. Cicchetto	CPAN	Julianne Golia	PCCN
Elizabeth Regner	CCRN	Nancy Krueger	PCCN
Deborah D'angelo	CPAN	Nataliya Vulchak	PCCN
Victoria Tan	CCRN	Irene V Padre	CCRN
Phyllis Bohaczuk	CPAN	Erin Parvin	PCCN
Cecilia Tecson-Gandhi	CEN	Louis Corcoran	PCCN
Sylvia Acevedo	CCRN	Kristine Strelec	PCCN
Kristin Colon	CEN	Jocelyn Paloma	PCCN
Quality & Standards Clinical Excellence		Transfer Center / Logistics	
Beatrice Perez	CPHQ	Eileen Margaret Singer	RN-BC
Paul A Kopf	CPHQ		
Elizabeth Singler (Gilligan)	CPHQ		
Sean Cox	CPHQ		
Elaine Lamb	CCRN-K		

#### **Transplant / Living Donor**

Jennifer T Hinkis-Siegel	CCTC
Marie T Paggao	CCTC
Colleen Susan Dowling	CCTC
Kathleen Foley	CCTC
Monica Bowling	CCTC
Tatiana Alvarez	CCTC
Bridget A Schiraldo	CCTC
Eleanor Simchera	CCTC
Marie Morgievich	CCTC
Katherine Szucs	CCTC
Ana Merced-Castro	CCTC
Casey Warren	CCTC

#### **Wound Center**

Sheila Wood	CWON
Stacy Zweig Krakower	WCC
Sandra Belmont Johansen	CWON
Dianne Horton	CWCN-AP
Penelope Gomes	WCC
Olga M Caterino	WCC
Elizabeth Vocaturo-Chelchowski	WOCN
Catherine Fahey	CWON

#### Clinical Ladder

Year	Percent RNs in Clincial Ladder (%)	Number of RNs On Organizational Committees*
2015	0	50
2016	10.8	150
2017	21.2	250
*Approximate	e	

In an effort to provide a systematic structure for recognizing excellence in clinical nursing and to encourage commitment to nursing professionalism, SBMC set a goal to achieve Magnet Recognition® by the American Nurses Credentialing Center (ANCC). The vision was communicated by the Chief Nursing Officer in November 2014, with the beginning concept of a shared governance structure.

The Magnet Program Director (MPD), Deanna Paxos MSN, RN-BC, CNL, acts as the facilitator to the Clinical Ladder Team. Clinical Ladder team is comprised of clinical nurses from different areas within the

organization, representing both inpatient and outpatient areas. These members function as peer reviewers for submitted applications, reviewing on a quarterly basis to help guide and mentor nurses to be successful in the program. The MPD and nurse members ensure the program continues to encourage commitment to organizational goals and highlight nursing's contributions and achievements to SBMC.

 $Nurse\ engagement\ in\ the\ organization\ can\ be\ measured\ with\ an\ overall\ decrease\ in\ annual\ turnover\ rate\ from\ 11.7\%\ in\ 2015\ to\ 7.52\%\ year\ end\ 2017.$ 

Frameworks developed by the ANCC for the Magnet Recognition Program have demonstrated to provide a more engaged nursing workforce through the Clinical Ladder Program. This is evidenced by increased involvement of nurses participating on organizational committee/councils, increased number of nurses with BSN or higher and professional nursing certification. SBMC continues to support the structures and processes of the Magnet Recognition Program in order to advance the professional development of our nurses.

In 2017, the Clinical Ladder Team's work was nominated for SBMC's Mulgaonkar Team Award.

#### 2017 Clinical Ladder Team

Susan DiRocco, BSN, RN, IBCLC (FCC)	Virginia Huffman, BSN, RN (FCC)	Maristel Velasquez, BSN, RN (CTICU)
Michelle Addie, MSN, RN (Radiology)	Susan Jacob, BSN, RN (CTICU)	Josie Concejo, BSN, RN (Hemo)
Jamie Beins, BSN, RN (NICU)	Lynmarie Gearhart, BSN, RN (Pediatrics)	Amanda Boutin, BSN, RN (ED)
Alyssa Devissar, BSN, RN (NICU)	Kristine Eckert, BSN, RN (BICU)	Betty Kaminski, Office Manager

## Daisy Awards 2017

For the second year, SBMC presented the Daisy Award to those nurses whose clinical skills and compassionate care exemplify the kind of nurses that SBMC's patients, their families, and staff recognize as outstanding role models. Thanks to the continued support of Janice M. Gamper, SBMC was able to present the award to the following deserving members of its nursing team.

#### **DAISY Leader Awards:**

Lauren Story, RN, BSN, CCRN
Nurse Manager, ICU/CCU

Kimberly Rosales, MSN, RN Nurse Manager, Family Centered Care

## Daisy Awards 2017

Jan Acampado, RN Cardio Thoracic Stepdown

Donna Barna, RN

Cardiac Rehabilitation

Lauren Buechner, RN

Orthopedics

Antoinette Cadacio, RN
Cardio Thoracic Intensive Care Unit

Melissa DelMauro, RN Emergency Department

Maria Espiritu, RN Neonatal Intensive Care Unit

Mira Everett, RN

High Risk – Antepartum

Roz Eyerman, RN Family Centered Care

Lynmarie Gearhart, RN

Pediatrics

Kathy Hessinger, RN
Cardiac Care Unit

Caitlin Lynch, RN
Emergency Department

Geraldine McQuaid, RN

Family Centered Care

Rabia Pasha, RN
Cardio Thoracic Stepdown

Candice Penaranda, RN

Same Day Surgery

Kevin Reylado, RN Cardiac Telemetry

Ashley Rivera, RN

Emergency Department

Suzanne Russo, RN, BSN, OCN Infusion Center

Chris Santana, RN Orthopedics

Gifty Selby, RN Orthopedics

Lauren Todaro, RN
Neonatal Intensive Care Unit

Sheila Townsend, RN

Orthopedics

Ashley Wales, BSN, RN Medical/Surgical

Sandra Weintraub, RN, GI

Endoscopy

Kathy Woodcock, RN Family Centered Care

#### **DAISY Team Awards:**

Pediatric Intensive Care Unit



Pictured with Rob Lobel, grandson of Marica and Morton Samuels, are, from left, Elizabeth Regner, RN, Post Anesthesia Care Unit; Joanna Chin, RN, Hemodialysis; Moira Griesbach, RN, 3200/High Risk Antepartum; Candida Villarosa, RN, Same Day Surgery; Rowena Durand, RN, Cardiothoracic Intensive Care Unit; and Laura Romeo, RN, Neonatal Intensive Care Unit.

## **Nursing Excellence Awards 2017**

On Wednesday, May 10, 2017, as part of Nurse's Week, SBMC held its annual Excellence in Nursing Awards. The afternoon was a tribute to SBMC's tradition of providing the community with compassion, expertise and dedication.

"Our staff of over 1,300 nurses have all made the decision to dedicate themselves to the care of others and with this decision it is our nurses who take the lead in ensuring the delivery of our mission to each and every patient by providing compassionate care in a setting of healthcare excellence and superior service," shared Jennifer O'Neill, DNP, APN, NEA-BC, Vice President and Chief Nursing Officer, SBMC.

The following awards were presented:

## 32nd Annual Marcia Reinfeld Samuels and Morton Abraham Samuels Nursing Excellence Award in honor of N. Peter Zauber, MD

Elizabeth Regner, RN Post Anesthesia Care Unit

Moira Griesbach, RN 3200/High Risk Antepartum

Candida Villarosa, RN Same Day Surgery

Rowena Durand, RN Cardiothoracic Intensive Care Unit

Joanna Chin, RN Hemodialysis

Laura Romeo, RN Neonatal Intensive Care Unit

#### Joi Mann Mentorship Award

Rowena Durand, RN Cardiothoracic Intensive Care Unit

## The Kathleen "Katy" Hanf Making a Difference Award

Carla Giorgio-Brandt, RN 2200/Surgical

Cassandra Hayes, RN Cancer Center

## Jane Benjamin Memorial Scholarship/Award

Jennifer Sobrera, RN 5300/Oncology

Noelle DeLouisa, RN Hospice

## The Lizbeth and David Straus Caring Hands Award

Harry Camara, Burn Technician, Burn Intensive Care Unit

Marie Theordore, NA Float Pool

Pauline Miller, NA Same Day Surgery

Marie Jean Joseph, NA Intensive Care Unit

## Susan Governale Emergency Department Nurse of the Year

Sheryl Turla, RN Emergency Department

## George H. Steisel Pulmonary Fund Award

Stephanie Anderson, RN 5200/Pulmonary

## Girard J. Spiegel and Dr. Herbert E. Spiegel Memorial Scholarship

Erica Kottler, RN 5200/Pulmonary

## The Janice M. Gamper, R.N. Nursing Scholarship

Emma Gibson, NA 5300/Oncology

Laura Odoms, Unit Representative

Mary Szatkowski, RN Burn Intensive Care Unit

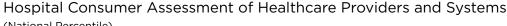
Peter Toscak, Clinical Assistant, Rehabilitation

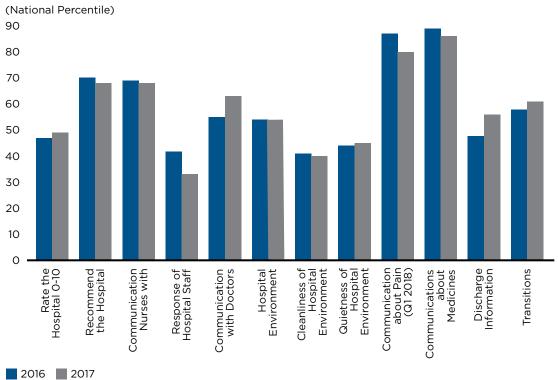
#### **Service**

#### **Rounding With Intention**

In 2017, SBMC continued implementation of Rounding with Intention<sup>TM</sup>, also known as hourly rounding, to help improve the quality of care SBMC provide to its patients. Current evidence demonstrates a clear decrease in patient falls, hospital-acquired infections, call bell use and the development of hospital acquired pressure ulcers when Rounding with Intention is in place. Rounding with Intention provides an opportunity for the nursing team to proactively interact with patients at every encounter using key words to assess needs.

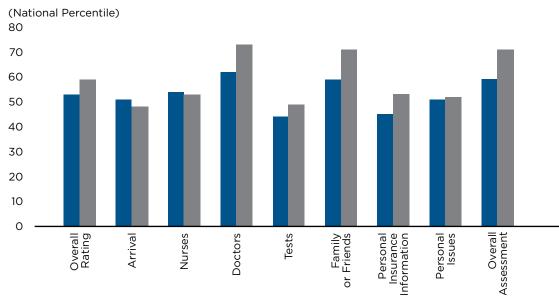
#### **Patient Experience**





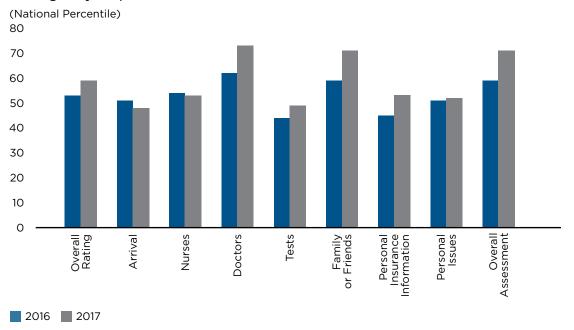
## **Outpatient Services**

## **Emergency Department**



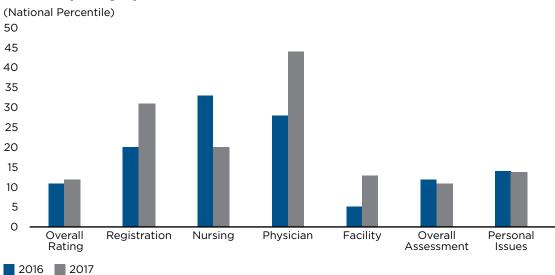
## **Outpatient Services**

Emergency Department



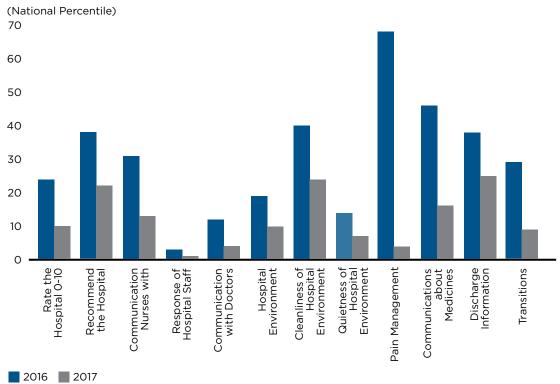
## **Outpatient Services**

Same Day Surgery



## **Outpatient Experience**





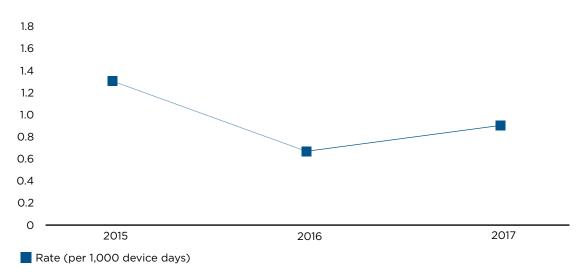
## **Quality**

#### **Nurse Sensitive Quality Indicators**

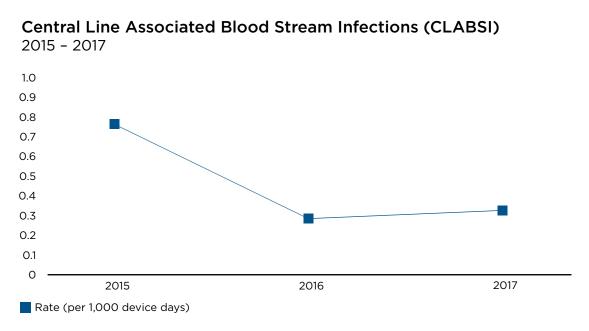
Nursing sensitive quality indicators are reported nationally by hospitals and allow consumers the ability to compare patient's clinical outcomes with similar hospitals. For SBMC that would include teaching facilities of the same size.

As part of SBMC's Journey to Excellence for Magnet Designation, specific clinical outcomes regarding safety are tracked and reported.

#### Catheter-Associated Urinary Tract Infections (CAUTI)



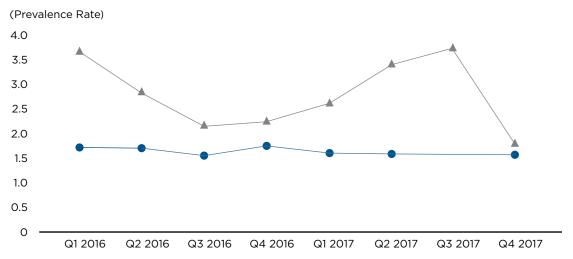
In mid-year 2017, SBMC piloted an external female catheter (Purewick) in the Intensive and Cardiac Care Units and 5200/Pulmonary. Purewick is an external disposable 'Wick' that can be positioned whether the user is seated or lying down in replace of a urinary catheter. This product allows SBMC nurses to have autonomy in choosing appropriate urine collection to reduce urinary catheter days for infection prevention.



In the first quarter of 2017, audits on central venous catheter and access devices revealed a need for improvement with adherence to the central line bundle. Monday is now the recommended day for central line dressing changes. This was implemented to increase compliance and decrease confusion or misunderstandings as to when a dressing needs to be changed.

## % of Surveyed Patients with Stage 2 and Above Hospital Acquired Pressure Injury\*

2016 - 2017 (compared to Bed Size by Teaching)



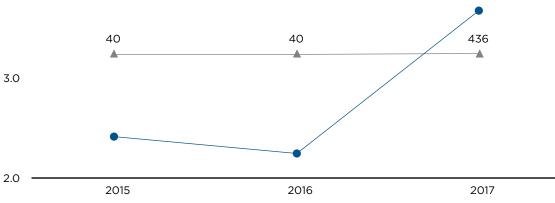
\*Compared to bed side teaching per 1,000 patient days

NDNQI Benchmark ▲ SBMC rate

## Hospital Acquire Pressure Injury Stage 2 And Above



4.0



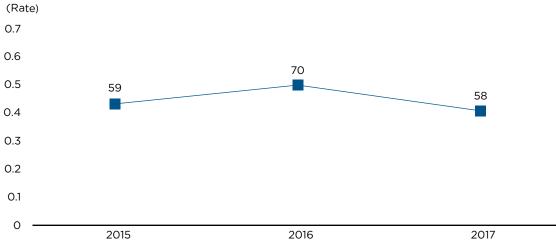
\*Percent of patients surveyed per 1,000 patient days

■ Rate ▲ SBMC Benchmark

In 2017, a "2 RN skin check" upon every unit admission and transfer was implemented in order to provide a more thorough skin assessment of each patient. This allows appropriate resources such as specialty beds, supplies, or wound care nurses to be provided more timely.

## Falls with Injury

2015 - 2017

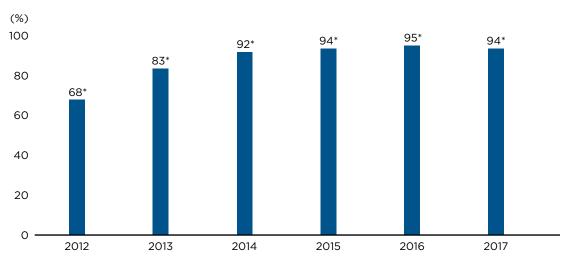


\*Per 1,000 patient days

Number of events

Following the move into the Cooperman Family Pavilion, "Hourly Rounding" continued to be a heightened focus to keep the falls rate below the 2017 benchmark of 3.00 falls per 1,000 patient days.

## **Handwashing Compliance**



\*Hand hygiene compliance

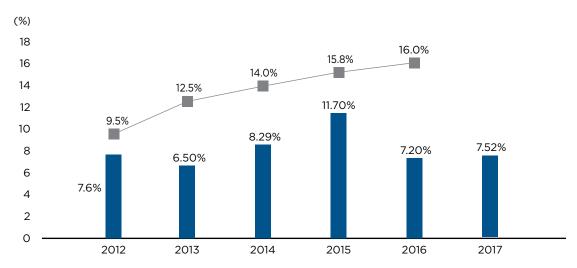
## **Finance**

Full Time Employees (FTW) and Numb	er
of Employees 2014-2017	

Year	FTE	Number of Employees	Diff FTE	Diff Number of Employees
2014	902.1067	1,122	_	_
2015	922.1667	1,139	20.06	17
2016	982.7067	1,219	60.54	80
2017	1009.253	1,250	26.55	31
TOTAL			107.15	128

## **RN Turnover Rate FT and PT**

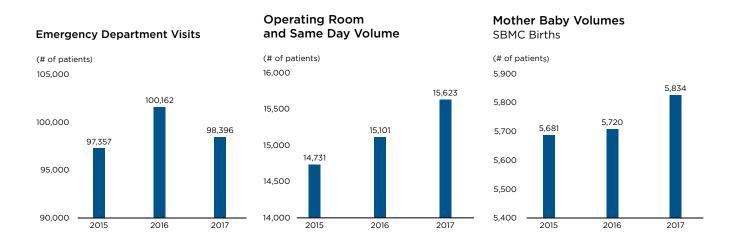
2013 - 2017



RN bedside turnover % (voluntary/involuntary) — National average

#### Workplace Violence in the Emergency Department

Workplace violence is becoming dangerously pervasive in the healthcare sector across the nation, and SBMC has taken a proactive approach to promote a culture of safety and reduce the incidence of violence in the workplace. In 2017, as part of the Magnet Journey at SBMC, the Emergency Department launched a year-long project regarding workplace violence and the staff perception of safety. Melissa Del Mauro, BSN, RN, CEN, and Pamala Sodden, BSN, RN, began the project on safety by initiating expansive education on what workplace violence is, how it affects staff, and the hospital process for activating a Code Gray, or security response. The results of this initial work led to the formation of an interdisciplinary committee tasked with the mission of promoting staff safety by limiting acts of workplace violence in the Emergency Department. This nurse-led committee has liaisons from Security, Risk Management, Quality and Standards, Public Relations, as well as Emergency Department physicians, nurses, and clinical technicians. This committee has implemented various projects over the past six months in their overall mission of safety. In December 2017, this committee was awarded the Mulgaonkar Team Award.



#### **Advanced Practice Nurse Poster Presentations 2017**

Interprofessional Collaboration between Nursing and Pharmacy to Optimize Inpatient Heart Failure (HF) Education: Yekaterina Opsha, PharmD, BCPS-AQ Cardiology\* Rebeca Kane, APN, CCRN

Evaluation of Telemetry Utilization on 2300: Jenny Guevarra, APN, Rebeca Kane, APN Maggie Lundberg, MSN, MPA, RN, Gary J. Rogal, MD, FACC

Perceptions of Advanced Practice Nurses by Registered Nurses in an Acute Care Hospital Setting: Jenny Guevarra, APN, Rebeca Kane, APN

*Heart Failure: A Patient Guide to Hospital Care:* Rebeca Kane, *APN*, Jenny Guevarra, *APN* Jessica Laskaris, *APN* Lauren Burke, *MSN*, *RN*, *NEA-BC*, Maggie Lundberg, *MSN*, *MPA*, *RN* Eileen O'Sullivan, *MSN*, *RN* 

Evaluation of Diuretics in Admitted Heart Failure Patients: Yekaterina Opsha, PharmD, BCPS-AQ Cardiology, Dimple Patel, PharmD, Rebeca Kane, APN

Site Management after Percutaneous Access in Patients Undergoing Interventional Procedures: An innovative approach for patient safety: Claudia Irmiere, APN

Innovations in Living Donation: Approaches to Growing a Living Donor Transplant Program: Marie Morgievich, APN-C, CCTC

Patients with Parkinson's Disease: Jigisha Patel, PharmD, Jessica A. Bente, PharmD, BCPS Douglas DeStefano, PharmD; Dawn M. Howard, MSN, RN, APN-BC

## **Cooperman Family Pavilion Move** and Opening

On September 18, 2017, Saint Barnabas Medical Center successfully orchestrated the patient move into the new 241,000 square-foot Cooperman Family Pavilion (CFP). After months of planning, coordination and practice, the move was seamlessly completed ahead of schedule. Under the direction of Jennifer A. O'Neill, DNP, APN, NEA-BC, Vice President and Chief Nursing Officer, nursing leadership and more than 100 team members safely moved 144 patients, 33 neonates and their family members in to the new building. In addition, a variety of outpatient services coordinated moves as well.







## **Community**

## **Second Annual Baby Fair**

In 2017, SBMC's held the Second Annual Baby Fair on Saturday, October 28, 2017. This free, education event was attended by more than 250 community members, including expectant and prospective parents and grandparents. Staff from Family Center Care, Women's Health Education, Labor and Delivery, and Nursing Leadership were on hand to discuss the childbirth experience, maternity choices and many other topics important to this population. The 2018 event is already being developed.

## Family Advisory Councils Grow

In response to community members request for improved communication and care coordination for Parkinson's disease (PD) patients, SBMC developed a Parkinson's Patient and Family Advisory Council (PFAC) at the end of 2016. It is comprised of PD patient and family members and multiple SBMC interdisciplinary team members from nursing, pharmacy, case management and community outreach. Priorities addressed include disease specific education for healthcare providers, attention to timely PD medication administration, and staff identification of PD patients along with communication to PD caregivers.

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# 17th Annual Miracle Walk Benefits the Neonatal Intensive Care Unit (NICU)

Nurses from across SBMC volunteered at the 17th Annual Miracle Walk to benefit the SBMC NICU on Sunday, October 8, 2017. The event was a big success with lots of smiling, face painted walkers enjoying the donated food, music and festivities. This year's event has raised over \$325,000 for the new, state-of-the-art NICU that opened in September 2017. The new NICU is five times the size of the old previous unit and allows for much more comfort for families spending time with their sick and/or premature babies.

The SBMC Neonatal intensive Care Unit (NICU) Family Advisory Council has been in existence since 2005. It is made up of graduate parents dedicated to helping new NICU parents. Members of NICU FAC, staff, and care team members meet regularly to discuss ways to continually improve the care within the NICU.

Building upon the success of these groups, SBMC initiated an Oncology Family Advisory Council in late 2017.

## **Nursing Research**

The following research studies were completed in 2017 or are still currently active.

Study Title	Status	Principal Investigator for Study
Examining Compassion Fatigue and Burnout Among	Complete	Aisha Trinidad BSN, RN-BC
Nurses in the Adult Critical Care Setting		
Perceptions of Advanced Practice Nurses by RNs in an Acute	Ongoing	Jenny Guevarra, MSN, APN
Care Hospital Setting		
The Use of Dextrose Gel in Newborn Infants at Risk	Ongoing	Barbara Reisinger, BSN, RNC-LRN
for Hypoglycemia		
Evaluation of Diuretics in Admitted Heart Failure Patients	Ongoing	Rebeca Kane, MA, APN, CCRN
with Modification of Medication Order Entry		
A Retrospective Safety and Efficacy Evaluation of Sacubitril/	Ongoing	Rebeca Kane, MA, APN, CCRN
Valsartan in Regards to Heart Failure Readmission Rates		

