

# Robert Wood Johnson University Hospital

Annual Public Meeting

June 1, 2022

Robert Wood Johnson | RWJBarnabas  
University Hospital HEALTH

# Our Mission

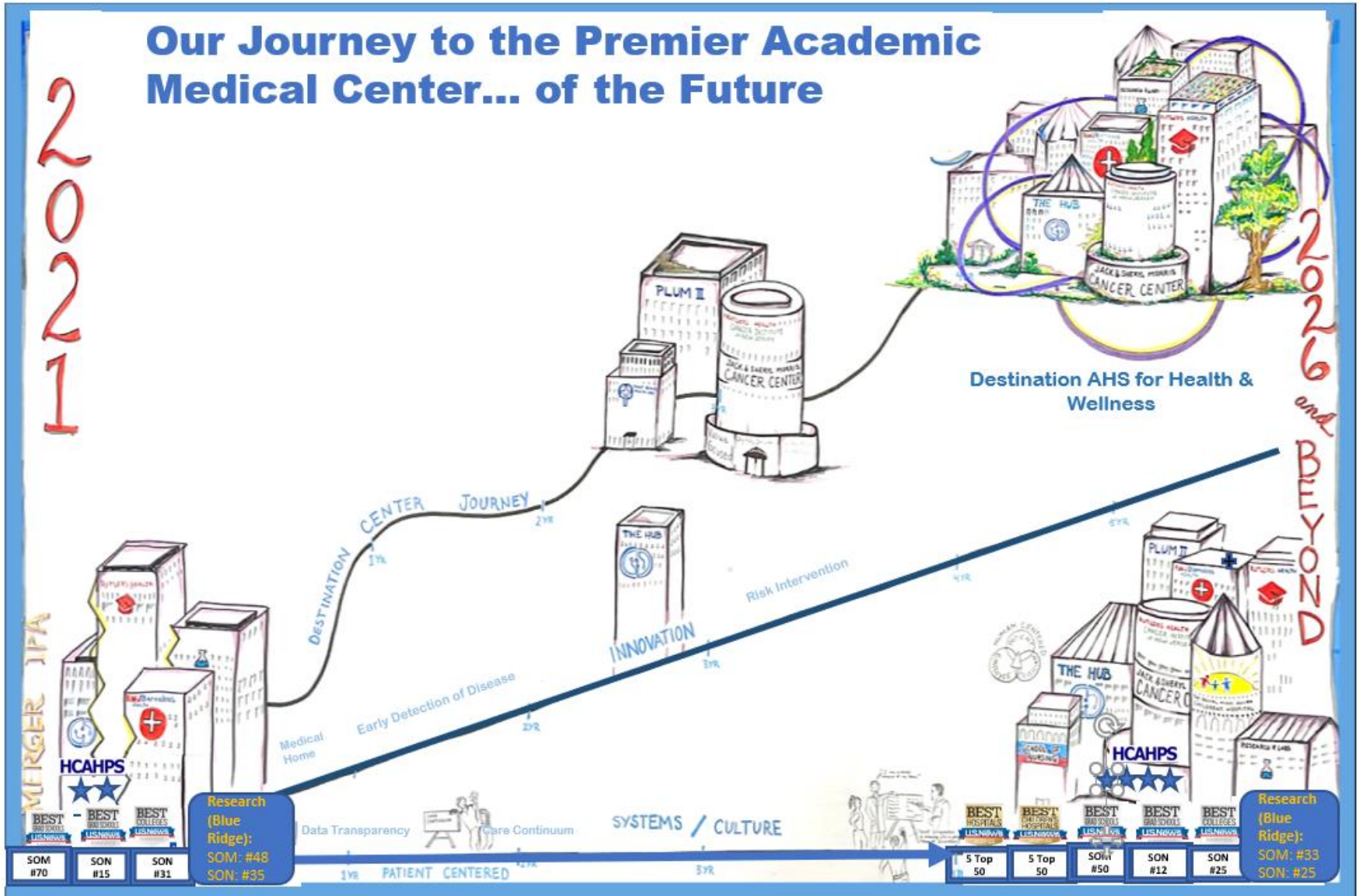
**To improve the health and well-being of the patients and communities we serve.**

- Foster an environment of excellence in all areas, including high quality, evidenced based medical care in a high-reliability care model.
- Advance patient care by the diffusion of medical knowledge.
- Facilitate medical discovery that improves patient care.
- Promote and engage in community outreach activities to enhance the health of the residents of our region.
- Exhibit stewardship of all available resources.

# Our Vision

Robert Wood Johnson University Hospital, in partnership with Rutgers Robert Wood Johnson Medical School, will be a leading, nationally distinguished academic medical center. Together, we will drive clinical performance so that New Jersey residents can receive the highest levels of care available.

# Our Vision



# RWJBarnabas Health System



Let's be healthy together.

 5,547  
Beds

 38,000  
Employees

 9,000  
Physicians

 5,500  
Volunteers

 200,000  
Admissions

 23,000  
Births

 596,000  
ED visits

 2 million  
Outpatient visits

 300,000  
Mobile Health Visits

 250,000  
Telehealth visits



**12 Acute care hospitals**  
including 5 teaching hospitals  
and an academic medical center

**4 Children's hospitals**  
including a nationally renowned pediatric  
rehabilitation hospital and its network of  
outpatient centers

**1 Free-standing behavioral health center**  
the state's largest behavioral health network

**Medical groups with primary and  
specialty care physician practices**

**Enhanced access to  
Outpatient Services**

- Satellite Emergency Department
- Ambulatory Care Centers
- Accountable Care Organization
- Clinically Integrated Network
- Comprehensive Hospice and Home Care Programs
- Multiple-site Radiology and Pharmacy Services

Creating a world-class academic health system with Rutgers University

Countless Awards  
*Equity of Care*  
*Modern Healthcare*  
*HealthCare's Most Wired™*  
*Magnet Recognized*  
*U.S. News & World Report*  
*Leapfrog Group*

**High Reliability Organization (HRO)**  
using best practices from industries such as nuclear power, aviation and manufacturing. All physicians, management, and employees trained in robust HRO practices.

Recognized as a top employer  
by Forbes, NJ Advance Media and Beckers Healthcare

Nationally renowned in leading medical and health services

- Heart & Kidney Transplant
- 1 of 52 NCI-designated Comprehensive Cancer Center
- Trauma and Burn Centers

Partnering with local non-profit organizations in our communities through our Social Impact and Community Investment Practice

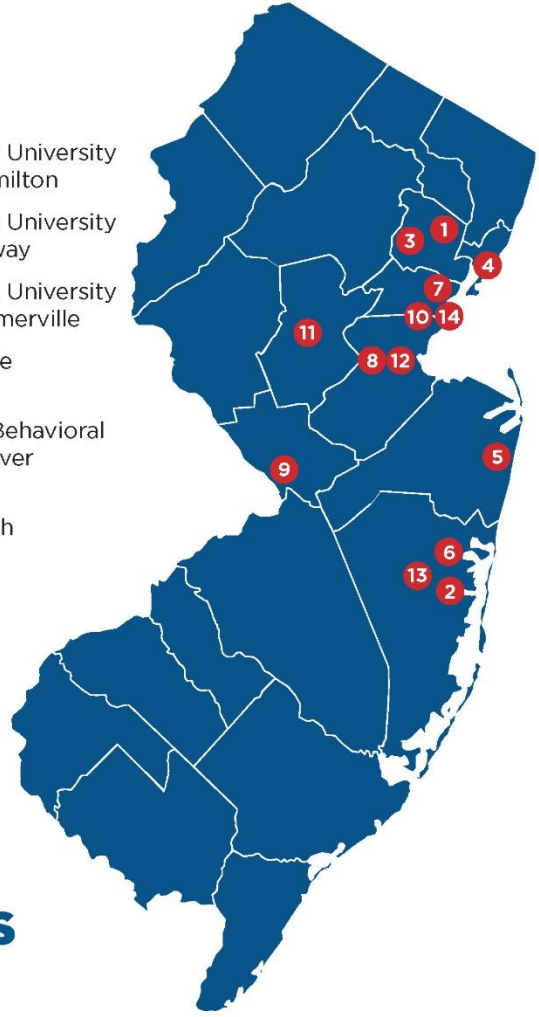


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# Serving More than 50% of New Jersey's Communities

- 1. Clara Maass Medical Center, Belleville
- 2. Community Medical Center, Toms River
- 3. Cooperman Barnabas Medical Center  
Barnabas Health Ambulatory Care Center,  
Livingston
- 4. Jersey City Medical Center, Jersey City
- 5. Monmouth Medical Center  
The Unterberg Children's Hospital  
at Monmouth Medical Center,  
Long Branch
- 6. Monmouth Medical Center,  
Southern Campus, Lakewood
- 7. Newark Beth Israel Medical Center  
Children's Hospital of New Jersey  
at Newark Beth Israel Medical Center,  
Newark
- 8. Robert Wood Johnson University Hospital,  
New Brunswick  
The Bristol-Myers Squibb Children's Hospital  
at Robert Wood Johnson University Hospital  
PSE&G Children's Specialized Hospital

- 9. Robert Wood Johnson University  
Hospital Hamilton, Hamilton
- 10. Robert Wood Johnson University  
Hospital Rahway, Rahway
- 11. Robert Wood Johnson University  
Hospital Somerset, Somerville
- 12. Rutgers Cancer Institute  
of New Jersey
- 13. RWJBarnabas Health Behavioral  
Health Center, Toms River
- 14. Trinitas Regional  
Medical Center, Elizabeth



# RWJUH Vital Statistics - 2021

## New Brunswick Campus:

- 614 beds
- 1,995 on medical staff
- 350 medical residents
- 2,203 nurses
- 5,152 team members
- 32,842 inpatient admissions
- 290,246 outpatient visits
- 86,320 Emergency Department visits
- 2,467 births



# The Bristol-Myers Squibb Children's Hospital

Hub of NJ's only pediatric academic medical campus:

- 105-bed dedicated facility for children
  - Only facility with dedicated 14-bed adolescent unit
- Level II Pediatric Trauma Center
- Pediatric Emergency Department
- 6 Pediatric Operating Rooms
- ECMO center (1 of 2 in NJ)





# 2021 -22 Awards & Certifications



Hip & Knee Replacement  
Bariatrics  
Spine  
Advanced Comprehensive Stroke Center  
LVAD



Six Consecutive Times



Robert Wood Johnson University Hospital | RWJBarnabas HEALTH

# Leading Academic Medicine in NJ

- Principal Teaching Hospital of Rutgers Robert Wood Johnson Medical School



- Flagship Cancer Hospital of Rutgers Cancer Institute of New Jersey

- Collaborations with Rutgers School of Nursing, Engineering, Business and Biomedical and Health Sciences



# Welcoming New Leaders



**Kristin Petersen**  
SVP, Chief Strategy Officer



**Alan Lee**  
SVP, Chief Operating Officer



**Dr. Courtney Vose**  
SVP, Chief Nursing Officer

## Coming Soon:

SVP, Chief Medical Officer, Lewis Rubinson, M.D. PhD  
Chief Experience Officer, TBH

# A New Dean

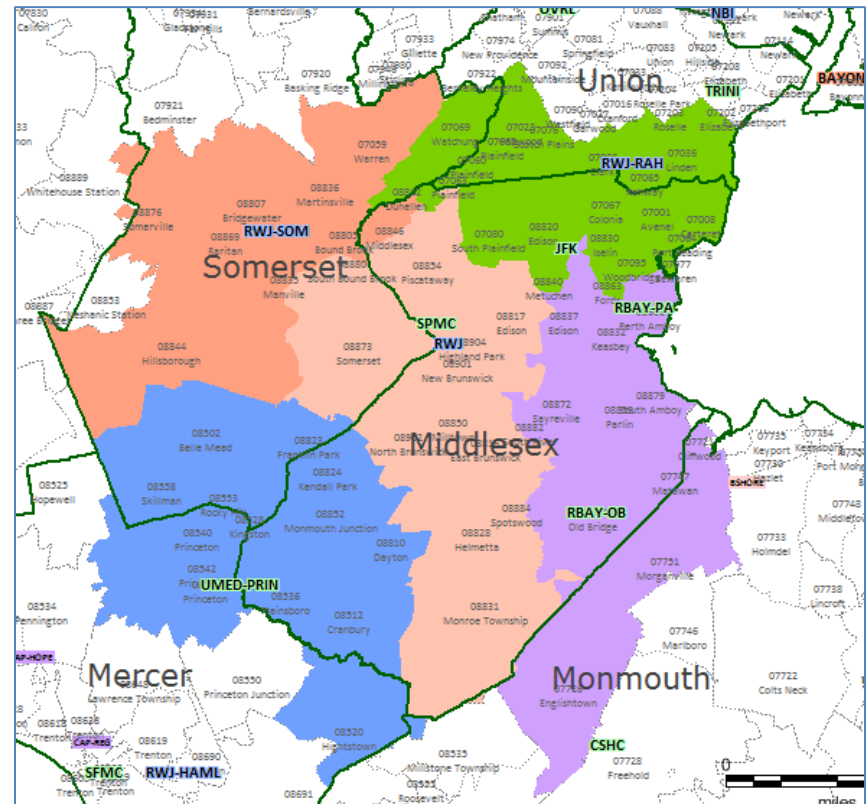
**Amy Murtha, MD**, an accomplished researcher and a specialist in maternal-fetal medicine, has been named **Dean of Robert Wood Johnson Medical School**.

Dr. Murtha will join the medical school on Aug. 15 from University of California, San Francisco (UCSF), where she has most recently served as professor and chair of the Department of Obstetrics, Gynecology and Reproductive Sciences.



# RWJUH Service Area

- Primary:
  - Middlesex and Somerset Counties
  - Parts of Union, Mercer, Monmouth and Morris Counties
- Destination for patients from all 21 counties in New Jersey



# Serving New Jersey

- One of three Level 1 Trauma Centers in New Jersey
- First designated Pediatric Trauma Center in NJ
- Leader in statewide emergency preparedness
  - Ebola
  - COVID-19



# Centers of Excellence

- Cardiovascular
- Cancer Care
- Children's Health
- Neuroscience
- Advanced Endoscopy
- Bariatric Surgery
- Trauma
- Heart, Kidney, and Pancreas Transplant
- LGBTQ+ health services
- Women's Health



# RWJUH and Eric B. Chandler Health Center Collaboration

## Background

- Rutgers Eric B. Chandler Health Center (EBCHC) is a federally qualified community health center completing 35 years of service to the greater New Brunswick community.
- Operated by Rutgers Robert Wood Johnson Medical School and the Eric B. Chandler Community Board, the center has a history of collaborating with RWJUH to improve the health of the greater New Brunswick community.

## Need

- Ensure patient-centered continuity of care between RWJUH and the Health Center.
- Provide pediatric, adult, dental, gynecologic, and obstetrical care.

## Solutions

- RWJUH/EBCHC established an integrated case finding and care coordination model in October 2021, with ongoing review and refinement.

## Results

- Outstanding outcomes with high kept appointment rates.
- The need for a larger physical plant for Chandler is evident and planning for a state-of-the-art facility has begun.



# Community Medical Programs Launch

## Mid-Year Report

### Mission:

- To ensure the delivery of equitable, person-centered, and culturally sensitive care to our diverse populations.

### Medical Programs:

- African American
- Breast Care Connections
- Chinese
- Su Salud

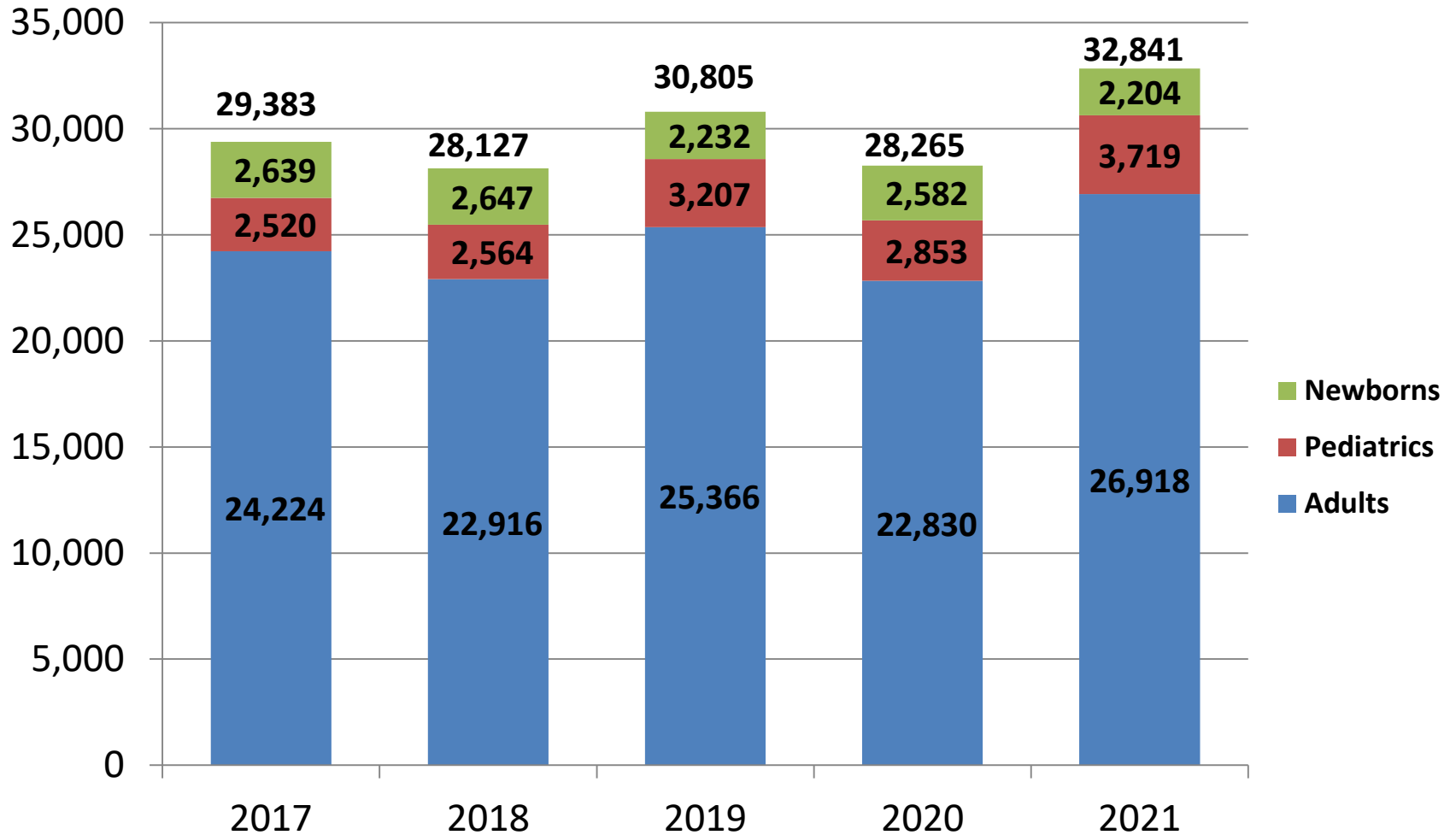


**1,978 Total Patients Served**

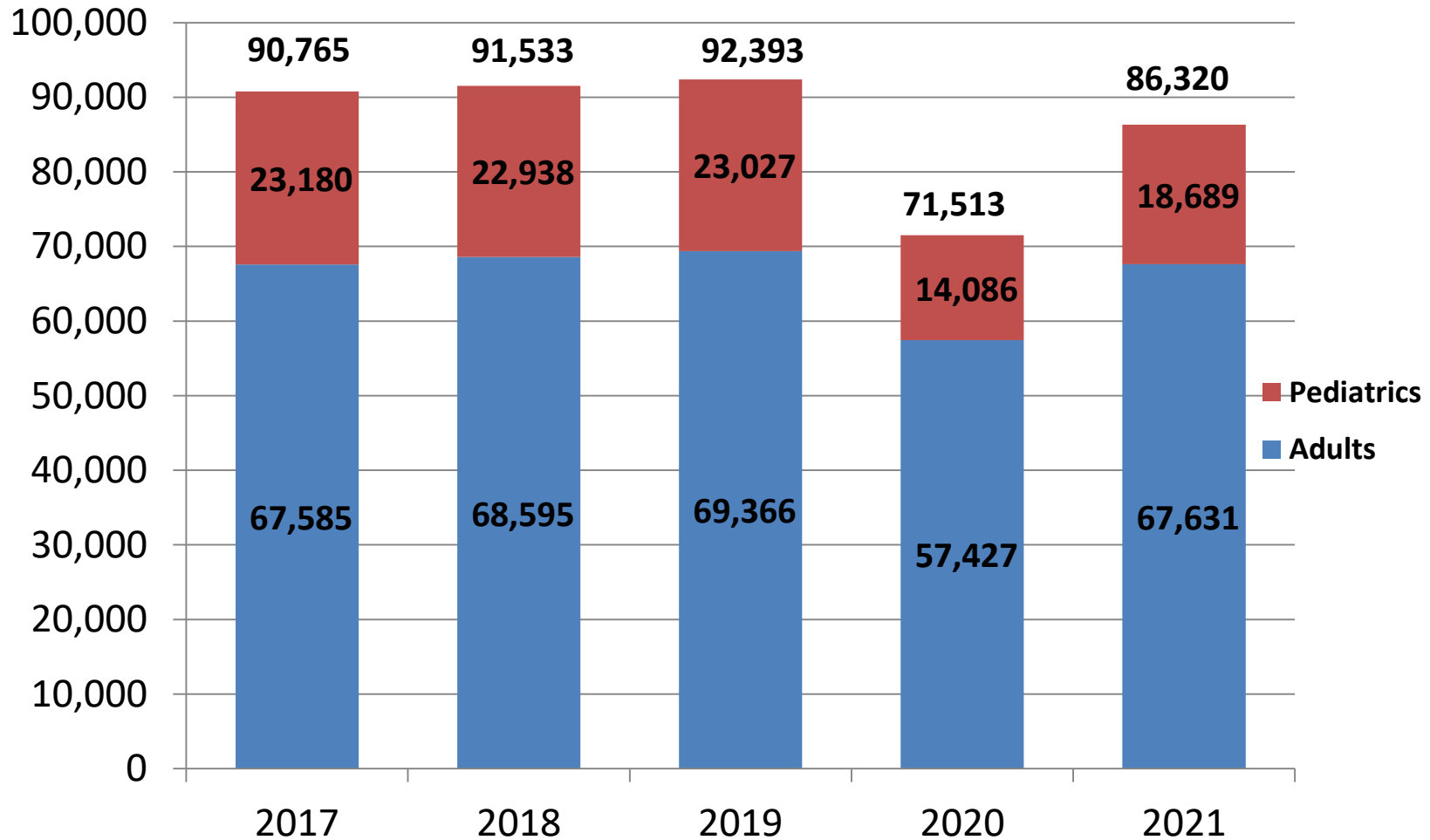
### Program Objectives:

- Improve care delivery and access to the identified populations.
- Foster community partnerships for targeted health initiatives.
- Support our diverse communities in reaching their full health potential.

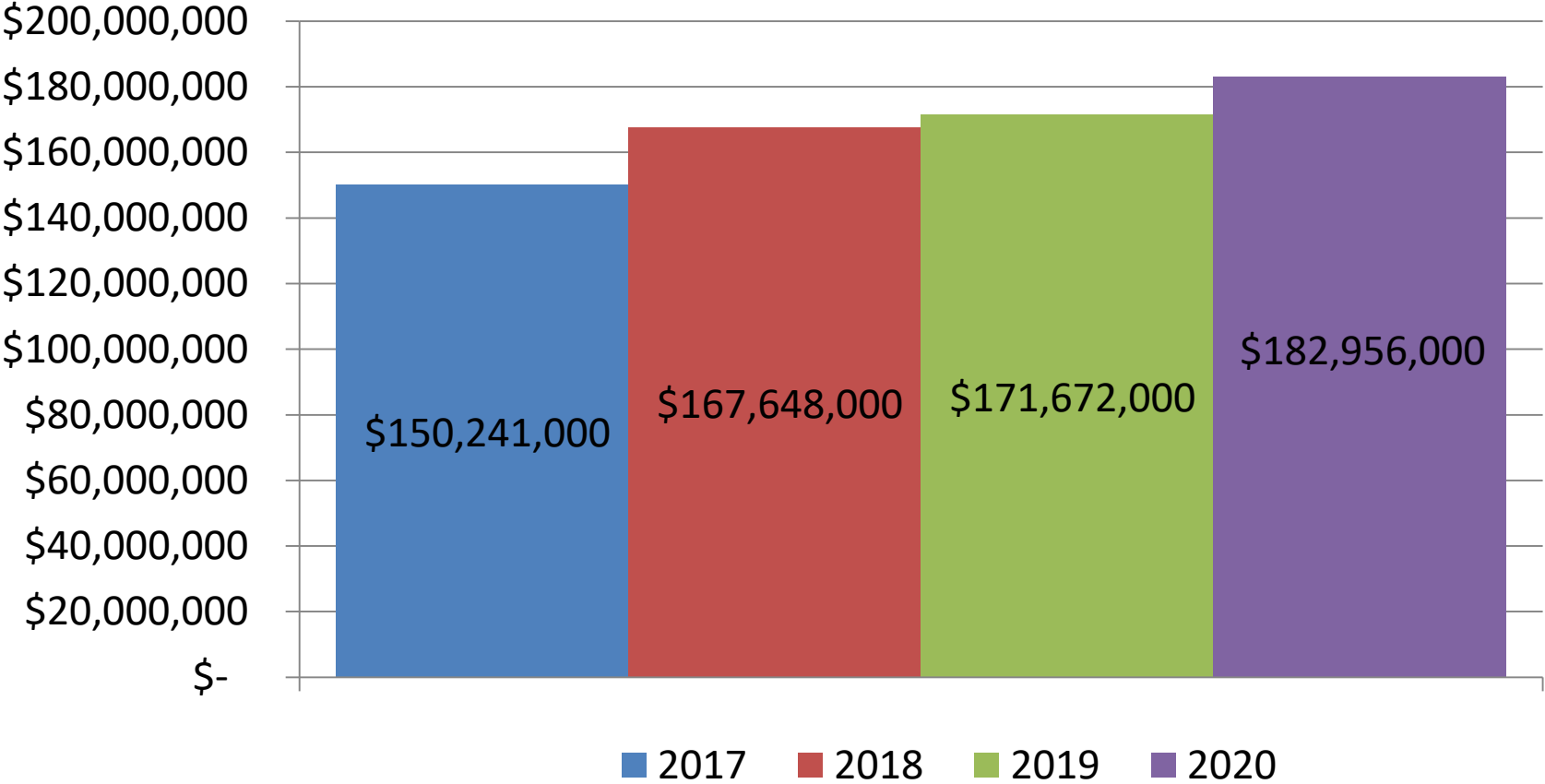
# Inpatient Admissions



# Emergency Department Visits

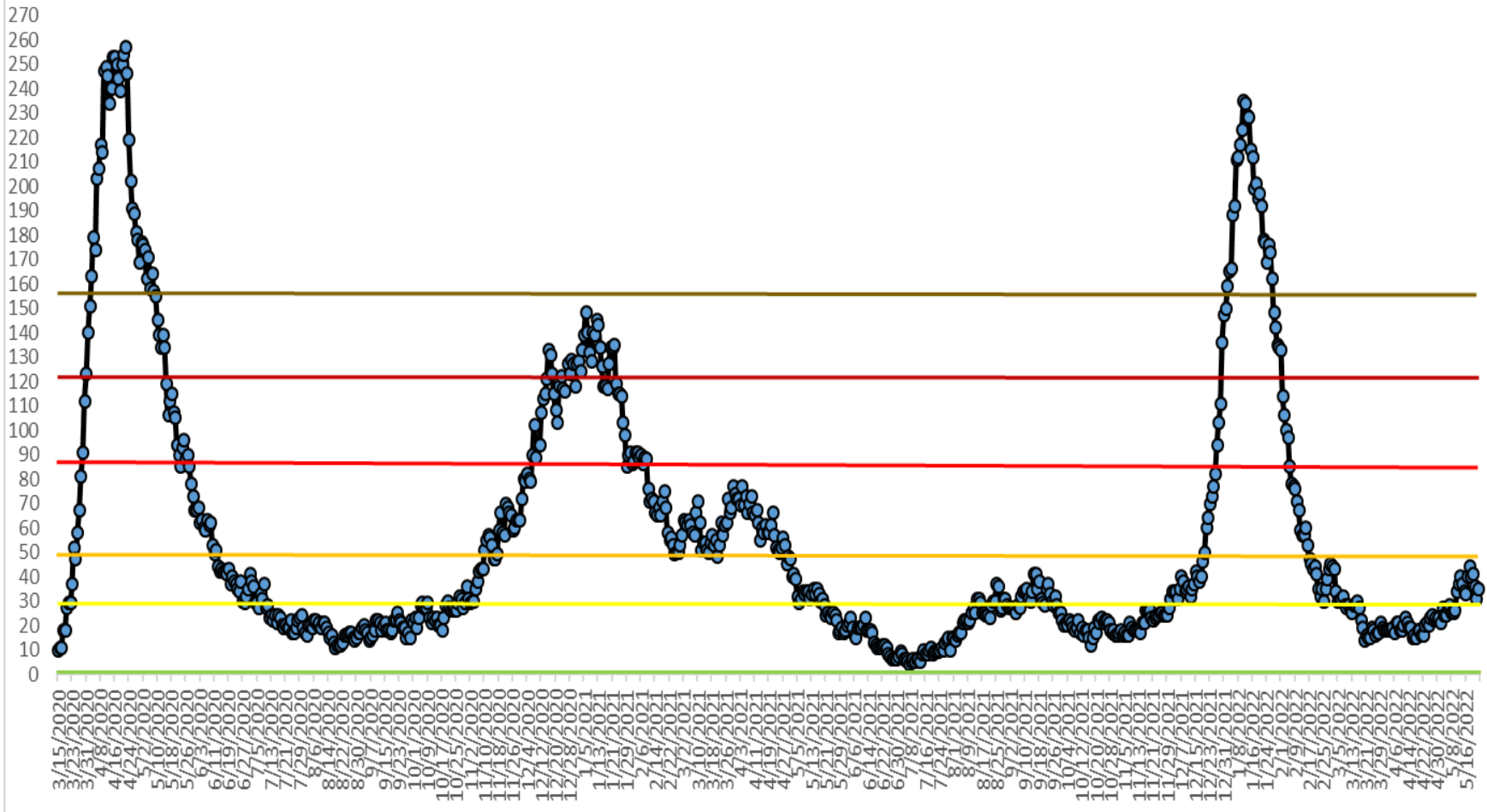


# RWJUH Community Benefit



# RWJUH-COVID 19 Response

## COVID 19 Positive Cases plus PUI Cases



# RWJUH Growth – Surgical Services

- Latest robotic technology for highest standards of sterile processing
- Hybrid operating rooms to enable minimally invasive or open surgeries
- State-of-the-art imaging, including intraoperative MRI
- 23 new operating rooms when completed



First phase completed: May 2022

# RWJUH Growth – Trauma ICU

- 9,600 square foot, 12 private bed ICU rooms
- Adjacent to the existing OR suite
- \$12M investment in critical care
- Target completion date of October 2022



# RWJUH Growth – Advanced Outpatient Care

Future home to the most advanced outpatient center, providing care not offered anywhere else in NJ.

To include RWJUH Centers of Excellence:

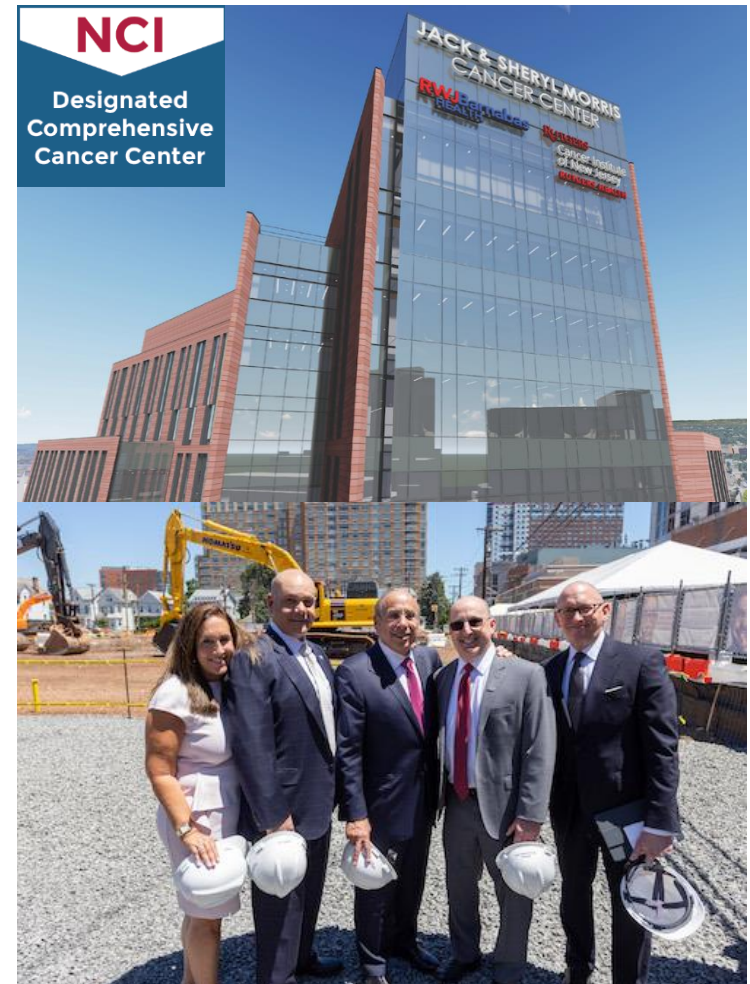
- Cardiovascular Institute
- Neuroscience Institute





# Growth – The Jack and Sheryl Morris Cancer Center

- 510,000 square foot free-standing hospital
- 96 inpatient beds
- 84 infusion bays
- 74 exam rooms
- State-of-the-art research laboratories
- Outpatient urgent care
- Advanced radiology
- Connected by covered walkway to RWJUH



# Investing in Patient Experience

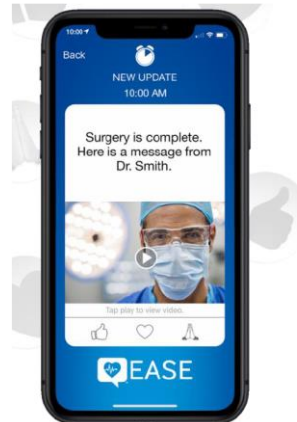
- The most featured Epic Electronic Medical Record platform in the U.S.
- Vocera Ease, connecting families to physicians at the ‘virtual’ bedside
- Huron engagement to empower the team to provide exceptional patient experiences

**Epic** together.

**RWJBarnabas**  
HEALTH



# HURON



Connect, Update and Educate patients and families throughout the hospital experience.

 One-way  
Texts, Pictures & Videos

 Two-Way Video  
Conferencing

 Real-time Surveying

# The HUB

- \$665 million New Jersey Innovation and Technology Hub in New Brunswick.

- Current tenants include:

- Rutgers Translational Research facility
- Rutgers Robert Wood Johnson Medical School
- RWJBarnabas Health
- Hackensack Meridian Health
- Princeton University
- Atlantic Technological University (Ireland university)
- Middlesex County
- New Jersey EDA



# RWJUH Foundation 2021 Impact

- Raised \$7.7M for RWJUH & BMSCH
- Received \$2.5M gift from the BMS Foundation for the BMSCH 20<sup>th</sup> Anniversary to build a dedicated pediatric infusion center
- Held Virtual Events on Transforming Surgical Services at RWJUH
  - ✓ Day in the Life with Dr. Leonard Lee
  - ✓ Surgical Services Video with Dr. Keith Lewis
- \$8.6M to directly support capital and programmatic needs



# Questions?