

Living Safely

with disabilities and special health needs

How to Call 911

Dial the numbers 9 1 1 on the phone

Speak into the phone and tell the emergency dispatcher or operator your name and the address where you are.

Try to speak slowly and clearly. Tell the operator if you or someone else is hurt.

The operator will ask you questions about the emergency. Listen to each question carefully, then answer. Speak clearly into the phone without yelling.

If the operator asks you to do something or go somewhere, listen to the instructions carefully, then follow the instructions. If you need them to repeat or reword the instructions, let them know.

Tell the operator if you have difficulties following the instructions or answering the questions.

We value the expertise of our partners in safety who have demonstrated their commitment to inclusive healthy communities.

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